

# Mansfield District Council

## Retail Update 2018

Retail Monitoring Report and Town Centre Health Check



**Mansfield**  
District Council



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## Executive summary

This report is produced to monitor retailing within the town centre and other defined centres within the district's retail hierarchy. It highlights the quality of the district's retail 'offer' and helps to identify ways that this can be, or needs to be, improved. This executive summary provides some of the headline findings, which are detailed within the report.

### Mansfield town centre

The centre (including St Peter's Retail Park) was dominated by retail as shops made up 40.3% of all occupied ground floor units. 43 businesses had come into, or moved within the town centre.

The vacancy rate was 12.9% which equates to 70 properties. These vacancies seem to be fairly spread out around the town centre although many are located within the White Hart area of the town centre.

Mansfield is well represented by national retailers, however convenience goods provision is limited with no main supermarket present in the centre. The need for a convenience store within the town centre was highlighted within the Mansfield Retail and Leisure Study 2014 Addendum report (Peter Brett Associates).

The town is dominated by small units with approximately 430 being less than 250 square metres in size. As a result it can be difficult for retailers to supply the number and range of goods that they would supply in larger stores elsewhere.

The Mansfield Retail and Leisure Study 2017 update report showed there is likely to be a need for additional capacity of 13,200 sqm for comparison goods and approximately 3,500 sqm of leisure floorspace within the district, which should be directed to the town centre.

There are 4 sites remaining from the 1998 Local Plan which could be developed for retail. The new bus station / transport interchange was completed during March 2013, opening its doors to the public on 31 March 2013, and Queen's Place was completed in November 2013.

The council is in the process of producing the Mansfield District Council Local Plan 2013 to 2033 which will replace the 1998 plan. The new plan will incorporate policies to ensure that the town remains a healthy and vibrant centre for retail, leisure, residential and employment activities and which enables it to consolidate its role as a major sub-regional centre.

### Mansfield Woodhouse district centre

Mansfield Woodhouse is an attractive district centre, and exhibits fairly positive signs of vitality and viability. The retail mix reflects that of many district and local centres, with an emphasis on food shopping and meeting the day-to-day services needs of local residents. There are some gaps in the retail offer – for example there is no greengrocer's – but generally the centre has sufficient diversity of uses to meet most local residents' day-to-day needs.

At the time of the 2018 survey, the proportion of occupied properties within retail use was 40.0%. There were 11 vacant units within the centre which equated to a vacancy rate of 12.2%.

### **Market Warsop district centre**

Market Warsop appears to be adequately performing the role and function of a district centre, and exhibits some signs of vitality and viability. There is a range of convenience, comparison and services goods, and it is considered that residents' day-to-day shopping needs can be met by the current offer.

The proportion of occupied properties within retail use at the time of the 2018 survey was 45.1%. There were 16 vacant units within the centre which equated to a vacancy rate of 15.7%.

There was 1 site that was allocated for optional land uses including retail development. This is located to the rear of 31 High Street (0.1ha).

### **Oak Tree district centre**

Oak Tree District centre functions differently to the district centres of Mansfield Woodhouse and Market Warsop in that it is not a historic centre, rather one which was purpose-built in the 1990s, dominated by a large foodstore to meet shopping needs of the surrounding residential area.

The proportion of occupied properties within retail use at the time of the 2018 survey was 42.9%. There were no vacant units within the centre.

### **Other centres**

All of the local centres continued to provide a good range of facilities for the local communities they serve. However it has been noted that the Newgate Lane / Ratcliffe Gate local centre was dominated by residential uses. This situation needs monitoring closely to ensure that retail and other uses are not lost to the extent that the centre does not provide an adequate service to the community.

Neighbourhood parades continue to play their role in the hierarchy providing valuable day to day facilities for the community, however the parade at Chesterfield Road South is an area of concern. Currently the centre is made up of 50% residential uses, and just 37.5% retail. It is noted that this centre is close to the recently developed Poppyfields area, therefore it is likely that this could encourage more retail into the area when completed. This should be monitored closely in the future.



## 1: Introduction

This is the eighth joint Retail Monitoring Report and Town Centre Health Check for Mansfield district. Previously both documents were produced separately, however there were many elements which overlapped, therefore the decision to produce one report was taken in 2011.

The report continues to be produced annually by Mansfield District Council's Planning Policy Group, with input from the Town Centre Management Team and other partners.

### Monitoring period and data sources

The monitoring period for all data within the report is the 12 months from 1 April 2017 to 31 March 2018, unless stated otherwise.

The information has been obtained from three main sources:

- In March 2018 an audit was carried out of the ground floor units within each centre of the Mansfield District Retail Hierarchy to inform this report. The audit is used to provide a "snapshot" of the various uses within the centres and the results can be compared to the surveys carried out each year.
- Internal property and planning application databases; and
- Mapping which is provided under licence from the Ordnance Survey.

Further data has been gathered from various other sources. For details please see Appendix 5: 'References'.

### Disclaimers

Although the information contained in this report is provided in good faith and is as accurate as records permit, no guarantee is given with regards to possible errors. The identification of a site does not imply that planning permission will be granted for a specific retail (or other development) proposal, as this would be dependent on detailed analysis at the time of a planning application submission. Potential developers are advised to contact the district council early in the process of site identification. General planning policy enquiries should be directed to the Planning Policy team ([planningpolicy@mansfield.gov.uk](mailto:planningpolicy@mansfield.gov.uk)); highway related issues to the Highways Department at Nottinghamshire County Council (North Area Office) ([enquiries@nottscc.gov.uk](mailto:enquiries@nottscc.gov.uk)) and enquiries about planning permission should be directed to the Development Management team ([dbc@mansfield.gov.uk](mailto:dbc@mansfield.gov.uk)).

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### Boundaries

The boundaries for all centres referred to in this report are based on those defined in the Saved Mansfield District Local Plan (1998).

## Use Classes Order

The report contains references to the Use Classes Order and the categories that properties fall within. These are based on the revised Use Classes Order which came into force on 15 April 2015. This is defined in Appendix 1: 'Use Classes Order'.

## Further information

Further information on this report is available from the Planning Policy team:

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Telephone: (01623) 463182 or 463322 or email:  
[planningpolicy@mansfield.gov.uk](mailto:planningpolicy@mansfield.gov.uk)

The report can also be viewed on the district council's website  
[http://www.mansfield.gov.uk/planningpolicy\\_info](http://www.mansfield.gov.uk/planningpolicy_info)





## 2: The purpose of this report

It is important that Mansfield retains its status within the retail hierarchy, remains competitive with its neighbours and continues to attract shoppers, visitors and businesses to the town. Whilst it is accepted that people may go to other locations for certain products it is important that the town builds on its strengths, seeks to alleviate its weaknesses and improves the facilities that it provides to the community.

The purpose of this report is to monitor retailing within the town centre and the other defined centres of the Mansfield district 'Existing Retail Hierarchy', along with the retail parks and food superstores, in order to highlight the quality of the district's retail offer, and any ways this can be, or needs to be, improved. It has a number of functions:

- it helps assess the success of retail policies within the adopted Mansfield District Local Plan;
- it will be used to assist in the development of town centre and retail policies within the council's emerging Local Plan;
- it is in accordance with the National Planning Policy Framework (NPPF) which states that Local Planning Authorities should use adequate, up-to-date and relevant evidence to assess the role and function of town centres and the relationship between them, including any trends in the performance of centres;
- it provides information to agents, developers and other agencies about the availability of retail units;
- it assists with other monitoring undertaken by the Planning Policy team.

Town centres are constantly changing and therefore some elements of this document will only provide a snapshot in time e.g. the ground floor street survey. Despite this the document does have a number of benefits:

- it provides an update on previous health checks and monitoring reports and allows changes to be identified;
- it allows positive and negative aspects of the town centre to be identified; and
- it provides data that can be used to make sure that the centre remains competitive with neighbouring centres.

The health check part of the report incorporates information gathered on the indicators that the National Planning Practice Guidance (NPPG) (March 2014) suggests should be used to help assess the "health" of town centres. More detail is provided in Appendix 2: 'Indicators of vitality and viability'.

The data on occupiers and vacant units was obtained from site visits carried out in March 2018.



### 3: Retail profile

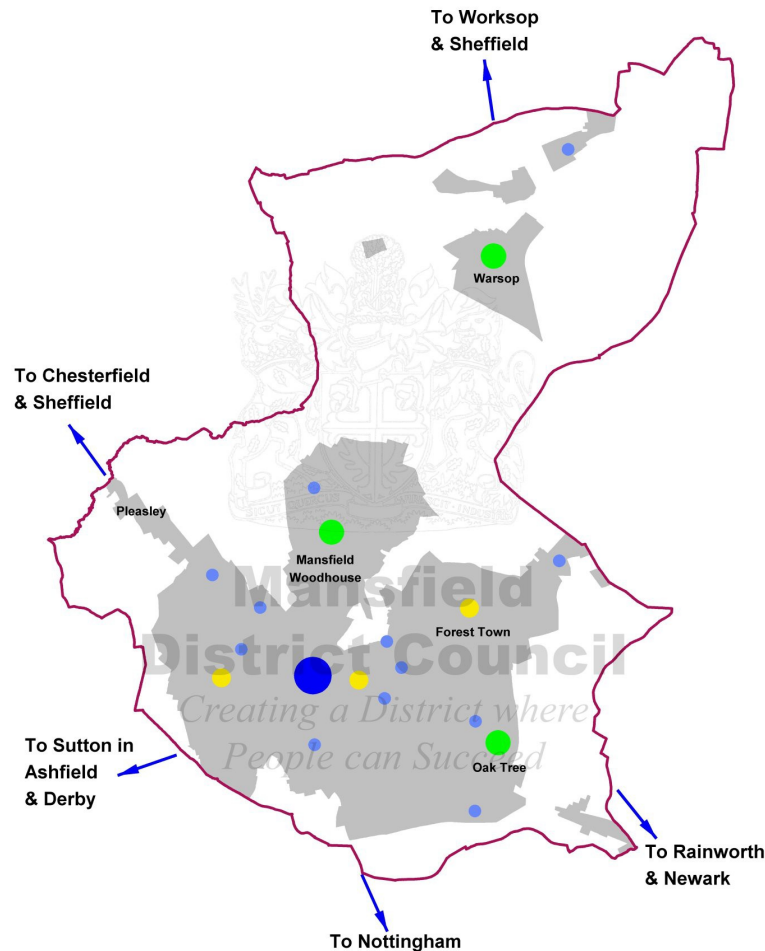
The district of Mansfield lies centrally within northern Nottinghamshire in the heart of Sherwood Forest and covers an area of approximately 77km<sup>2</sup>. The district has a population of approximately 107,435 (ONS 2016) and is substantially urban in character although it does contain important tracts of open countryside. There are two main urban areas: Mansfield (including Mansfield Woodhouse), where the majority of the population live; and Market Warsop to the north of the district, which together with several smaller villages makes up the Parish of Warsop.

Within the Adopted Mansfield District Local Plan (1998) the shopping hierarchy is based on a number of categories and forms the basis of the district council's retail strategy. The various centres of the hierarchy are shown in the following table and map.

In addition, since the Local Plan was adopted in 1998, there has been some retail development in other locations, outside of the centres defined in the hierarchy. A shopping area similar to that at Oak Tree has formed around the Asda supermarket on Sandlands Way (planning permission was granted for a new local centre through a public inquiry in 2004), and two small clusters of shops have been developed at Berry Hill Quarry, and at Birding Street. Also, the existing hierarchy does not include the retail parks or the retail units around the Sainsbury's store on Nottingham Road.

#### Existing Retail Hierarchy

Sub Regional Centre:	●	Mansfield Town Centre	
District Centres:	●	Mansfield Woodhouse Market Warsop Oak Tree	
Local Centres:	●	Clipstone Road West Newgate Lane / Ratcliffe Gate Ladybrook Lane	
Neighbourhood Parades:	●	Carter Lane Chesterfield Road North Chesterfield Road South Cox's Lane / Brown Avenue Egmanton Road Garibaldi Road	Harrop White Road Ling Forest Road Nottingham Road Ossington Close Pecks Hill Ravensdale Road



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**Mansfield town centre** is the main retail and service area in the district and acts as a sub-regional centre for comparison shopping in the northern and western parts of Nottinghamshire as well as parts of east Derbyshire. There is an open market, many small shops and a good representation of national

multiples, including Argos, Boots, Debenhams, Marks and Spencer, New Look and Wilkinsons. In addition to retailing, there are a wide range of other uses which contribute to the vitality and viability of the centre including banks/building societies, and food and drink establishments. There are also a number of leisure and cultural facilities within the town including The Palace Theatre and the Mansfield Museum. In addition to the current retail offer, there are a number of key town centre development sites which have the potential to accommodate new retail and leisure development. Further details of these can be found within the 'Creating a 'City' Centre for Mansfield' document which was published by the council's Regeneration team in 2009.



**Mansfield Woodhouse** is located approximately 2 miles north of Mansfield town centre and is directly linked via the A60. It is primarily a residential area of about 20,000 people, and although now absorbed into the Mansfield urban area, the settlement has retained a special character of its own. The district centre comprises an

elongated shopping street stretching for nearly half a mile along the High Street and Station Street. Most of the district centre is also designated as

a conservation area, and many shops are located in old stone buildings which were formerly houses and as a consequence have architectural or historic interest and townscape value.



**Market Warsop** is located approximately 5 miles to the north of Mansfield town centre, in the northern sector of the district, some way from the main urban area. Market Warsop district centre is a traditional and historic town centre located within a conservation area. The retail core is centred around the Sherwood Street / High Street

/ Burns Lane / Church Street Junction where a range of shops and services provide most of the daily and weekly requirements for the resident population and the surrounding area.



**Oak Tree** is located approximately 3 miles to the south east of Mansfield town centre within in a densely residential area. The district centre offers a large food supermarket and petrol filling station, a catalogue store, a leisure centre and a range of shops and services which provide most of the daily and weekly requirements for

the resident population and the surrounding areas. It has a different character to the other district centres as most of the local community's needs are met within the one large supermarket, and due to the presence of Argos the centre is more like a retail park.

There are also a number of local centres and neighbourhood parades which, in combination with the above mentioned centres, food operators and retail parks, contribute towards the retail choice within the district. In addition there are many individual shops within the district that provide a service to the community in which they are located.

During the production of the Local Plan, the council are reviewing the retail hierarchy to take account of the level of development that the district will see over the plan period. In addition, new facilities have been provided to serve expanding areas of housing (such as Madeline Court at Berry Hill) and should be inserted into the hierarchy in recognition of the role they play in the provision of shopping and other local facilities. Further details about the proposed amendments to the retail hierarchy can be obtained from the Planning Policy team.

**Food retailers within the district**

The district is well served by food retailers both in and out of the defined centres; the major stores are in the following locations:

**In Centre Stores**

Store	Location	Net Floor Area (sqm)
Morrisons	High Street, Mansfield Woodhouse	3,028
Tesco	Jubilee Way South, Oak Tree	8,719



## Out of Centre Stores

Store	Location	Net Floor Area (sqm)
Asda	Old Mill Lane, Forest Town	4,268
Morrisons	Sutton Road, Mansfield	3,609
Asda	Bancroft Lane, Mansfield	548
Sainsburys	Nottingham Road, Mansfield	5,608
Aldi	Nottingham Road, Mansfield	870
Tesco	Chesterfield Road South, Mansfield	5,120

## Retail parks / retail warehouses

Portland Sidings Retail Park on Nottingham Road is occupied by predominantly bulky goods retailers and contains the following companies:

- Burger King
- Carpet Right
- Dreams
- Dunelm Mill
- DW Fitness
- Frankie and Benny's
- Harvey's/Benson for Beds
- Jysk Sleeping & Living
- Maplin
- Pets at Home
- Poundstretcher
- SCS
- Smyths Toy Superstore

St Peters Retail Park is occupied by more traditional, large format “High Street” retailers, and contains the following companies:

- Boots
- Carphone Warehouse
- Costa Coffee
- Gregg's
- Home Bargains
- Laura Ashley
- Next
- Poundland
- Sports Direct
- TK Maxx
- Toys-R-Us

There are also a number of freestanding retail warehouses situated across the district in the locations listed overleaf:

## Freestanding Retail Warehouses

Retailer	Location	Floor Area (sqm)
Topps Tiles and Wood Floorings	Baums Lane, Mansfield	556
United Carpets & Beds	Old Mill Lane, Mansfield Woodhouse	1,122
World of Bedz	Old Mill Lane, Mansfield Woodhouse	743
Redberry Interiors / Kitchens, Bathrooms and Bedroom by Henshaws	Old Mill Lane, Mansfield Woodhouse	455
Former Flexy Floor (vacant)	Lime Tree Place	680
Wickes	Chesterfield Road South, Mansfield	1,672
Mansfield Aquatic, Reptile and Pet Centre	Nursery Street, Mansfield	647
Carpet Direct / Sleep Deep Beds and Furniture / Click Tiles	Ratcliffe Gate, Mansfield	1,212
Halfords	Baums Lane, Mansfield	1,254
Magnet	Sutton Road, Mansfield	465
Currys / PC World	Nottingham Road, Mansfield	4,762





## Trade counters

Trade counters are becoming increasingly popular within the district, with many present at both the Old Mill Lane and Hermitage Lane Employment Areas.

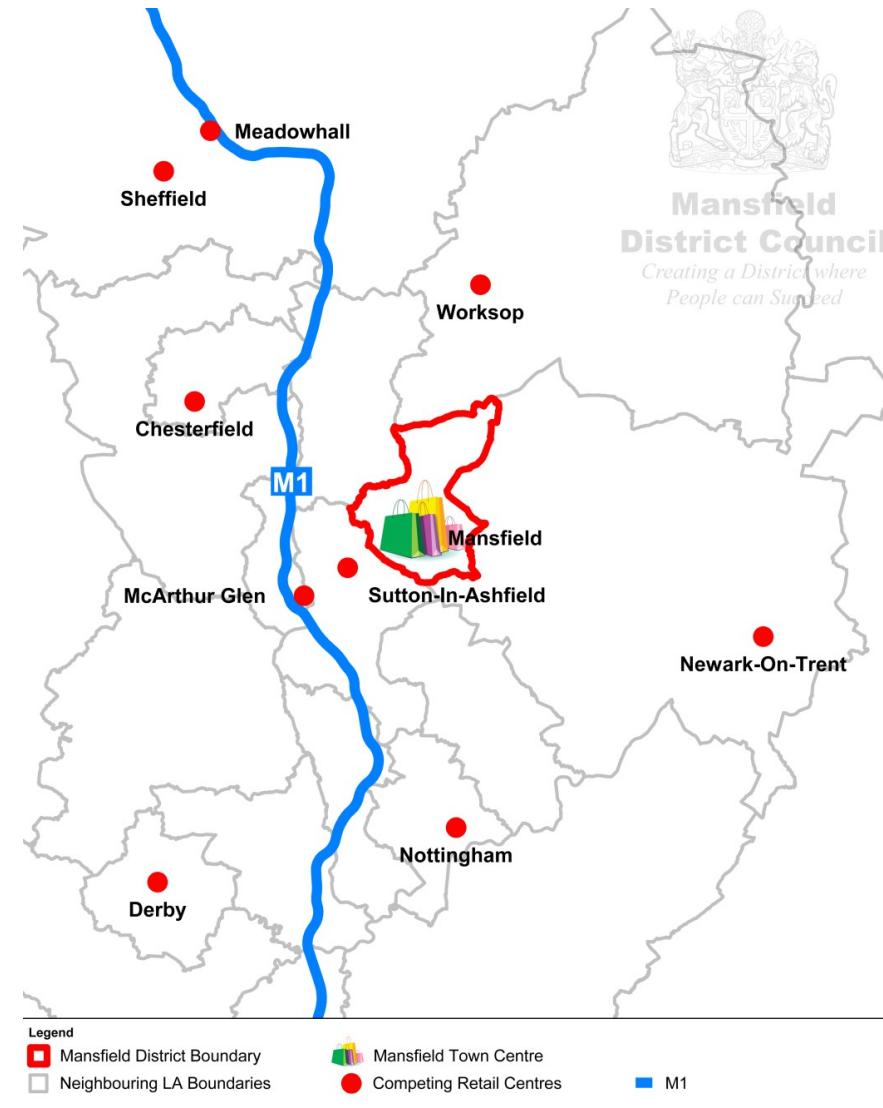
## Competing centres

The town faces competition from a number of centres. In terms of trade draw Nottingham and Sutton-in-Ashfield are the key competing centres. Others include:

- Sheffield
- Newark on Trent
- Shirebrook
- Worksop
- Chesterfield and
- Retford.

In addition there are two out of town shopping centres which compete with Mansfield town centre, these are:

- East Midlands Designer Outlet (McArthur Glen) (junction 28 of the M1)
- Giltbrook Retail Park and
- Meadowhall.



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## 4: Planning policy, guidance and evidence base documents

There are a number of planning policy and guidance documents which relate to retail planning within Mansfield district. These are summarised below:

### National Planning Policy Framework (NPPF) (2012)

The National Planning Policy Framework (NPPF) was published in March 2012 and sets out the Government's core principles for the planning system. It includes a 'presumption in favour of sustainable development' in order to support economic, environmental and social progress.

In terms of town centres, policies should promote competitive environments and set out the management and growth required over the plan period. The NPPF highlights that local plan's should recognise town centres as the heart of their communities and include policies to support their viability and vitality.

This monitoring report enables the council to determine the health of our town and other retailing areas. It is in accordance with the NPPF which states that local planning authorities (LPAs) should use adequate, up-to-date and relevant evidence to assess the role and function of town centres and the relationship between them, including any trends in the performance of centres.

The NPPF also sets out how LPAs should plan for the management and growth of centres. This includes:

- clearly setting out the extent of the town centre and its primary shopping area, with policies that state which uses will be permitted in defined primary and secondary frontages;

- identifying suitable sites which meet the required scale and type of retail, leisure, commercial, office, tourism, cultural, community and residential development;
- promoting a town centre first approach, with flexibility when suitable and viable town centre sites are not available (through a sequential assessment);
- retaining and enhancing markets to ensure they remain attractive and competitive and add to a diverse retail offer;
- encouraging residential uses on appropriate sites; and
- refusing planning applications which are not in accordance with the plan and which fail to satisfy the sequential assessment test and / or (if over 2,500 sqm gross) are likely to have significant adverse impact on designated centres.

### National Planning Practice Guidance (NPPG) (2014)

The National Planning Practice Guidance (NPPG) provides additional detail to the NPPF. The section entitled "Ensuring the vitality of town centres" is most relevant for retail planning, and sets out that the following indicators, and their changes over time, are relevant in assessing the health of town centres:

- diversity of uses;
- proportion of vacant street level property;
- commercial yields on non-domestic property;
- customers' views and behaviour;
- retailer representation and intentions to change representation;
- commercial rents;
- pedestrian flows;
- accessibility;
- perception of safety and occurrence of crime; and
- state of town centre environmental quality.





Both the NPPF and NPPG can be accessed at <http://planningguidance.planningportal.gov.uk/>

### **The Town and Country Planning (Use Classes) Order 1987 (as amended)**

The Town and Country Planning (Use Classes) Order 1987 (as amended) puts uses of land and buildings into various categories known as 'Use Classes'. For example, a shop falls into Class A1 but if its owner wants to change it to a different use, such as a restaurant which is Class A3, then planning permission is required. More details can be found in Appendix 1: 'Use Classes Order'.

### **Mansfield District Local Plan (1998)**

The Local Plan currently provides the local planning policies used to determine planning applications of a retail nature, and designates the current retail hierarchy and the primary and secondary frontages within the town centre. The retailing chapter can be viewed on the council's website by using the following link:

<http://www.mansfield.gov.uk/article/5805/Local-Plan-1998>

### **Mansfield Retail and Leisure Study (2011)**

To support the production of the Local Plan, Mansfield District Council commissioned consultants Roger Tym and Partners to produce a comprehensive retail and leisure study that assessed a range of issues including the capacity for future retail development within the district. It also made a number of strategic recommendations such as the best location of development, mix of uses and boundary changes.

The study recommends that sites with most development potential include Stockwell Gate North and South and the White Hart Area. In terms of the future mix of town centre uses, the emerging Local Plan should include policies which:

- allow 10% of non-A1 uses within primary frontages for flexibility and to improve the leisure offer of the town centre;
- ensure any non-A1 units permitted within primary frontages are customer-facing operations and do not form more than three consecutive units;
- aim to attract more restaurant operators to the town centre in order to counter the current over-provision of drinking establishments;
- identify a site for a convenience foodstore to meet a current qualitative shortfall, preferably at Stockwell Gate South;
- direct any significant B1 office development towards the town centre (outside primary frontages); and
- encourage proposals which involve the conversion/renovation of upper floors of retail premises.

In relation to boundaries, the study recommends that the town centre is contracted in order to concentrate development in the 'traditional' shopping area. The main areas of recommended for removal from the town centre are St Peter's Retail Park and the area of light industry on the eastern side of the town centre.

The study also states that the north side of Clumber Street should be included as secondary frontage - to take into account the Wilkinson's store, and that the primary and secondary shopping frontages should be revised during the study period to account for development at Stockwell Gate and White Hart Street as appropriate.

Please note that none of the above recommendations have been implemented. They are informing work on the emerging Local Plan (see below) which will be subject to public consultation and an Examination in Public, before being adopted by the council.

### **Mansfield Retail and Leisure Study (2014 Addendum)**

This document updates the 2011 Study and provides revised targets for new floorspace which will be incorporated into the Mansfield District Council Local Plan 2013 to 2033. These are based on more up to date data inputs.

### **Mansfield Retail and Leisure Study Update 2017**

An update to the 2014 Addendum with new floorspace targets for the Local Plan based on more recent data, including a new household survey.

### **Emerging Mansfield District Local Plan**

The Planning and Compulsory Purchase Act of 2004 required the production of a new generation of plans, to be known as the Local Development Framework (LDF). However The Localism Act of 2011 (the primary aim of which is greater levels of decentralisation of power) gave the planning system another overhaul in order to make it more accessible to the public. This included the introduction of Neighbourhood Planning, and the reintroduction of the term 'Local Plan'.

Generally, most of the policies within the existing Mansfield District Local Plan were 'saved' by the Secretary of State while we were working on the production of the LDF and are therefore still applicable. This means that the saved policies can still be used to determine planning applications until such time as they are replaced by policies within the emerging Local Plan. However, the NPPF makes it clear that the saved policies can only be given weight in decision making if they conform with the NPPF.

The Planning Policy team are in the process of preparing a Local Plan Publication Draft, expected in 2018. Further information on the emerging Local Plan can be obtained from the council's website <http://www.mansfield.gov.uk/planningpolicy>, by e-mailing the Planning Policy team at [lp@mansfield.gov.uk](mailto:lp@mansfield.gov.uk) or by calling 01623 463195.

### **Town Centre Vision (2016)**

Produced by the council and town centre partner organisations such as the Mansfield Business Improvement District (BID), this document sets out how the town centre will become celebrated as a "thriving, appealing, historic, 24 hour, accessible and cultural centre". The document can be downloaded from the council's website: <http://www.mansfield.gov.uk/CHttpHandler.ashx?id=9212&p=0>

### **White Hart Supplementary Planning Document (SPD) (November 2006)**

The White Hart Regeneration Area covers 3.11 hectares of the south eastern part of Mansfield town centre. The SPD was produced by Mansfield District Council to guide the design of future regeneration proposals and the determination of planning applications within the White Hart Area. The SPD includes a number of sections that set out information about:-

- Acceptable Uses
- Archaeology
- Building design
- Crime and Safety
- Historic Perspective
- Public Realm
- Topography and Views
- Transport and Access



Further information about the SPD can be obtained from the Planning Policy Group. Alternatively it can be downloaded from the council's website:

<http://www.mansfield.gov.uk/article/6027/Planning-guidance>

### **Stockwell Gate North and Stockwell Gate South Interim Planning Guidance (IPG) Notes**

These Interim Planning Guidance (IPG) notes set out the council's vision for the Stockwell Gate North and South areas, which together cover 4.73 hectares of prime redevelopment land to the western edge of the town centre. The IPG's have been adopted by the council and are material considerations in the determination of any planning applications for the development of the sites. Therefore proposals for development in the area will be required to be in accordance with the relevant IPG. There is also an IPG for the former Mansfield Brewery site which lies just outside of the town centre. The documents can be downloaded from <http://www.mansfield.gov.uk/article/6027/Planning-guidance>.

The following documents do not provide policies, but will inform the retail policies within the emerging Local Plan. Further information can be obtained from the council's Urban Regeneration Group.

### **Creating a 'City' Centre for Mansfield**

There are a number of key development sites identified in the 'Creating a City Centre for Mansfield' document, (MDC 2009) which the council aspire to see developed over the next ten years, including:

- Transport Interchange – this has now been developed on land between Station Road and Quaker Way, and resulted in the relocation of the town's bus station.

- Stockwell Gate North – the site of the former bus station, earmarked for a primarily retail development, currently used as a temporary car park.
- Stockwell Gate South – the former Courtaulds factory site. A private sector development of mixed-use retail and leisure with outline planning permission already granted, currently used as a car park.
- Strategic Employment site – to be created near the junction of Belvedere Street and Victoria Street on 365 sqm site.
- Old Town Hall – development of the former Indoor Market site at the rear of the site on Queen Street. This site is currently used as a short stay car park.
- The Living Centre – an iconic gateway building has now been developed on the site of the former Queen's Head pub, and is named Queen's Place.
- White Hart development– a mixed use of retail, office space, leisure and residential development on land bounded by White Hart Street, Dame Flogan Street and Church Street, including the restoration of the Malting's building.
- Mansfield Brewery site – the site is currently being marketed and provides a superb regeneration opportunity. The site is expected to include primarily employment uses, with some residential development.
- The Riverside – an area next to the River Maun, bordering St Peter's Way identified as having great potential for mixed uses, mainly employment but possibly including retail and residential – alongside an attractive area of public open space.

### **Mansfield Urban Design Compendium (2007)**

Produced by Baker Associates the Mansfield Urban Design Compendium was produced in order to emphasise the high standards that the council requires for all new development in and around Mansfield town centre, and to ensure that all those involved in the development process are clear

about what the council means by high quality urban design. The guidance is intended to assist developers, landowners, designers, planners, and councillors in putting together and making decisions about schemes for new developments, alterations to existing buildings, or changes to the public realm.

### **Town Centre Economic Regeneration Framework (February 2007)**

The document was prepared for the district council and its partners by a team of consultants led by SQW Limited. It was commissioned to review the strengths and weaknesses and development projects from an economic perspective and recommend initiatives and projects to accommodate growth and address the threats and opportunities that exist in Mansfield town centre.



## 5: Mansfield town centre



This section relates to Mansfield town centre and performs the role of the 'Town Centre Health Check'.

As discussed in Section 3: 'Retail profile', Mansfield town centre is a sub-regional centre which serves a large catchment area covering northern and western parts of Nottinghamshire as well as parts of east Derbyshire.

Town centres have an important role to play in any district. They provide a wide range of facilities that are accessible to the community including retail, employment, leisure, education and transport.

As highlighted in Section 4, 'Planning policy, guidance and evidence base documents', the National Planning Policy Framework (NPPF) emphasises the importance of ensuring the vitality of town centres in order to help deliver sustainable development.

At a local level, the most recent joint Ashfield and Mansfield Sustainable Community Strategy (SCS) emphasises the importance of Mansfield town centre on how the area is perceived, and on inward investment. The SCS sets a number of targets for both Mansfield town centre, and the town centres within Ashfield district. These include:

- Improved access by public transport, improved traffic flow and parking provision. Ease of movement for pedestrians;
- Refreshing the masterplans for Kirkby-in-Ashfield and Sutton-in-Ashfield whilst ensuring existing development plans for Mansfield and Hucknall are brought to fruition;

- Raising the profile of our town centres in order to attract more shoppers and visitors, both daytime and evening. Offering a wide range of leisure, cultural and heritage activities;
- Review and revitalise our existing markets to better fit modern shopping trends, including a more distinctive local offer;
- Ensuring our town centres are welcoming and safe both daytime and evening by reducing antisocial behaviour, violence and shop theft.

Furthermore, the district council's Corporate Plan 2016, emphasises that one of its key priorities is to achieve a 'thriving, vibrant and sustainable district'. This includes the following:

- Creating thriving markets and vibrant town centres – 'Destination Mansfield'
- Celebrating and promoting Mansfield's retail, leisure and heritage offer
- Facilitating and encouraging regeneration of key sites for the provision of good quality housing schemes, retail and commercial developments

Additional town centre actions that would meet another council priority 'clean and welcoming environment' are to:

- Fully enforce the Public Spaces Protection Order and reduce antisocial behaviour in our town and district centres.

## Town centre ranking

Management Horizons Europe's 'UK Shopping Index' ranks the performance of all major retail centres in the UK, and offers a useful benchmark with which to compare the performance of a number of centres. Centres are ranked in one of nine location grades, ranging from 'Major City' to 'Minor Local'<sup>1</sup>.

The MHE Index includes all major city, town and district centres in the UK, as well as other significant destinations such as retail parks and outlet centres. Mansfield town centre is classified as a 'Sub-Regional' centre and given a ranking of 128 in the most recent Index (2008). This is 11 places below the highest ranked 'Sub-Regional' centre (Aylesbury).

There are other town centre rankings, and the Mansfield BID website states that the town centre has moved up the Experian retail rankings from 133 to 112 between 2011 and 2013.

The performance of centres in the Index is influenced by a number of factors, including the presence of multiple retailers in a centre. The following sections of this report cover factors that can affect the strength of the town centre (as identified in the National Planning Practice Guidance (NPPG) and within

previous planning guidance PPS4), therefore monitoring these can help to highlight any areas which could be improved in order to strengthen the town centre.

<sup>1</sup> The MHE Index allocates each centre within a tier, reflecting the level of retail provision within the town. The nine tiers which comprise the Index are (highest to lowest), 'Major City' (highest ranking centre is London West End, 1st); 'Major Regional' (Reading, 12th); 'Regional' (Derby, 58th); 'Sub-Regional' (Aylesbury, 117th); 'Major District' (Cwmbran, 218th); 'District' (Guernsey, St Peter Port, 367th); 'Minor District' (Enfield Retail Park, 581st); 'Local' (Dover, Whitfield, 1,207th); and 'Minor Local' (Chelmsford, Moulsham, 2,247th). The MHE Index is one of a number of databases on centres' retail performance which are published.





## 5.1 Retailing trends

This section of the report sets out some of the key national trends in retailing. Information has come from the Mansfield Retail and Leisure Study 2014 Addendum. A short explanation of the implications of these trends for town centres such as Mansfield is given.

### Key national trends

Trend	What it means	Implications
Polarisation to higher order centres	The preference of retailers to concentrate trading activities in larger schemes, within larger centres. The trend has been driven by the economic downturn, online shopping and a shrewder customer base. This leads to a concentration of comparison goods expenditure in a smaller number of large centres. Within the East Midlands, Nottingham, Leicester and Derby are the centres where many retailers seek to focus their trading presence.	Many retailers will seek to downsize their portfolios, particularly in smaller centres, because they can operate more efficiently with a smaller network of stores combined with a strong online presence.  Vulnerable centres may be required to refocus their role and function away from solely being shopping destinations to incorporate a much broader retail, leisure, culture and residential offer.
Growth of the convenience goods sector  (The sector has traditionally been dominated by the big four- (Asda, Morrisons, Tesco and Sainsbury's) and increasingly, higher quality operators (Waitrose, Marks & Spencer) and discount retailers (Aldi, Lidl). The discount retailers are becoming increasingly important forces in the convenience goods market and are expected to continue to take market share from the big four supermarket operators in future years).	The sector has often benefited from floorspace becoming available in town and city centres as a result of comparison goods retailers (such as Woolworths) entering administration.  Operators are increasingly moving away from opening larger-format stores towards establishing a network of smaller top up convenience goods shopping facilities (referred to as c-stores), often located in town centres, or district/ neighbourhood parades, reflecting customers' changing shopping patterns away from bulk weekly (or less frequent) shopping trips to more frequent, lower-spend visits to smaller stores in locations convenient to their home, work or commute.	The proportion of convenience goods floorspace which will be accounted for by smaller stores and discount retailers is likely to increase.  Industry body IGD predicts that the convenience goods market will grow by 29% between 2012 and 2017, and the main retail operators are responding quickly by opening new stores.
Growth in commercial leisure	Most commentators predict that commercial leisure, such as cafés, bars, restaurants and cinemas, will constitute a growing share of town centre floorspace.	There is scope for town centres to capitalise on this, redefining their function as destinations.  This could have positive implications on the performance of town centres as residents and visitors undertake linked trips and spend more time in the town centres. The development of a strong commercial leisure offer can help increase footfall outside of retail hours.



Trend	What it means	Implications
<p>Increase in online shopping</p> <p>(Online shopping is perceived to offer a number of significant advantages over traditional, high street-format shopping including lower prices, wider choices and the ability for customers to find bargains).</p>	<p>While unfavourable economic conditions are forcing many retailers to scale back on physical retail space, their online operations allow them to reach a wider customer base. However, the competition is not as simple as 'online shopping versus the high street' as new technologies promote integration between the two shopping channels.</p> <p>Internet sales have been rising much more rapidly than general retail sales in recent years. Experian however consider that at the turn of the next decade, growth in online shopping is expected to plateau.</p>	<p>Forecast growth in online spending does not equate to a redundant future for bricks and mortar stores. There is a role for physical outlets to act as showrooms for online retailers. A physical presence on the high street improves the visibility of businesses; indeed 12 out of the top 20 e-commerce businesses in the UK have a physical presence on the high street.</p>
<p>Growth in the click &amp; collect online shopping</p>	<p>This relatively new trend looks set to play an increasing role. The click &amp; collect concept is such that a customer orders and pays for a desired product online, and then collects the product from the nearest large branch of the retailer in question. This approach is being rolled out by a number of retailers – examples of retailers trading in Mansfield town centre who already offer this service include Debenhams, Topshop / Topman, River Island, Boots and Wilkinson. Like showrooming, it is also a trend where the physical outlet of the store can still be used to drive footfall.</p> <p>Recent research by the British Retail Consortium indicates that 60% of click &amp; collect transactions result in an additional purchase in the store. There is, therefore, a role for bricks and mortar stores.</p>	<p>The role and function of high streets, particularly those outside the higher-order shopping centres, are likely to need to consider uses beyond that of traditional retail activity in order to remain vital and viable.</p>
Source: Mansfield Retail and Leisure Study – 2014 Addendum (PBA, 2014).		

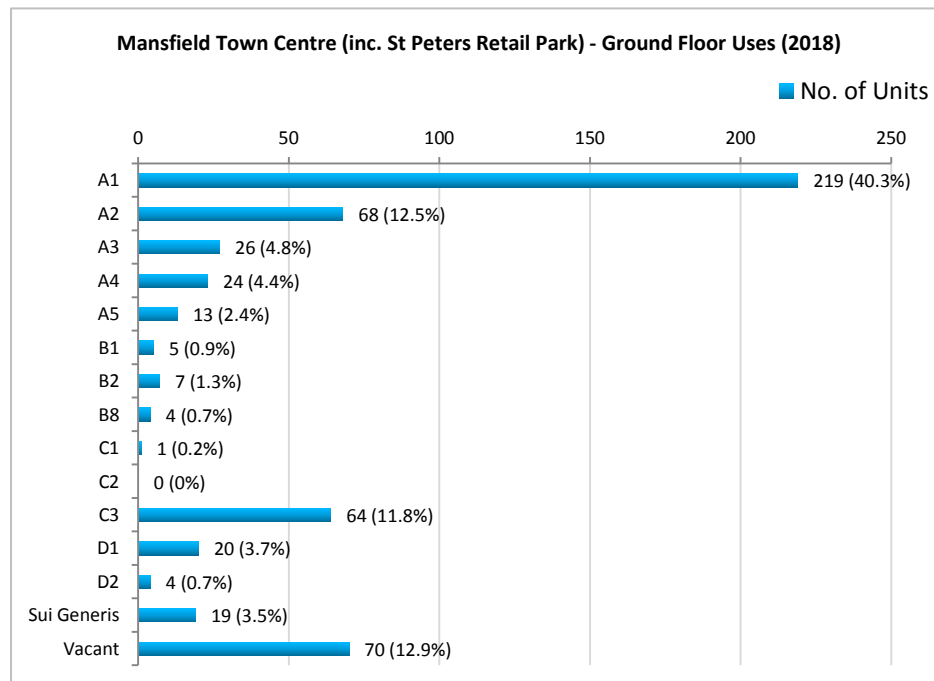
In light of the above trends, Mansfield will need to adapt to the changes in shopping habits in order to remain vibrant. The town centre will need to move away from being a shopping destination and start to offer a broader range of retail, leisure, cultural and civic services. Place marketing to sell the offer of the town centre will become of increasing importance.



## 5.2 Diversity of uses

This section looks at the diversity of uses to be found in Mansfield town centre. It has been informed by the audit of retail centres which was undertaken by officers in March 2018. For information, the audit incorporates the units at the top of West Gate which, despite being outside of the defined centre, are included in order that our information can be comparable to Experian data. In addition, empty premises were classified as vacant rather than their most recent use (although this has also been recorded).

The graph below shows the diversity of uses to be found within the town centre, including St Peters Retail Park.



(Please note that definitions of the use classes shown in the above graph can be found in Appendix 1: 'Use Classes Order').

Retail units (A1) continue to dominate the town centre with 40.3% of units (219). This is followed by professional and financial services (A2) with 12.5% of units (68), residential uses (C3) with 11.8% of units (64), and then restaurants and cafés, drinking establishments and hot food takeaways (A3, A4 and A5) with 11.6% of units (63).

The number of vacancies (discussed in detail in Section 5.3 'Vacancy rates') is 70 (12.9%) (a decrease of 0.1% since March 2017).

### Diversity of uses within the primary, secondary and non-defined shopping areas

Government guidance in the NPPF (2012) sets out that local planning authorities should clearly define the extent of the town centre and its primary shopping area, and have policies that state which uses will be permitted in defined primary and secondary frontages.

The Mansfield District Local Plan (1998) was written under more restrictive guidance and therefore included policies which restricted certain uses from the primary and secondary areas to avoid fragmentation of retailing in these areas (see below). It did however recognise that complementary uses such as cafés, restaurants, leisure and entertainment can help retain and improve the vitality and viability of centres, but only permitted these within certain parts of the town centre. These policies are still in force and will be used until a new local plan is adopted.

Policy MTC5 aims to protect the primary shopping area by not allowing permission for developments at ground floor level other than for those within the A1 use class. The secondary shopping area is protected by policy MTC6. This states that at ground floor level permission will only be granted for A1 or associated uses (defined as those within the A2 and A

categories). Applications for associated uses are required to meet a number of criteria if permission is to be granted, and the percentage of A1 within each defined frontage is not permitted to fall below 50%. The frontages covered by these policies are shown later in the report, on the plan titled 'Locations for future retail development in Mansfield town centre'.

It should be noted that these policies were written before the changes to the Use Classes Order were made, therefore uses within the A4 and A5 categories are considered to be associated uses as they were formerly contained within the A3 use class. The table opposite illustrates the diversity of uses within each frontage category / area within the town centre (percentages have been rounded).

As can be seen the primary frontages are dominated by A1 uses, and the vacancy remains low. The secondary shopping area has seen the number of vacancies stay unchanged from 2017. The amount of vacant units within the parts of the town which are not defined as either primary or secondary areas has decreased by 3 units to 32. The percentage of A1 uses has decreased by 3% since last year.

#### Diversity of uses within the primary, secondary and non-defined shopping areas

Use class	Primary shopping frontage	Secondary shopping frontage	Non-defined shopping area (inc St Peter's Retail Park)
A1	60 / 81%	89 / 47%	60 / 22%
A2	2 / 3%	34 / 18%	32 / 12%
A3	4 / 5%	10 / 5%	11 / 4%
A4	-	11 / 6%	13 / 5%
A5	-	3 / 2%	10 / 4%
B1	-	-	5 / 2%
B2	-	-	7 / 3%
B8	-	-	4 / 1%
C1	-	-	1 / 0%
C3	-	-	64 / 24%
D1	1 / 1%	-	19 / 7%
D2	1 / 1%	-	3 / 1%
Sui Generis	-	10 / 5%	9 / 3%
Vacant	6 / 8%	32 / 17%	32 / 12%
<b>Total</b>	<b>74</b>	<b>189</b>	<b>270</b>

(Mansfield District Council 2018)



The table below illustrates the diversity of uses (ground floor) within each of the primary (grey) and secondary shopping frontages. The first figure is the total percentage of properties in each use (including those that are vacant), and the second figure given (in brackets) is the proportion of each use that is vacant e.g. 78.3% of units on the MTC5 (i) area of West Gate are in A1 use however 11.1% of these are vacant. It should be noted that the total figures per shopping area may not add to 100% due to rounding.

These figures are particularly important because the supporting text to Local Plan Policy MTC6 says that the vitality and viability of the secondary frontage areas can be detrimentally affected if the proportion of units in retail use (A1) falls below 50%. From the table it would appear that this policy has been successful in most of the frontages because the proportion of units in A1 use is above the 50% threshold. However this is not the case at Market Street which has declined dramatically, changing from 58.3% in 2015 to 33.3%. Stockwell gate has also declined, changing from 59.3% in 2017 to 48.0%.

#### Diversity of uses within each of the primary and secondary shopping frontages (%)

Policy / Frontage	A1	A2	A3	A4	A5	B1	D1 / D2	Sui Generis
<b>MTC5 (i)</b> Lower West Gate (odds 1-13, evens 6-46)	<b>78.3%</b> (11.1%)	<b>8.7%</b> (0.0%)	<b>13.0%</b> (0.0%)	-	-	-	-	-
<b>MTC5 (ii) 51</b> Four Seasons	<b>94.1%</b> (8.3%)	-	<b>2.0%</b> (0.0%)	-	-	-	<b>2.0%</b> (0.0%)	<b>2.0%</b> (0.0%)
<b>MTC6 (i)</b> Upper West Gate (odds 37-71, evens 48-66)	<b>62.1%</b> (0.0%)	<b>17.2%</b> (20.0%)	<b>10.3%</b> (0.0%)	-	-	-	-	<b>10.3%</b> (33.3%)
<b>MTC6 (ii)</b> Stockwell Gate (odds 1-69, evens 2-26, and inc former Tesco and Co-op stores)	<b>48.0%</b> (8.3%)	<b>16.0%</b> (25.0%)	<b>12.0%</b> (0.0%)	<b>12.0%</b> (33.3%)	<b>4.0%</b> (0.0%)	-	-	<b>8.0%</b> (0.0%)
<b>MTC6 (iii)</b> Regent Street (odds 3-21, evens 2-30 including Regent House)	<b>68.4%</b> (23.1%)	<b>26.3%</b> (40.0%)	<b>5.3%</b> (100.0%)	-	-	-	-	-
<b>MTC6 (iv)</b> Lower Leeming Street (odds 1-29, evens 2-42 and Clumber House)	<b>55.6%</b> (20%)	<b>14.8%</b> (0.0%)	<b>11.1%</b> (33.3%)	<b>11.1%</b> (0.0%)	-	-	-	<b>7.4%</b> (0.0%)
<b>MTC6 (v)</b> Church Street (odds 1-39, evens 8-36 and Swan Hotel)	<b>63.3%</b> (31.6%)	<b>13.3%</b> (0.0%)	<b>3.3%</b> (0.0%)	<b>13.3%</b> (25.0%)	<b>3.3%</b> (100.0%)	<b>3.3%</b> (100.0%)	-	-
<b>MTC6 (vi)</b> Rosemary Centre	<b>83.3%</b> (40.0)	-	-	-	<b>16.7%</b> (0.0%)	-	-	-
<b>MTC6 (vii)</b> Queen Street	<b>56.3%</b> (0.0%)	<b>25.0%</b> (25.0%)	<b>6.3%</b> (0.0%)	-	<b>6.3%</b> (0.0%)	-	-	<b>6.3%</b> (0.0%)
<b>MTC6 (viii)</b> Market Place (1-12, 15-24, 25-31)	<b>52.2%</b> (8.3%)	<b>34.8%</b> (0%)	-	<b>13.0%</b> (33.3%)	-	-	-	-
<b>MTC6 (ix)</b> Market Street (1-4, 10-19) 12 Q	<b>33.3%</b> (25.0%)	<b>33.3%</b> (25.0%)	<b>8.3%</b> (0.0%)	<b>8.3%</b> (0.0%)	-	-	-	<b>8.3%</b> (0.0%)

## Mansfield's markets

As part of the main shopping area, Mansfield Market has much to offer with farm-fresh, high quality produce, friendly service and value for money. We offer a full market five days a week (Tuesday to Saturday), a performance area at the front of the Old Town Hall for local entertainers and a food court.

The number of market stalls that are occupied are monitored and the average weekly total is illustrated in the table below. As can be seen, the occupancy has fallen considerably in the last 10 years (which is a trend that is reflected nationally); and despite 2009/10 and 2011/12 being more positive years, occupancy has continued to decline since then.

### Average weekly occupancy, Mansfield market

	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Average occupied each week	332	314	312	326	294	309	283	275	262	257	250	223

## Farmer's market

The Mansfield farmer's market is held on the third Tuesday of every month on the Market Place from 9am – 4pm. The market promises something for everyone with excellent produce on sale that includes vegetables, meat, cakes, jams, local honey, chutneys and pies. There is also a selection of handmade crafts and everything on sale is made or grown locally.

Each month there is a different theme, often featuring appearances by special guests, live musical entertainment, hands-on activities, competitions or special offers.



### 5.3 Vacancy rates

Vacancy rates can provide a good indication of how a centre is performing. Vacant units will be found even in the strongest town centre and occur for positive and negative reasons. A low vacancy rate does not always mean that a centre is performing well, as a proliferation of charity shops and other uses not usually associated with a town centre may also be signs of decline.

However, vacancy rates, over time, are a useful indicator of performance. The audit undertaken in March 2018 highlighted a vacancy rate of 12.9% (70 properties), which has decreased by 0.1% since March 2017.

The previous section of this report looked at the diversity of uses within the town centre but classified all vacant units together regardless of their former use. The table opposite shows the mix of ground floor uses as well as the number and percentage of vacant units within each use class. The vacant figure is the proportion of each use that is vacant e.g. 45.6% of all units within the town centre are in A1 use however 12.0% of these are vacant. (Figures may not add due to rounding).

**Vacant units within Mansfield town centre (including St Peters Retail Park) by use class**

Use class	No. of units			% of Units	
	Occupied	Vacant	Total	Vacant (% within use class)	Total mix of uses (all units within the town centre)
A1	219	30	249	12.0%	45.6%
A2	68	14	82	17.1%	15.1%
A3	26	5	31	16.1%	5.7%
A4	24	7	31	22.6%	5.7%
A5	13	1	14	7.1%	2.6%
B1	5	4	9	44.4%	1.7%
B2	7	2	9	22.2%	1.7%
B8	4	-	4	0.0%	0.7%
C1	1	-	1	0.0%	0.2%
C3	64	2	66	3.0%	12.1%
D1	20	1	21	4.8%	3.9%
D2	4	-	4	0.0%	0.7%
SUI GENERIS	19	4	23	17.4%	4.2%
<b>Total</b>	<b>474</b>	<b>70</b>	<b>544</b>	<b>Total vacancy rate = 12.9%</b>	<b>99.9%</b>

The following table shows the vacant units by which type of frontage they are located within (i.e. primary, secondary and non-defined areas). Primary and secondary frontages were explained in the previous section.

#### Vacant units by frontage

Frontage Type	Number of Units	Number of Vacant Units	Percentage of Vacant Units
Primary (MTC5)	74	6	8.1%
Secondary (MTC6)	189	32	16.9%
Non-defined (excl. St Peter's Retail Park)	270	32	11.9%
St Peter's Retail Park	11	0	0.0%
<b>Whole town centre (inc. St Peter's Retail Park)</b>	<b>544</b>	<b>70</b>	<b>12.9%</b>

(Mansfield District Council 2018)

Compared with the survey undertaken in 2017, the vacancy rate for the primary shopping area has increased by 2.7%. It has stayed the same in the secondary areas at 16.9%, and decreased within the non-defined areas by 1.0%. St Peters Retail Park has complete occupancy. As a whole, the town centre vacancy rate has decreased by 0.1% since 2017.

The table below gives details of the properties which were found vacant during the audit carried out in March 2018. The table shows that there was approximately 14,042 sqm of vacant floorspace within the town centre. This total has increased by 2,959 sqm since 2017 which is negative for Mansfield town centre. A key new vacancy is the former Argos unit within the Rosemary Centre on Walkden Street. Please note that these figures have been approximated from the property boundary as displayed on an O/S plan. If more accurate information is required contact should be made with the agent or owner who is responsible for the property.

Information about the exact locations of the vacant properties can be found in the table, and is shown in the maps which follow.





### Vacant units within Mansfield town centre

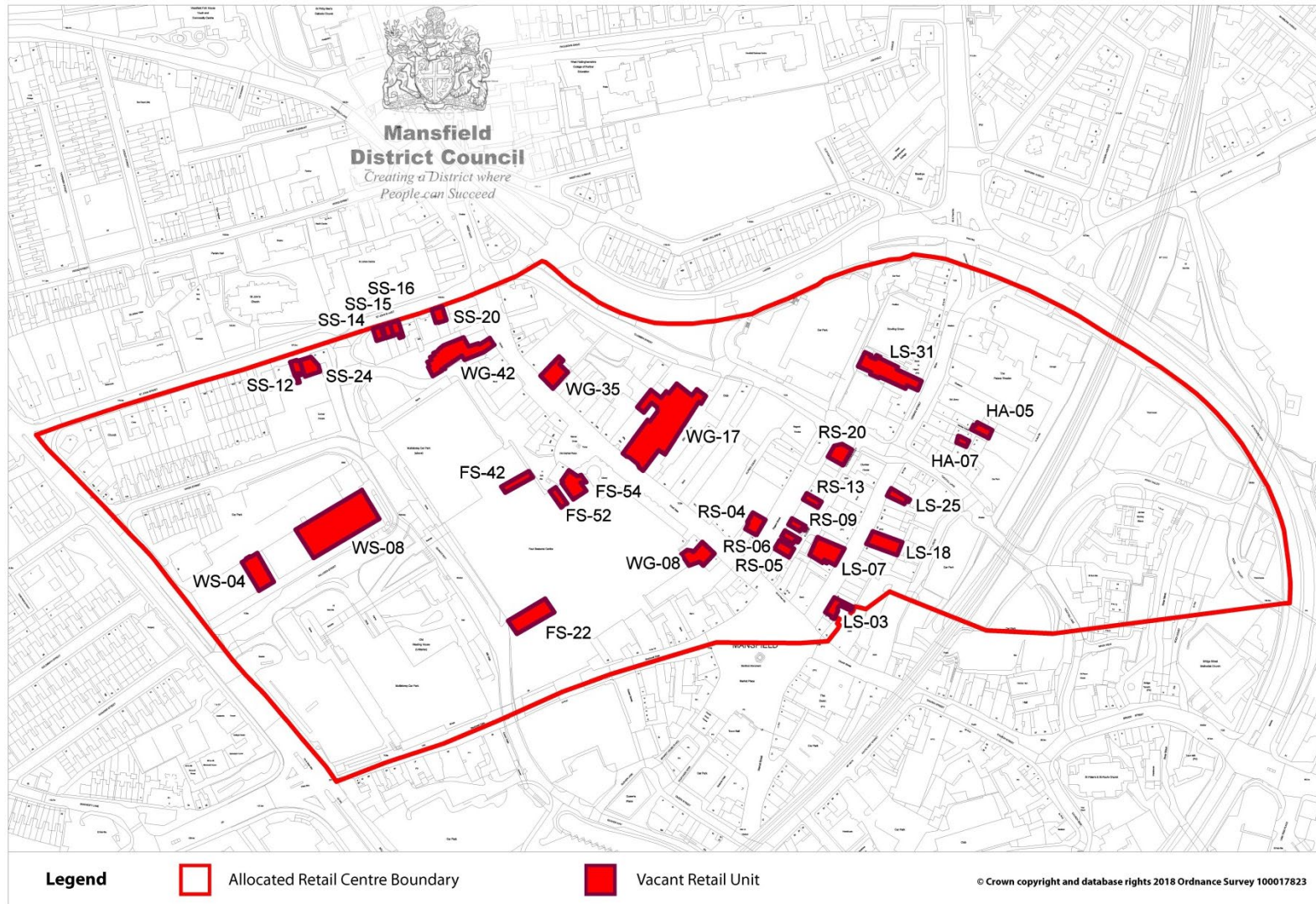
Ref	Property Address	Former Use Class	Area (sqm)
AS-07	13 Albert Street	SUI GENERIS	85.96
AS-10	17 Albert Street	A2	61.82
AS-11	19 Albert Street	A1	46.79
AS-13	21 Albert Street	A4	134.89
AS-22	35 Albert Street	A4	200.69
AS-25	43 Albert Street	A2	54.46
AS-27	7a Albert Street	SUI GENERIS	89.68
BS-16	Town Mill Bridge Street	A4	300.34
CHL-02	01 Church Lane	B2	48.3
CS-11	14-16 Church Street	A1	1114.35
CS-12	15 Church Street	A1	227.61
CS-14	18-20 Church Street	A4	368.98
CS-16	23 Church Street	A5	93.76
CS-17	24-28 Church Street	A1	103.98
CS-19	27 Church Street	A1	154.62
CS-25	33 Church Street	A1	106.0
CS-32	22 Church Street	B1	228.01
CS-33	15a Church Street	A1	78.58
CS-37	32 Church Street	A2	76.25
CS-38	12 Church Street	A3	113.4
DFS-01	02 Dame Flogan Street	B2	347.12
DFS-02	Assurance House Dame Flogan Street	A2	148.91
DFS-06	Maltings Dame Flogan Street	D1	418.13

Ref	Property Address	Former Use Class	Area (sqm)
FS-22	22 Four Seasons Shopping Centre	A1	336.61
FS-42	45 Four Seasons Shopping Centre	A1	111.1
FS-52	54 Four Seasons Shopping Centre	A1	69.51
FS-54	55 Four Seasons Shopping Centre	A1	202.23
HA-05	07-08 Handley Arcade	A3	79.49
HA-07	10 Handley Arcade	A1	37.29
LS-03	04-06 Leeming Street	A1	110.63
LS-07	11 Leeming Street	A1	270.81
LS-18	24-26 Leeming Street	A1	218.59
LS-25	34 Leeming Street	A3	76.17
LS-31	43 Leeming Street	SUI GENERIS	453.59
MP-02	01 Market Place	A4	257.37
MP-08	09-11 Market Place	A1	112.36
MP-25	Town Hall Market Place	B1	358.55
MS-10	19 Market Street	A1	34.28
MS-12	13 Market Street	A2	66.42
QS-01	01 Queen Street	A2	451.66
QW-01	01 Queens Walk	A3	61.74
QW-02	02 Queens Walk	B1	90.23
RS-04	05 Regent Street	A1	121.08
RS-05	06 Regent Street	A3	81.69
RS-06	10 Regent Street	A1	53.06
RS-09	14 Regent Street	A2	55.07

Ref	Property Address	Former Use Class	Area (sqm)
RS-13	18 Regent Street	A1	58.65
RS-20	30-32 Regent Street	A2	142.66
SG-13	31 Stockwell Gate	A1	88.25
SG-14	37 Stockwell Gate	A1	375.91
SG-16	39 Stockwell Gate	A2	288.62
SG-27	59b Stockwell Gate	A1	24.91
SS-12	29 St John Street	A2	74.13
SS-14	37 St John Street	C3	49.49
SS-15	38 St John Street	C3	49.99
SS-16	39 St John Street	A2	61.69
SS-20	42 St John Street	B1	73.24
SS-24	30 St John Street	A2	120.02
WG-08	09-11 West Gate	A1	202.84
WG-17	32-34 West Gate	A1	1456.83
WG-35	52-54 West Gate	A2	198.75
WG-42	61 West Gate	SUI GENERIS	501.24
WG-64	85 West Gate	A2	81.07
WHS-03	Arch 11 White Hart Street	A1	92.3
WHS-10	38 White Hart Street	A1	76.92
WHS-11	40 White Hart Street	A1	37.4
WHS-12	42-44 White Hart Street	A1	114.15
WHS-13	46 White Hart Street	A4	25.63
WS-04	Unit 06 Walkden Street	A1	284.83
WS-08	Unit 11-15	A1	1250.07
<b>Total Vacant Floorspace - Mansfield Town Centre (sqm)</b>			<b>14041.75</b>

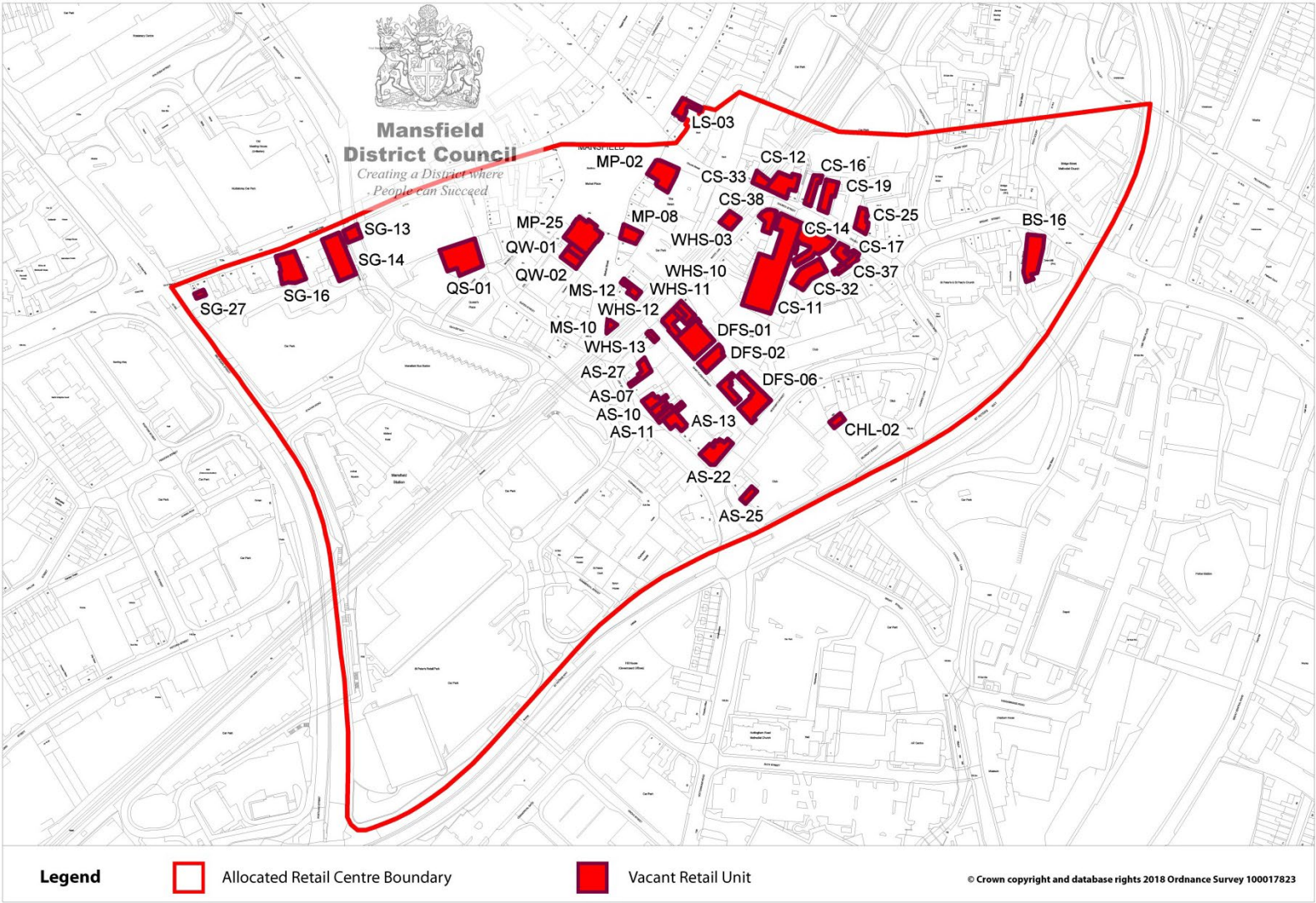


## Mansfield town centre (north)





Mansfield town centre (south)





## 5.4 Retailer representation in Mansfield

This section of the report looks at the retailer representation within the town centre, as well as providing new occupiers details and a list of planning applications received during the monitoring period.

### Convenience goods

The main convenience retailers in the town are Iceland (Rosemary Centre), Heron Foods (West Gate) and a Marks & Spencer food hall (West Gate). The town has lacked the presence of a major supermarket since Tesco relocated their Stockwell Gate store to Chesterfield Road South in 2007.

### Comparison goods

The main national comparison goods retailers in the town centre include Boots, Debenhams, HMV, New Look, River Island, Superdrug, Wilkinsons and WH Smith. Experian (2012) highlights 31 key retailers which can be used to judge a town centre's performance and these are listed in Appendix 3: 'Key retailers within Mansfield town centre'. Of the shops listed, 19 (61%) can be found in Mansfield town centre, mainly within the primary shopping frontages, and there appears to be a good representation of mainstream mid-market retailers. The percentage of key retailers in Mansfield has decreased from 71% in 2017. There is also a further three key retailers (TK Maxx, Next and Boots) present within St Peter's Retail Park on the edge of the town centre, which were not counted by Experian. However, there are a number of retailers not present which you would expect to find in a sub-regional centre e.g. H&M and Waterstones.

## Complementary facilities

It is important that town centres contain a range of uses as this can make an important contribution to their vitality and viability. Complementary uses, during the day and in the evening, can reinforce each other and help make town centres more attractive to local residents, shoppers and visitors.

Mansfield town centre is represented by a number of national and regional banks, building societies and other A2 uses (financial & professional services) which are spread out across the town centre.

There are also numerous A3, A4 and A5 uses (restaurants & cafés, drinking establishments and hot food takeaways) which add to the attractiveness of the town centre, and in conjunction with the theatre, nightclubs and other leisure activities, help to create an evening economy and ensure that the town centre does not become a "lifeless" area once the retail elements of the centre have closed for the day. The Mansfield Retail and Leisure Study 2011 highlighted that Mansfield's evening economy is too dominated by drinking establishments and nightclubs, so it will be important to try and balance this out by attracting more restaurants and family orientated uses that will better compliment the Museum and Palace Theatre.

### New occupiers

A number of new occupiers have come into the town in the last year and are mostly new independent businesses. Some businesses have also moved to new premises from elsewhere within the town centre. 2017/18 has seen an increase in the number of new occupiers. There were 43 compared to 26 last year. The table overleaf illustrates the companies and their new location. That fact that units are listed here does not mean that a relevant planning permission has been gained in all cases.

### New occupiers in Mansfield town centre (2017/18)

Property Address	Occupier
07 Albert Street	Just Move
34 Albert Street	Victoria Tandoori
39 Albert Street	Gallery Triptique
05 Bridge Street	Barbers and Ladies
04 Church Side	Stella Academy
10-16 Church Side	Booth's Discount Furniture Store
10 Church Side	White Hart Public House
35a Church Street	Mansfield Convenience Store & Off License
36 Church Street	Ben Bradley
37-39 Church Street	Corner House
21 Clumber Street	Club Lexis
Byron House, Commercial Street	Magic Beans Group
4 Four Seasons Shopping Centre	F Hinds Jewellery
46 Four Seasons Shopping Centre	The Hive
09 Handley Arcade	So Lovely Weddings
12 Handley Arcade	Arcade Collectables
4-6 Handley Arcade	Handley Arcade Antiques
19 Leeming Street	The Garison English Pub
23-27 Leeming Street	Food Plus
45d Leeming Street	The Hot Stuff
02 Market Place	The Lash and Brow Bar Salon
3-4 Market Place	Romans Antiques & Collectables

Property Address	Occupier
08 Market Place	Kures Barbers
03 Queen Street	Tasty Taters
19 Regent Street	Regency Cleaners
Rock Valley	Mechanika Pojazdowa
02 St Peter's Way	Gurka Junction
02-08 Stockwell Gate	Capo Lounge
49-51 Stockwell Gate	Mega Bites
55 Stockwell Gate	Pizzeria Arco
57 Stockwell Gate	Samina's Brows
08 West Gate	TUI
07 West Gate	Inside Out
40 West Gate	Wardrobe Clearout
42 West Gate	Show Me Shoes
43-43a West Gate	William Hill
47 West Gate	Discount Beds Furniture
49 West Gate	5 Star Tanning Lounge
51 West Gate	888 Vapour
57 West Gate	The Mansfild Pet Store
69 West Gate	Vapourz Haven
12 White Hart Street	Sei Bella
18 White Hart Street	Iron Vein Supplement Shop



## Floorspace requirements

Retailers can use measures such as our Tractivity website (<http://pps.ashfield-mansfield.tractivity.co.uk/>) to register their interest in moving to the town. This is called a retailer requirement and shows the demand for floorspace in any area; it also gives an indication as to the attractiveness of a centre. A search showed that the town had 27 specific retailer requirements during 2017/18.

Data on the vacant units, as of March 2018, shows that it would have been possible to accommodate 15 of the requirements (looking at the size of the requirement only and not taking into account other considerations such as location and access).

The unit sizes required and availability of vacant units can be seen in the table opposite.

## Floorspace requirements, Mansfield town centre

Minimum Floor Space	Number of Requirements	Vacant units
Not specified	6	-
0 – 200 sqft (approx 0 - 19 sqm)	5	-
201 - 500 sqft (approx 20 - 46 sqm)	4	6
501 - 1,000 sqft (approx 47 - 93 sqm)	2	27
1,001 - 2,500 sqft (approx 94 - 232 sqm)	3	20
2,501 - 5,000 sqft (approx 233 - 464 sqm)	4	13
5,001 - 10,000 sqft (approx 465 - 929 sqm)	2	1
10,001 - 20,000 sqft (approx 930 - 1858 sqm)	1	3
20,001 - 50,000 sqft (approx 1859 - 4645 sqm)	-	-
50,001 sqft + (4646 sqm +)	-	-

(Mansfield District Council, 2018)



## 5.5 Size of units

The approximate size of each town centre unit (gross ground floor area) has been estimated by using the property boundary displayed on an O/S plan, as it has not been possible to obtain accurate information on every unit. The results are shown in the table below.

### Approximate size of ground floor units in Mansfield town centre

Size of outlet	Number of properties
Under 100 sqm	282
100 – 249 sqm	149
250 – 499 sqm	64
500 – 999 sqm	19
1,000 – 1,499 sqm	11
1,500 – 1,999 sqm	1
2,000 – 2,999 sqm	5
3,000+ sqm	2

As shown above the town is dominated by small units, which can make it difficult for retailers to supply their full range of goods. Furthermore, many units fall within one of three conservation areas, or are listed buildings, restricting the redevelopment/remodelling of units to create larger footprints.

It is intended that the proposed redevelopments at Stockwell Gate North and Stockwell Gate South (see Section 5.6 'Capacity for growth') will help address this imbalance and encourage new retailers / occupiers into the town centre.



## 5.6 Capacity for growth

This section looks at the town centre's capacity for development. It highlights all retail-related planning permissions, and development implemented during the monitoring period, as well as giving details of sites with potential for future retail development.

As stated in Section 4, 'Planning policy, guidance and evidence base documents' consultants Peter Brett Associates provided the council with a revised retail floorspace target in 2017. Their findings in respect of capacity for growth in Mansfield town centre are briefly summarised below, and the balance of remaining capacity is shown in Appendix D.

Mansfield town centre should seek to accommodate:

- 13,200 sqm net comparison goods floorspace by 2033 (this is to maintain the town centre's market share).
- 0 sqm net convenience goods floorspace (although there is a qualitative need identified for a small foodstore).
- 3,500 sqm net A3, A4 and A5 commercial leisure floorspace. (It is expected that this requirement would be satisfied through the development of a mixed-use scheme which incorporates an element of leisure floorspace provision.)

### Committed town centre development

The table below shows all current (unimplemented) planning permissions for development within the town centre, as of 31 March 2018.

## Current planning permissions - Mansfield town centre

Property address	Application no	Proposal	Granted date
<b>Granted 2017/18:</b>			
6 - 7 Market Place	2017/0566/FUL	Change of use from retail/dental to residential (C3)	13/11/2017
The Old Town Hall, Market Place	2017/0754/FUL	Partial change of use of ground floor from offices (B1) to retail (A1).	19/12/2017
<b>Granted 2016/17:</b>			
17 Bridge Street (First & Second floor)	2017/0004/COU	Change of use from sui generis (beauty clinic) to C3 (dwelling)	24/03/2017
7 - 9 Leeming Street (First and Second Floor)	2016/0179/NT	Change of use at from A2 (financial and professional services) to C3 (residential)	18/08/2016
33 Church Street	2016/0243/NT	Change of use at first floor from beauty salon to 1 flat	07/06/2016
43 Albert Street	2016/0668/NT	Change of use from A2 (3 storey office) to ground floor office with 2 separate flats above	05/05/2016
<b>Granted 2015/16:</b>			
Wheatsheaf Inn, 47 Stockwell Gate	2015/0637/ST	External seating area on highway (pavement café)	02/12/2015
23 Church Street	2015/0367/NT	Change of use to provide single dwelling to rear of existing shop unit/hot food takeaway and provide improved access to existing residential unit to front (upper floors)	12/08/2015
13 - 15 Albert Street	2015/0342/NT	Renovation of the existing property with new roof covering, shop front and new windows. Demolition of existing out-buildings, construction of a 3 storey rear extension and change of use to form 5 Residential flats	31/07/2015
Land At Belvedere Street / Quaker Way	2015/0273/ST	Outline application for mixed use town centre development (A1, A2, A3, A4, A5, B1a, D1, D2, C1) including access	08/07/2015
21 Market Place	2015/0165/ST	External seating area to front	11/05/2015



## Recent town centre development

The following permissions were all implemented over the monitoring period, to the best of our knowledge.

### Implemented planning permissions - Mansfield town centre (2017/18)

Property address	Application no.	Proposal	Granted date
2 - 8 Stockwell Gate	2016/0568/ST	Change of use from A2 (bank) to A3 (café/restaurant)	12/01/2017
49 West Gate	2016/0633/ST	Change of use from A1 (butchers shop) to sui generis (tanning salon)	04/01/2017
43 West Gate	2016/0427/ST	Change of use from A1 (retail) to sui generis (licensed betting shop)	18/11/2016
13 Queen Street (First Floor)	2016/0524/ST	Change of use from sui generis (betting shop offices) to B8 (storage)	14/11/2016
25 Market Place / 6 West Gate	2015/0802/ST	Outside seating area	05/02/2016
5 Bridge Street	2015/0711/NT	Change of use of ground floor from barbers shop (A1) to tattoo shop (Sui Generis) - retrospective	22/12/2015
Former Vanity Box, 10 Market Street	2015/0654/ST	Retrospective change of use from retail (use class A1) to beauticians (Sui Generis)	07/12/2015
Unit 1, Rock Valley	2015/0467/NT	Retrospective application for change of use from storage or distribution (use class B8) to a shop and hairdressing salon (use class A1)	02/11/2015
11 Bridge Street	2015/0523/NT	Retrospective self-contained flat at first floor level	25/09/2015
Unit 1, Queens Place, Queens Street	2015/0398/ST	Change of use from café (use class A3) to café (use class A3)/ wine bar & bistro (use class A4)	25/08/2015
21 Albert Street	2015/0320/NT	Demolition of single storey extension and erection of extension providing further restaurant accommodation (use class A3) and dwelling above	12/08/2015
Land At Belvedere Street / Quaker Way	2015/0274/ST	Temporary car park	08/07/2015
12 St John Street	2015/0296/ST	Change of use from offices (B1) to dwelling (C3) with alterations to front elevation	07/07/2015
9 Stockwell Gate	2015/0193/ST	First floor rear extension and internal refurbishments. Relocation of existing atm and provide new atm. New recessed entrance with gate and air conditioning units to rear.	03/06/2015
19 Albert Street	2014/0350/NT	Single storey extension to the rear of existing grade 2 listed building, forming link with existing outhouse to neighbouring property, conversion of outhouse into office space including demolition of existing party wall and chimney stack	26/01/2015

## Locations for future retail development

There are a number of sites where new retail developments would be considered acceptable. The table below provides information about these sites, and the locations are shown on the map which follows the table. The map also includes primary (orange) and secondary (pink) frontages, conservation areas (blue) and listed buildings (blue dots).

### Sites within Mansfield town centre with potential for retail development

Location	Vacant since	Site information	
Clumber Street	At least 2000 – in use as a private car park	Local Plan Status	Optional land use area (MTC11)
		Sequential Test Status	In centre
		Application Information	No current application / permission
		Area of Site	0.1ha
		Area dev'd at 31/03	N/A
		Other Information	Has had two refusals for use as a late night bar.
Former Courtaulds Factory, Belvedere Street (Stockwell Gate South)  Also see current permissions table.	2004 – now used as a car park	Local Plan Status	Not allocated for development
		Sequential Test Status	Edge of centre
		Application Information	Various outline planning permissions granted for a mixed use scheme including maximum 3,970 sq m gross of A1 retail floor space sq. m (2004/0331/WT, 2005/0786/WT and 2007/0630/ST). The time limit for implementation was extended by application ref 2010/0132/ST, and again by application 2012/0462/ST.
		Area of Site	1.429ha (Total area covered by the applications)
		Area dev'd at 31/03	N/A
		Other Information	Interim Planning Guidance (IPG) has been prepared for the site. This provides transitional guidance until the Local Plan is completed. The IPG is a material consideration in the determination of any planning applications for the site.
Old Town Hall Block	2009 – now used as a car park	Local Plan Status	Part of the site (the former Indoor Market) is an optional land use area (MTC10)
		Sequential Test Status	In centre
		Application Information	Lapsed planning application 2006/0196/ST for mixed use scheme.
		Area of Site	0.13 Ha (stated on planning application)
		Area dev'd at 31/03	N/A



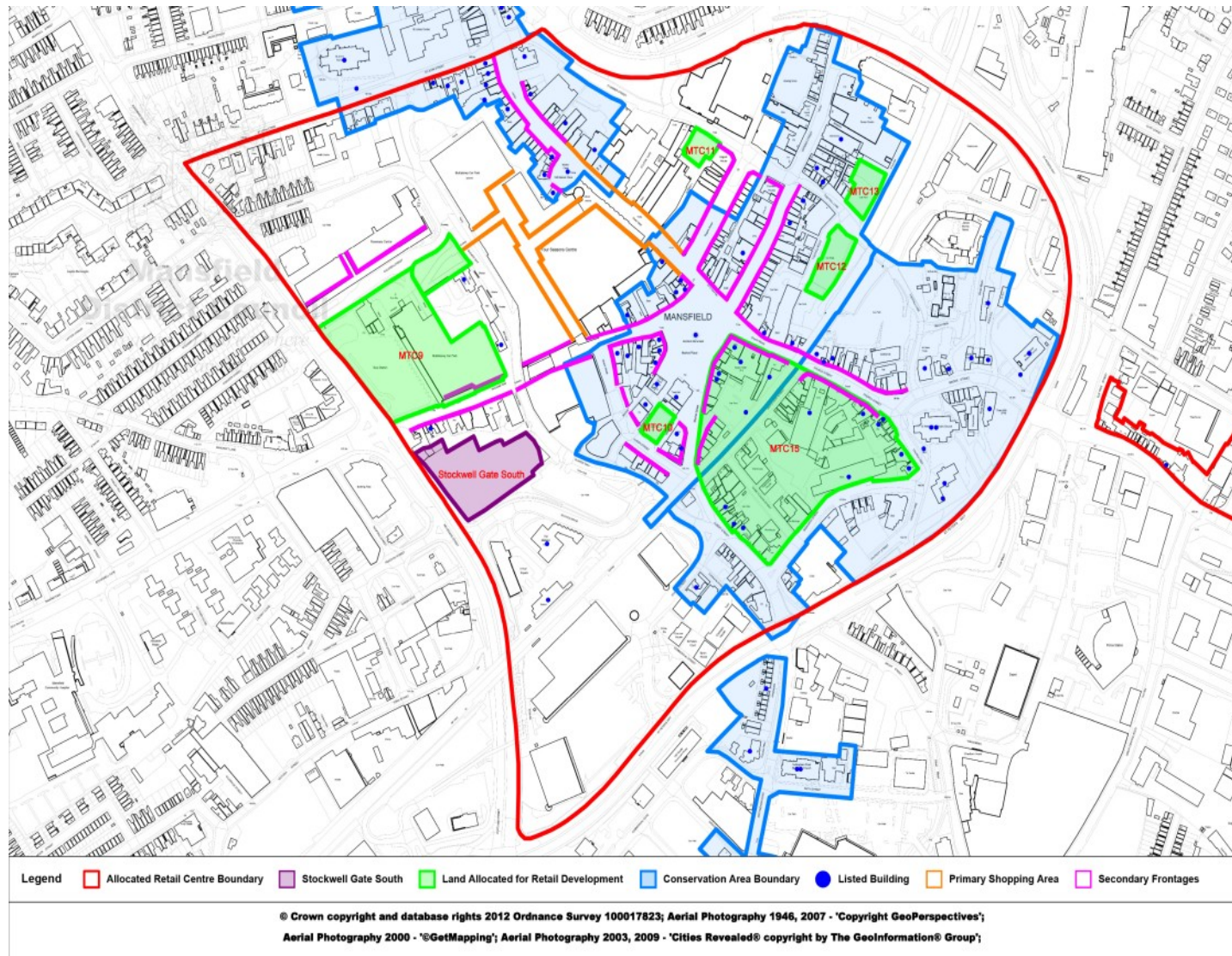
Location	Vacant since	Site information	
		Other Information	Located within a conservation area and Grade II* Listed
Stockwell Gate / Walkden Street	April 2013	Local Plan Status	Allocated for retail (MTC9 A & MTC9 B)
		Sequential Test Status	In centre
		Application Information	Lapsed outline planning application for retail development on the site of Mansfield bus station granted (2005/0256/WT)
		Area of Site	1.4ha (Total of MTC9 A & B). Area granted permission 0.54ha (site of bus station)
		Area dev'd at 31/03	N/A
		Other Information	Interim Planning Guidance (IPG) has been prepared for the site. This provides transitional guidance until the Local Plan is completed. The IPG is a material consideration in the determination of any planning applications for the site. The front of the site is currently used as a car park.
Toothill Lane  Also see current permissions table.	Used as a car park	Local Plan Status	Optional land use area (MTC13)
		Sequential Test Status	In centre
		Application Information	Lapsed planning permission for 3-4 retail units and 71 apartments (2010/0192/NT).
		Area of Site	0.1ha
		Area dev'd at 31/03	N/A
		Other Information	N/A
Toothill Road	Used as a car park	Local Plan Status	Optional land use area (MTC12)
		Sequential Test Status	In centre
		Application Information	No current application / permission
		Area of Site	0.1ha
		Area dev'd at 31/03	N/A
		Other Information	N/A
White Hart Area	A number of units have become vacant since the SPD was published	Local Plan Status	Designated action area (MTC14) whilst Policy MTC15 sets out acceptable use (including retail)
		Sequential Test Status	Partially in-centre / edge of centre
		Application Information	Outline planning application (2006/0349/NT) for mixed use scheme including retail (max 2,775 sq. metres) approved and full planning application (2008/0237/ST) for mixed use scheme covering 0.62 hectares including retail (max 1,735 sq. metres) granted on 18/09/2008. This has now lapsed.
			An application for a temporary car park was granted in Dec 2012 (2012/0057/NT)



Location	Vacant since	Site information	
		Area of Site	2.608 Ha (area covered by outline permission)
		Area dev'd at 31/03	N/A
		Other Information	A Supplementary Planning Document (SPD) has been prepared for the site. This will provide transitional guidance until the Local Plan is completed. The SPD is a material consideration in the determination of any planning applications for the site. Located in a conservation area and contains a number of listed buildings



Locations for future retail development in Mansfield town centre



## 5.7 Rents and yields

### Rents

Rental value is a good indicator of a town centre's health. If rental values are high it can be assumed that there is more demand for space and as a result the centre is performing well. If rental values are lower, then it is likely that there is less demand and performance is not so good.

CBRE state in their paper 'UK Prime Rents and Yields Monitor, Q1 2018' that across the UK, prime rents for high street shops had decreased by 0.3% in the first quarter of the year.

Source: UK Prime Rents and Yields Monitor, Q1 2018. CBRE Research © 2018 CBRE Ltd.

Retail rents will vary within a centre, however by using Zone A values it is possible to compare Mansfield town centre with other centres in the area. Widely used in the property sector, Zone A rents are worked out using the first 6 metres of a shops depth. The table below illustrates Zone A rental values (£ per sqm) in Mansfield town centre and a number of surrounding centres. Please note that this is the most up-to-date information available to us at the time of publication.

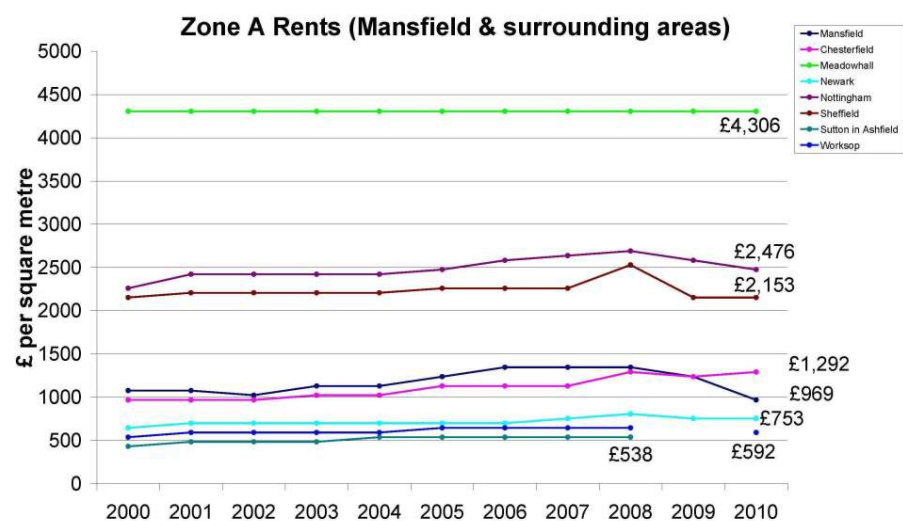
#### Zone A Rents - £ per sqm

Town	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
Mansfield	1076	1076	1023	1130	1130	1238	1346	1346	1346	1238	969
Chesterfield	969	969	969	1023	1023	1130	1130	1130	1292	1238	1292
Meadowhall	4306	4306	4306	4306	4306	4306	4306	4306	4306	4306	4306
Newark	646	700	700	700	700	700	700	753	807	753	753
Nottingham	2260	2422	2422	2422	2422	2476	2583	2637	2691	2583	2476
Sheffield	2153	2207	2207	2207	2207	2260	2260	2260	2530	2153	2153
Sutton in Ashfield	431	484	484	484	538	538	538	538	538	-	-



Town	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
Worksop	538	592	592	592	592	646	646	646	646	-	592

(Colliers CRE)



As can be seen, in 2010 Nottingham, Sheffield and Meadowhall continued to have the highest rental values which reflect their position as regional centres. Of the centres lower down the hierarchy, Mansfield had the second highest value; however this had fallen by £269 in 2010 and meant that Chesterfield's Zone A rent charges were higher than Mansfield's for the first time in ten years. However, Mansfield town centre commands a significantly higher rent than Newark, Sutton-in-Ashfield and Worksop.

## Yields

Commercial yields on non-domestic property are a useful indicator for measuring the vitality and viability of a town centre. The commercial yield on non-domestic property can highlight the confidence of investors in the long-term profitability of the town centre. The yield on property investment represents the return on capital to an investor, and a low yield indicates high expectations for rental growth whereas a high yield indicates low expectations for rental growth.

CBRE state in their paper 'UK Prime Rents and Yields Monitor, Q1 2018' that the UK retail sector reported stable prime yields.

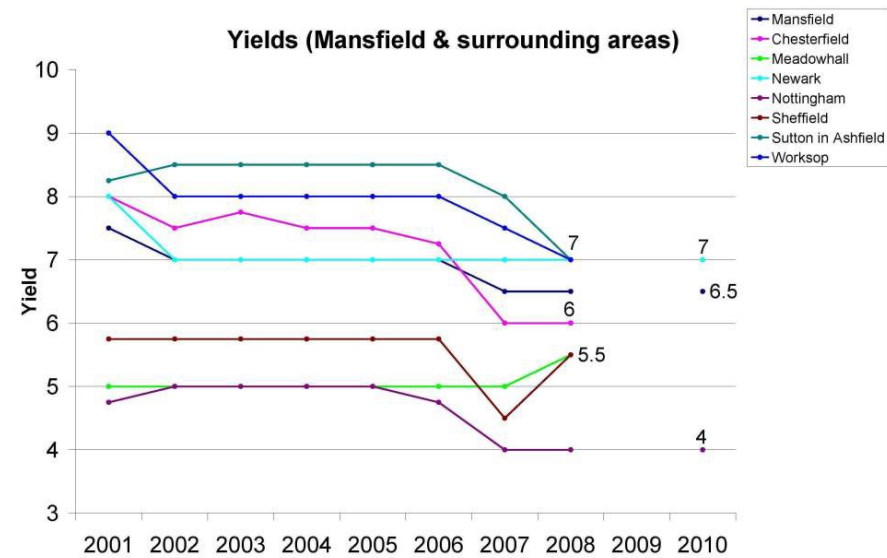
Source: UK Prime Rents and Yields Monitor, Q1 2018. CBRE Research © 2018 CBRE Ltd

The table below shows prime retail yields in Mansfield with competing centres in the wider catchment area. Please note that this is the most up-to-date information available at the time of publication, and that we were unable to obtain figures for 2009, and only partial figures for 2010.

### Yields in Mansfield and surrounding areas (%)

Town	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010*
<i>Mansfield</i>	7.5	7	7	7	7	7	6.5	6.5	-	6.5
Chesterfield	8	7.5	7.75	7.5	7.5	7.25	6	6	-	-
Meadowhall	5	5	5	5	5	5	5	5.5	-	-
Newark	8	7	7	7	7	7	7	7	-	7
Nottingham	4.75	5	5	5	5	4.75	4	4	-	4
Sheffield	5.75	5.75	5.75	5.75	5.75	5.75	4.5	5.5	-	-
Sutton in Ashfield	8.25	8.5	8.5	8.5	8.5	8.5	8	7	-	-
Worksop	9	8	8	8	8	8	7.5	7	-	-

(Valuation Office Agency (VOA) 2008, \*GVA Grimley 2010)



As can be seen, Worksop and Sutton in Ashfield have historically had the highest (or worst) yields and Nottingham the lowest (or best). In line with its status as a sub-regional centre, yields in Mansfield fall between the strongest and weakest centres, although the lower ranked centres have all started to close that gap.



## 5.8 Pedestrian flows

This section looks at the flow of pedestrians as a measure of town centre vitality and viability. Counting the number of people that pass specific points over a particular period of time is a way of monitoring the usage of the town.

The use of this indicator is beneficial over time as it can be used to identify trends both as a result of local and national influences. For example, the opening of a new retail unit may encourage more people to visit a certain area so the level of footfall rises.

There are 2 automated pedestrian flow counters located on the corner of Leeming Street / Clumber Street and at West Gate. The former is located near to the numerous pubs and clubs and its main role is to assess flows during the evening. The latter is principally used to measure flows during the day.

Data from these counters shows that in 2017/18 the footfall in Mansfield was down 8.2% from 2016/17. Total footfall in 2017/18 was 6,483,100 (MDC Corporate Plan) which has fallen steadily over the last five years. Please see the table below for more information, where 'TY' means this year's figures and 'LY' means last year's figures.

### Mansfield Town Centre – Footfall 2008/09 - 2017/18

2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17 (LY)	2017/18 (TY)	% Change (TY & LY)
9,380,754	9,186,462	9,575,120	9,383,276	9,306,888	8,765,742	8,500,000	7,060,945	6,483,100	-8.2%

(Springboard 2018)

Secondly, flows within the Four Seasons Shopping Centre are monitored on a daily, weekly and quarterly basis. Total figures for 2017/18 also show a decrease in footfall over the last year. This is less of a change than the town centre as a whole. More details are shown in the table below.

### Four Season Shopping Centre – Footfall 2008/09 - 2017/18

2008/09	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17 (LY)	2017/18 (TY)	% Change (LY&TY)
9,187,776	8,955,139	8,586,433	8,128,550	8,577,370	7,902,131	7,738,968	7,608,328	7,454,736	7,293,740	-2.2%

(Four Seasons Shopping Centre 2018)



## 5.9 Leisure profile

The National Planning Policy Framework (NPPF) states that local planning authorities should recognise town centres as the heart of their communities and support their vitality and viability. Leisure uses, whilst providing a service to the town and surrounding communities, also contribute positively to the town in other ways. They help maintain a strong centre, provide jobs, support other businesses, and encourage people to make linked trips to other uses in the town.

In Mansfield there are a number of leisure and entertainment uses in the town centre, or within a 15 minute walk, including:

- Carr Bank Park;
- DW leisure centre at Portland Retail Park.
- Fitness Flex and Pure Gym on Nottingham Road;
- Odeon Multiplex Cinema, and Walkers Bingo, on Nottingham Road;
- Pizza Hut, KFC, Nandos, Bella Italia, Chiquitos and McDonalds off Nottingham Road
- Frankie and Benny's and Burger King at Portland Retail Park
- Making It Discovery Centre, Great Central Road;
- Mansfield Arts Centre, Museum and Palace Theatre all on Leeming Street;
- Mansfield Town Football Club;
- Superbowl 2000, Belvedere Street;
- Water Meadows Swimming and Fitness Complex, Bath Street; and
- Titchfield Park

There are also numerous restaurants, pubs and clubs within the town centre that, combined with the above facilities, contribute to the leisure and night-time economy and help to ensure that the area remains active

in the evening and does not become a “dead area”, devoid of activity. It is recognised within the Mansfield Retail and Leisure Study (2011) that this night-time economy is heavily dominated by pubs and clubs, and that the addition of more restaurants (particularly those aimed at families) would benefit the town in order to broaden the appeal of the town centre.

### Purple Flag accreditation

Mansfield town centre was awarded the Purple Flag in September 2014.

This is an accreditation scheme that recognises excellence in the management of town centres at night. It can be seen as the equivalent of the Blue Flag awarded to good beaches.

Achieving Purple Flag status has been of huge benefit to Mansfield; physical improvements have already been made, changes have been made to policing and projects introduced to increase safety and confidence.

The positive publicity and increased visitors that are expected to result will help create jobs and an increased vibrancy about town.



## Mansfield Museum

The Made in Mansfield exhibition was opened in October 2014 following a major refurbishment of the Arcade Gallery thanks to £304,000 worth of funding from the Heritage Lottery Fund (HLF). This new permanent exhibition is all about the industrial legacy of Mansfield and the surrounding area and features sections on Metal Box, Mansfield Brewery and Shoe Co. as well as mining and smaller scale activities. A flash mob formed part of the launch of the new gallery, made up of volunteers, the 521 singers, Mansfield Primary Academy and Funky Studios.

Other permanent exhibitions include:

- Albert Sorby Buxton's watercolours - a unique and valuable record of the face of Mansfield at the turn of the century. The Museum has a collection of over 130 delightful paintings which reveal buildings that no longer exist and views that have long since disappeared.
- The Ceramics Gallery - displays the Rachel Manners Collection of lusterware, and a sample of Mansfield porcelain painter William Billingsley's work, as well as an impressive range of beautifully decorated plates, plaques, tea-pots and jugs, including marbled and tortoiseshell Wedgwood examples.
- XplorActive - takes visitors on a journey of discovery examining topics such as recycling, heritage of Mansfield, countryside creatures and 'how green are you?' It also provides opportunities for pupils across the Key Stages and beyond to learn about their local environment, its history, its people, its natural features - and how they can do their bit to preserve it.

The Museum offers structured education workshops featuring:

- Hands-on activities
- Coverage of a wide choice of topic areas

- Costumes, masks, puppets, stories and games
- Handling of artefacts and models
- Support materials - for your visit and for the classroom
- A dedicated education room and gallery trail

The table below shows that the number of museum visitors has decreased by 1.7% since the last financial year.

### Museum visitor numbers 2017/18

	This Year	Last Year	Change	% Change
Visitors	43,788	44,550	-762	-1.7%

## Palace Theatre

The Palace Theatre is considered as a mid-scale regional touring venue and welcomes a range of performances from opera and ballet to drama and dance, big bands, comedy and children's shows as well as an annual Christmas pantomime. The Theatre offers a platform for not only the professional shows that it presents, but also for the local community to express itself.

The Palace Theatre prides itself on being a venue which provides the best quality service. It was the first theatre in the country to be awarded Hospitality Assured Status and also holds an 'Investors in People' mark (Mansfield Visitors Guide 2007/08).

The table below shows that the number of ticket sales increased by 1.2% in the last year. Total usage (which includes the number of ticket sales, but also includes the number of local community members participating in the arts) also increased by 0.4%.



### Mansfield Palace Theatre visitor numbers 2017/18

	This Year	Last Year	Change	% Change
Ticket sales	101,278	100,047	+1231	+1.2%
Usage figure	130,600	130,038	+562	+0.4%

### Water Meadows

Since opening in 1990, Water Meadows has been a major attraction. The centre was refurbished in 2002 and again in 2012 with the addition of new facilities. The centre provides a wide range of activities during the school holidays and is an ideal place to visit in the poor weather to sample the sub-tropical atmosphere of the leisure pool. Facilities include:

- 25m x 6 lane competition pool
- leisure lagoon
- 65 station state-of-the-art fitness suite
- activity studio
- wave machine
- 50m twister flume
- falling rapids ride
- fast drop flume
- geysers and water cannons
- catering facilities
- sauna, steam room, and spa
- body drier
- pirates ship
- tipping buckets and spray showers
- toddler slides
- interactive water play boards

The swimming complex had a £400,000 refurbishment of its changing facilities in 2014 (funded by Sport England, Mansfield District Leisure Trust and Mansfield District Council) and reopened in February 2014. The changing facilities now have 3 additional family changing areas, 25 additional double changing rooms and 1 additional disabled changing room. There were also improvements made to the showers, toilet facilities, ceilings and lighting.

### Water Meadows Swimming Pool



## 5.10 Accessibility

Accessibility is very important if people are to be attracted to an area. This covers a number of issues including ease, and cost, of parking or public transport, proximity of facilities in relation to the town centre and in terms of public transport, the frequency of services.

It is important that movement within the town centre is easy by providing a co-ordinated network of facilities that are well signposted and user friendly.

### Access by car

The town centre is currently served by 23 car parks that provide approximately 3,460 spaces. The district council operates 16 (2 of which are multi-storey). Please see <http://www.mansfield.gov.uk/carparks> for more information on these car parks.

Improvement work carried out to a number of car parks has resulted in the council achieving the “Park Mark®” standard<sup>2</sup> at its pay and display car parks within the town (Mansfield District Council 2016).

There are also a number of on-street short term parking facilities close to the town centre which are well used.

### Car park usage

The table opposite shows usage for all of the monitored council run car parks in the town centre, excluding Walkden Street Car Park.

### MDC car park usage

Car Park	LY 2016/17	TY 2017/18	% Change
Four Seasons	292798	290150	-0.9%
Clumber Street	224889	239166	+6.3%
Toothill Road	78792	81327	+3.2%
Handley Arcade	43245	44083	+1.9%
Toothill Lane	50067	47673	-4.8%
Church Lane	21553	16375	-24.0%
Grove Street	14794	14799	+0.03%
Garden Road	14003	12531	-10.5%
Civic Centre	62453	63680	+2.0%
Service Area D	47784	56376	+18.0%
Robin Hood Line	5671	5209	-8.1%
Water Meadows	103547	110045	+6.3%
Old Town Hall	71945	80070	+11.3
Stockwell Gate	184907	167619	-9.3
Victoria Street	2245	2843	+26.6
<b>GRAND TOTAL</b>	<b>1218693</b>	<b>1231946</b>	<b>+1.1%</b>

<sup>2</sup> The Park Mark® Safer Parking award is granted to parking areas that have achieved the requirements of a risk assessment as conducted by the police. These requirements mean the parking operator has put in place measures that help to deter criminal activity and anti-social behaviour, thereby doing everything they can to prevent crime and reduce the fear of crime in their parking area. For customers, using a Park Mark® Safer Parking area means that the area has been vetted by the police and has measures in place in order to create a safe environment.





### Access by rail

Mansfield is situated on the Robin Hood Line that runs between Nottingham and Worksop. Facilities available at Mansfield railway station include ticket office 6am – 12.45pm, Mon – Sat), car parking, cycle lockers, toilets, seating area, pay phones and an accessible ticket counter. The station also has CCTV.

The line operates every day of the week. Mansfield has an hourly service to Worksop and a half hourly service to Nottingham on weekdays and Saturdays (between 9am and 6pm and hourly thereafter), and an (almost) hourly service to Nottingham on Sundays. It also has links into the Nottingham Express Transit (NET) light rail system at Hucknall, Bulwell and Nottingham.

### Access by bus

The eye catching new state of the art bus station opened for business on Sunday 31 March 2013 and offers better bus, road and rail links. It is just a three minute walk from both the old bus station and Mansfield Market Place.

### Mansfield Bus Station



The new bus station is part of a package of improvements that Nottinghamshire County Council and Mansfield District Council are delivering to encourage swifter, greener travel in Nottinghamshire.

The bus station building is open from:

- 5.30am to midnight Monday to Saturday
- 8.00am to 10.00pm Sundays and Bank Holidays

The new bus station is a fully enclosed building offering protection from the weather, with comfortable seating and 24 hour CCTV, providing a more relaxed and safer waiting environment.



It has 16 departure bays, and for customer safety and comfort, boarding will be controlled by automatic doors that only open when the bus has arrived.

The station also features:

- a café
- a travel information centre selling bus and coach tickets
- a shop
- free Wi-Fi
- electronic information displays
- fully accessible toilets and baby changing room.

The toilets are flushed using rainwater to help conserve water and there is sustainable under floor heating.

In addition to electronic information displays, printed timetable information and an online journey planning kiosk, the bus station staff will be on hand to answer questions and provide travel information.

To aid wheelchair users:

- all entrances are fully accessible
- there is a lift for access to the bridge leading to the railway station
- bays are designed for easy access to low floor buses
- there are two accessible toilets with RADAR key access. RADAR keys can be borrowed from the Travel Information Centre with a £5 deposit

To aid those who are visually impaired, there is:

- tactile flooring on all bus station steps

- a clear concourse guide line through the bus station
- an audio point at each bay supplying next bus departure information

If your onward journey doesn't involve the bus, the station has other transport connections including:

- a footbridge, taking you to the Robin Hood Line train services
- a taxi rank

Routes which pass through the bus station include inter-urban and suburban services, services from outlying villages, and regional services linking major centres e.g. Chesterfield, Derby, Doncaster, Leeds, Nottingham and Sheffield.

In August 2005 outline planning permission was granted for 8,050 sq metres (gross) of new retail development on the site of the former bus station. This was subject of a condition that stated that work on the development could not commence until the new bus station facilities were opened.

### **Access by taxi**

The town's main taxi rank is at the new bus station (24 hrs) with additional Hackney Carriage stands on Queens Street (24 hrs) and Leeming Street (6pm and 6am) and Clumber Street (8pm – 6am). There is also a taxi rank at the former bus station site, which is now used as a car park.

### **Access by cycle**

Cycling has a role to play in reducing the reliance on the private car, especially on journeys of less than 5 miles.



Whilst cycling is not permitted within the pedestrianised areas of the town centre there are a number of cycle routes which allow people to reach the town by bike. There are cycle lockers at the bus station, railway station and Walkden Street car park along with cycle stands on Leeming Street, Toothill Lane, West Gate and the railway station car park (next to Portland Retail Park).

In July 2005 Nottinghamshire County Council updated the county cycle map which shows all the cycle routes in Nottinghamshire. In addition they have produced a separate A5 sized booklet which contains detailed town centre inset maps including Mansfield. An online version of the map can be accessed at the following link:

<http://www.nottinghamshire.gov.uk/EasySiteWeb/GatewayLink.aspx?allid=122517>.

### **Pedestrian access**

A majority of the town centre is pedestrianised with access from the main transport facilities to the town centre being relatively pedestrian friendly.

In recent years a number of schemes have been implemented which have helped improve the environment for pedestrians in the town:

- Regeneration of the Market Place;
- Environmental improvements at Bridge Street, Church Side and Midworth Street which included:
  - Enhanced safety for traffic, pedestrians and vulnerable users;
  - Pavement widening;
  - High quality paving surfaces with new street furniture;
  - Provision of parking bays;
  - New lighting columns;
  - New zebra crossing.

- New high-quality public toilets at Mansfield Old Town Hall and the Four Seasons Shopping Centre;
- New lifts installed in the Four Seasons Shopping Centre;
- Town Centre Heritage Trail launched in 2008, link to guide can be accessed at:

<http://www.mansfield.gov.uk/article/5772/Mansfield-heritage-trail>

### **Disabled access**

The town centre is accessible to those with disabilities and in addition to the main car parks there are disabled parking spaces provided at various locations including Regent Street, Stockwell Gate and West Gate.

The Shopmobility scheme was introduced in September 1992 and is located near the bus station within the entrance of Walkden Street car park. Operating between 10am and 3pm Tuesday to Saturday it allows those with mobility difficulties to access business, shopping and leisure facilities within the town centre through the hire of either a self-propelled or battery operated wheelchair / scooter for £3.50 a day. The service has recently been extended to Mansfield bus station. For more information please visit:

<http://www.mansfield.gov.uk/article/5756/Mansfield-town-centre>

### **Access to buildings**

From October 2004 the Disability Discrimination Act (DDA) placed a legal duty on all those who provide services to the public to make reasonable adjustments to the physical environments of their premises to make sure that disabled people can access their goods, services and facilities.

## 5.11 Customer perceptions / marketing of the town centre

This section looks at the perception of Mansfield town centre. Over recent years a number of surveys have been carried out to obtain information about how Mansfield and its facilities are perceived.

The Sustainable Community Strategy (SCS) has a 'What You've Said' section in relation to the 'Our Town Centres' theme of the strategy. This states that:

- People want to see vibrant town centres with fewer vacant shops, cheaper parking and better markets;
- People like to see events in the centres, particularly those that bring in families;
- The cost and availability of public transport prevents some people from visiting the town centre;
- Bad behaviour puts off visitors, particularly families; and rowdy drinkers should not be tolerated;
- People think that more living accommodation and residents in the town centres would produce a better atmosphere.

A Town Centre Survey was carried out by the council during March 2014 and included questions on the perception of Mansfield town centre. The key findings of this research were:

- Most respondents visit the town centre at least once a week for shopping and mainly thought that the town centre had not improved in the last year and that shopping facilities had got worse;
- Of the respondents who visit the town centre at night, the majority (43%) felt safe. Of the people who felt unsafe (30%) the most popular reason people gave for this was fighting (22%);

- Respondents highlighted that they would like to see the shopping facilities improved, followed by safety and cleanliness. Comments included *"Relatively poor choice of shops compared to other similarly sized towns such as Chesterfield. Numerous empty retail units within prominent shopping areas."* *"The provision of family-friendly eating establishments tends to be on the edge of town/out of town. We need more provision in the town centre if Mansfield is to improve its day and evening visit appeal."* *"The town's reputation for fights and trouble overshadows all that is good about the town."* *"The shops in town are poor. If I need something special I will travel to Nottingham, Manchester, Meadowhall or other as I know I will not find what I want in town. I would rather shop in Mansfield but it's not an option with the lack of choice and dirty streets."*
- Just under 70% of respondents thought that there are not enough leisure and entertainment facilities in the town centre. Some comments include: *"There can always be improvement."* *"We need to find things for the younger and older people to do and get involved in."* *"The facilities need to improve and more investment to bring people into town both during the day and evenings. Introducing free parking after 1800 would help. More Ads to promote what Mansfield currently has to offer."* *"Needs more places for live entertainment e.g. Music venues for live bands."*
- Most respondents (59%) said that they didn't know if there was enough office accommodation within the town centre, some comments include: *"There are plenty of offices to let signs dotted around."* *"Quantity of offices is about right as there isn't much demand for offices in Mansfield, however, the quality of what is offered needs to improve."*



- Not many of respondents were aware of all the events in the town centre. However the event that they were most aware of was the Christmas Big Lights Switch On event, followed by late night shopping at Christmas, and then Life's a Beach.
- Events that respondents wanted to see in the town centre included: *"More specialist markets e.g. Young people's markets and Craft and Food fairs. Regular entertainment – maybe a Brass Band concert. Activities to encourage people to spend more time in the town centre. Area where you can play games such as chess."* *"Live music - just for the joy of live music, no special event needed."* *"Outdoor film shows."* *"We need to push Mansfield as place to host events that covers all ages and tastes from music festival, bands touring, comedy artists etc."* *"Real ale festival."* *"Show sporting events on a big screen."* *"Maybe a market place battle of the bands type event. More summer things for pre-school children."*
- 54% of respondents travel to the town centre by private car, which is a big change from 2011 when this was 65%. Those travelling by bus have increased from 7% to 11%, and the percentage of people who walk is 30%. The most popular reasons for this were because the car is more *"convenient"* and *"public transport is too expensive"*.
- Finally, people were asked what they liked MOST and LEAST about Mansfield town centre, overleaf is a sample of the typical responses received:

What do you like MOST about Mansfield town centre?	What do you like LEAST about Mansfield town centre?
"I like the friendly people and the accessibility of the shopping area."	"The empty boarded up shops that say to me that Mansfield is a doomed and unsupported town by the local residents."
"There are a good amount of independent shops which hopefully stands it out from towns close by."	"Lack of sporting facility."
"There are some great buildings when you look up!"	"Public drinking, yobs hanging around in groups, too many car parks and not enough shops."
"Flowers in summer. Christmas lights. Big switch on. When the home coming was on for Olympics. The Olympic torch. Fireworks on the big switch on :). I like the way the viaduct is lit up at night and St Peters Church. These are just a few things I like :)"	"It's out of date 60s buildings and boarded up shops and public Inns. We need a WOW factor to Mansfield to bring in customers etc."
"The close proximity of all the shops to each other, you don't have to walk far from one shop to the next."	"The decline in the past decade. It used to be good shopping and good night life, it's a sad depressed place these days."

## 5.12 Environmental quality

Environmental quality is an important factor if local loyalty is to be retained and visitors are to be attracted into the area. It can also be used to assess the health of town centres as it covers a variety of positive and negative factors including; the quality of building and streetscape, perceptions of crime and safety, cleanliness of streets and open space.

### The Mansfield Business Improvement District (BID)

A BID is a clearly defined area within a town or city where businesses agree that additional activities are essential, on top of those services already provided by the local authority, to help improve their collective business performance. The cost of this is then calculated and apportioned across all businesses in the BID area (and spread over five years).

The Mansfield BID team have been in place since 2010 after receiving a majority vote by the businesses within the area boundary (the ring road). The ballot for renewal of the BID took place during 2014/15, and a further five year term was supported by businesses. The key achievements of the BID, under various headings, can be seen in the table below:



### Key BID Achievements

Cleansing:	Safe and Secure:
<ul style="list-style-type: none"> <li>• Dedicated cleansing team employed for all members</li> <li>• 2500+ sqm of chewing gum removed;</li> <li>• 1000+ sqm of graffiti removed;</li> <li>• 20000+ rubbish and fly tipping removed;</li> <li>• 5050+ sqm deep jet wash cleans completed;</li> <li>• Snow removal and gritting / weeding;</li> <li>• Waste disposal;</li> <li>• Frontage improvements and maintenance;</li> <li>• Runners up for Love Where You Live – Keep Britain Tidy award;</li> <li>• Installation of more bins for the town;</li> <li>• FREE Cardboard Collection;</li> <li>• FREE Pat Testing for businesses;</li> <li>• FREE maintenance and decorating for businesses;</li> </ul>	<ul style="list-style-type: none"> <li>• Assisted in partnership work for current reduction in crime;</li> <li>• 4368 Ambassador patrol hours per year;</li> <li>• 645 pieces of intelligence collected;</li> <li>• 102 Members of the Business Crime Partnership Radio scheme;</li> <li>• Management and part funding of Evening Street Marshals and Street pastors with over 17,000 patrol hours a year;</li> <li>• Management of MALV and Shop exclusion scheme;</li> <li>• Facilitation of 2 rapid deployable CCTV kits;</li> <li>• Gating of Clerkson's Alleyway;</li> <li>• Issuing of crime prevention advice / campaigns;</li> <li>• Awarded the GOLD Certificate 2014 from the Midlands Regional Crime Initiative scheme.</li> </ul>



<ul style="list-style-type: none"> <li>• Low cost confidential waste removal;</li> <li>• Shopfront improvements</li> <li>• Lengthsman contract granted from Nottinghamshire County Council</li> </ul>	
<b>Access / Car Parks:</b>	<b>Investing:</b>
<ul style="list-style-type: none"> <li>• Lobbying for re-introduction of 1 hour parking;</li> <li>• Lobbying for introduction of reduced evening parking costs;</li> <li>• Encouraged commitment from NCC to pedestrianize Clumber Street area for the night time economy;</li> <li>• Contribution to car parking schemes – Free Late Night Shopping Parking 2011 and Half Price Parking Sept &amp; Oct 2012;</li> <li>• Launch of Mansfield Town App for smart phones;</li> <li>• New Gateway signage installed;</li> <li>• Commitment from NCC to improve all directional signage;</li> <li>• Project managing a £47,000 wayfinding scheme;</li> <li>• New town centre map and shopping guide developed listing all businesses – accompanying map placed in new bus station;</li> <li>• 'Your Evening Out in Mansfield' brochure developed and 10,000 copies distributed.</li> </ul>	<ul style="list-style-type: none"> <li>• Investment for Street Pastors and Street Marshals;</li> <li>• Management of Mansfield's first pop up shop;</li> <li>• Facilitation of business workshops;</li> <li>• Application for funding pots including Portas Pilot, Town Team, and High Street X Fund;</li> <li>• Management of the Town Team and successful application for £10,000 funding;</li> <li>• Selection by the Government to test pilot 'Crowdfunding' project;</li> <li>• Funds raised and installation of FREE Wi-Fi for town – First to achieve this in the UK</li> <li>• Successful business established from pop up shop</li> <li>• Access for businesses to better rates for Gas and Electricity</li> <li>• Free cardboard collection scheme in progress</li> <li>• Runners up for the ATCM's Innovation in BID's award.</li> </ul>
<b>Appealing:</b>	<b>Marketing:</b>
<ul style="list-style-type: none"> <li>• Contribution towards summer hanging baskets and planters – Achievement of Silver Award for Britain in Bloom;</li> <li>• Contribution towards Christmas lights to allow improvement of the scheme year on year;</li> <li>• Offer of low cost individual Christmas trees to businesses;</li> <li>• Improvement of derelict billboards;</li> <li>• Contribution to designing out crime project to remove overgrown foliage to prevent drug taking activities.</li> </ul>	<ul style="list-style-type: none"> <li>• Management of many town centre events;</li> <li>• Management of the 'I Love Mansfield' scheme and events;</li> <li>• Over 4000 members of the privilege cards- Card now joint with Mango card giving access to 50,000 extra members;</li> <li>• Management of the Town Centre Website – 3900 hits per month – 98.2% increase of traffic from 2011 – 60% average are new visitors;</li> <li>• Management of Facebook site – Average 3000 views per month;</li> <li>• Extensive media promotions both locally and regionally via newspapers / radio / bus advertising / billboards/ Experience Nottinghamshire;</li> <li>• Dedicated PR expert for all businesses;</li> <li>• Contribution to seasonal 'What's on Guide';</li> <li>• Production of the 'Up Our Street' feature– 107 individual business took part;</li> <li>• Networking / lobbying to raise Mansfield's profile – to date successful mentions outside of local press in The Guardian, Parliamentary speech, ATCM regional conference, E-Government bulletin, BBC regional East Midlands News, Nottingham BBC Radio, Computer Weekly, Nottingham Evening Post;</li> <li>• New glossy Down Town Magazine produced</li> <li>• Night Time Economy Brochure.</li> </ul>



## Built environment

### *Conservation areas*

The town centre has a variety of building styles. There are many older buildings constructed of Mansfield Stone with clay pantile roofing. Other areas have a larger number of nineteenth and early twentieth century architecture. All of these add to the character of the town. Of the buildings within the town centre 119 are listed.

There are 3 conservation areas within the town centre. They recognise the special architectural and historical importance of the areas concerned. These conservation areas are in the following locations, and are shown on the town centre map:

- Bridge Street;
- Market Place; and
- West Gate.

### *Grants for historic buildings*

Grants were available until April 2010 towards the cost of restoring buildings of architectural and historic interest that lie within specific conservation areas. During that time a number of grants were offered to owners of historic buildings in need of maintenance. Details of these can be found in the 2010 Town Centre Health Check.

### *Vacant shop and shop front improvement grants*

The vacant shops grant scheme is run by Invest Ashfield and Mansfield. It is open to independent retailers taking occupation of a retail property that has been vacant for at least three months.

The funding can be used for a range of expenditure, including improvements to premises, fixtures and fittings, rental payments, insurance premiums, advertising and marketing costs.

The shop front improvement grant scheme is also run by Invest Ashfield and Mansfield and provides grants to independent retailers already occupying premises, who wish to make alterations or repairs to their shop front in order to enhance its appearance.

This includes new windows and doors, repairs to guttering and downpipes, painting shop fronts and the replacement of signage.

Both grants give retailers a grant of 50% towards the total cost of pre-agreed items or work. For more information, please contact the Ashfield and Mansfield Regeneration Service on 01623 463174

## Natural environment

### *Air Quality Strategy*

Good air quality is critical to the health and well-being of communities and is a fundamental requirement of environmental sustainability. In July 2002 the district council launched its Air Quality Strategy entitled “Air Quality: The Way Forward”.

The strategy’s key aim is to achieve the best possible air quality within the district. To help achieve this, a number of objectives and actions have been identified. Those that affect the town centre include, for example, the development of integrated pedestrian, bus, rail and taxi routes and reviewing the scale and location of car parking within the district in relation to air quality criteria.



Improvement of air quality is an ongoing process with annual Air Quality Updating and Screening Reports produced to show if targets are being met. The results of the most recent review of air quality meant the district council was not required to declare any Air Quality Management Areas in the town centre.

### *Town centre trees*

In general town centre trees are not in good condition, mainly because of the Christmas lights and the tree grills. It is likely that a number of trees will need to be removed in the next 10 years or so. Current policy requires highway trees to be replaced as they are removed.

### **Street environment**

#### *Public art*

Three pieces of public art were erected at various locations throughout the town during 2007. They are called “A Spire for Mansfield” (which can be found at the junction of West Gate / Chesterfield Road), “Amphitheatre” (Bridge Street / Church Street) and “High Heels” (Albert Street / Quaker Way).

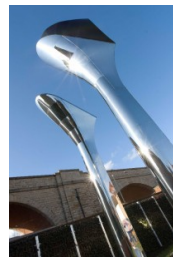
**A Spire for Mansfield**



**Ampitheatre**



**High Heels**



### *Litter*

When asked 'How much of a problem is rubbish and litter lying around Mansfield town centre?' during the last Town Centre Survey, the majority of respondents (42%) stated "not a big problem" and 4% said it was "not a problem at all". However 35% of respondents said that it was a "fairly big problem", and 18% said it was a "very big problem" and made comments such as *"Lots of fast food rubbish", "It is an issue but it is cleaned up regularly. More NICE bins wouldn't hurt though," and "kids think its ok to litter...they should be made to do litter picking"*.

Enviro Crime Wardens continue with their litter enforcement duties, issuing fixed penalty notices (FPN) to anyone seen dropping litter. The council have taken a zero tolerance attitude toward those found littering. Those who refuse to pay the FPN have been prosecuted under section 87 of the Environmental Protection Act 1990. Some fines have amounted to over £750.

### 5.13 Crime and safety

This section looks at crime and safety issues surrounding the town centre. The National Planning Practice Guidance (NPPG) and the former guidance within Planning Policy Statement 4 (PPS4) recommended that observations are made about the perception of safety and the occurrence of crime in order to help determine the health of the town centre.

As can be seen from the table below, in 2017 the total number of crimes within the town centre had increased by 24.1% when compared to figures from the previous year. 'Violence Against the Person' made up the majority of recorded crime within Mansfield Town Centre, and it had risen by 27.7%. This was the most up to date information at the time of print.

#### All Crime - Mansfield Town Centre 2016/17

	This Year (2016/17)	Last Year (2015/16)	Change	% Change
ALL CRIME	2661	2144	517	+24.1

Nottinghamshire Police (2017)

#### Mansfield Community Partnership (Formerly Mansfield Partnership Against Crime (MPAC))

The Mansfield Community Partnership highlights a number of priorities which relate to the town centre in 2015/16 in their 2014 - 2017 Partnership Plan. This can be found at: <http://www.mansfield.gov.uk/MCP>.

#### Perception of safety

Results from the 2014 Town Centre Survey carried out by Planning Policy highlighted that 20% of respondents felt safer from theft and assault when visiting the town centre than they did a year ago. This presents the partnership with a challenge to try and change the perceptions of the 79% who did not feel safer.

It is of note that 38% of respondents said they visit the town centre in the evening. Of these, the majority (43%) said they felt safe during the evening, 26% said they didn't know, and 30% said unsafe.

#### Terrorism in Mansfield

The perception of crime/occurrence of crime in relation to terrorism does not seem to be a major problem in Mansfield as the police don't really get a lot of feedback from the local public in relation to terrorism. However all police officers have had some form of training in relation to dealing with terrorist related incidents.

#### CCTV in Mansfield

Since its introduction in 1996 CCTV has provided an invaluable tool for the police in their fight against crime and there are now over 70 cameras within Mansfield town centre. In addition they provide an extra pair of eyes which can assist the town centre street rangers if, for example they are trying to find a lost person.

The cameras are designed to create a "net" over the centres in which they operate. The idea is that a person cannot enter or leave the main shopping areas without passing at least one camera. They record and are monitored 24 hours a day, 365 days a year.

The cameras play a vital role in the battle against crime by addressing specific problems such as alcohol related violence in the town centre, acting as a deterrent to potential offenders and by reducing the fear of crime amongst the local community. In addition all of the car parks in Mansfield town centre are covered by CCTV and this helps reduce the risk of car related crime in the town centre.



## 6: District centres

As discussed in Section 3: 'Retail profile' there is three district centres within Mansfield district. These, and the relevant Local Plan (1998) policy references, are:

- Mansfield Woodhouse - R2 (A);
- Market Warsop - R2 (B); and
- Oak Tree - R2 (C).

**Mansfield Woodhouse district centre**



**Market Warsop district centre**



**Oak Tree district centre**



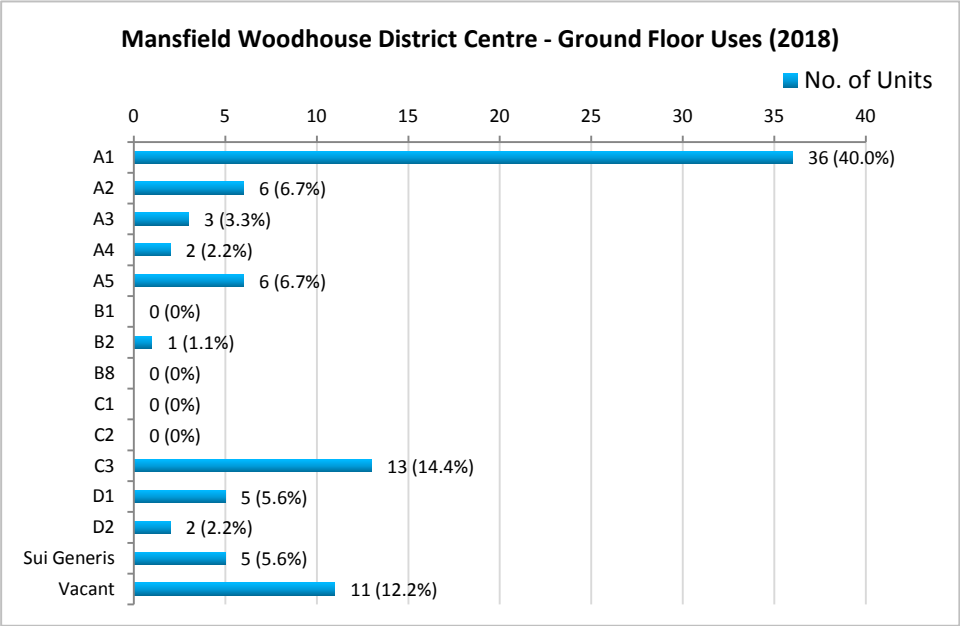
This section looks at the vitality and viability of these centres, as well as providing details of any opportunities for further retail development. It provides the information formerly found in the annual Retail Monitoring Report.

6.1 Mansfield Woodhouse

Mansfield Woodhouse is located north of Mansfield town centre directly linked via the A60. It is primarily a residential area of around 20,000 people, and although now absorbed into the Mansfield urban area, the settlement has retained a special character of its own. The district centre comprises an elongated shopping street stretching for nearly half a mile along High Street and Station Street. Most of the district centre is also designated as a conservation area (which is shown in blue on the following map), and many shops are located in old stone buildings which were formerly houses and as a consequence have architectural or historic interest and townscape value. Those buildings which are listed are shown on the map with a small blue dot.

Diversity of uses

The graph below shows the diversity of uses to be found within the Mansfield Woodhouse district centre, and has been informed by the audit of retail centres which was undertaken in March 2018. Empty premises were classified as vacant rather than their most recent use, although this has also been recorded (see the vacant units section).





## Vacant units

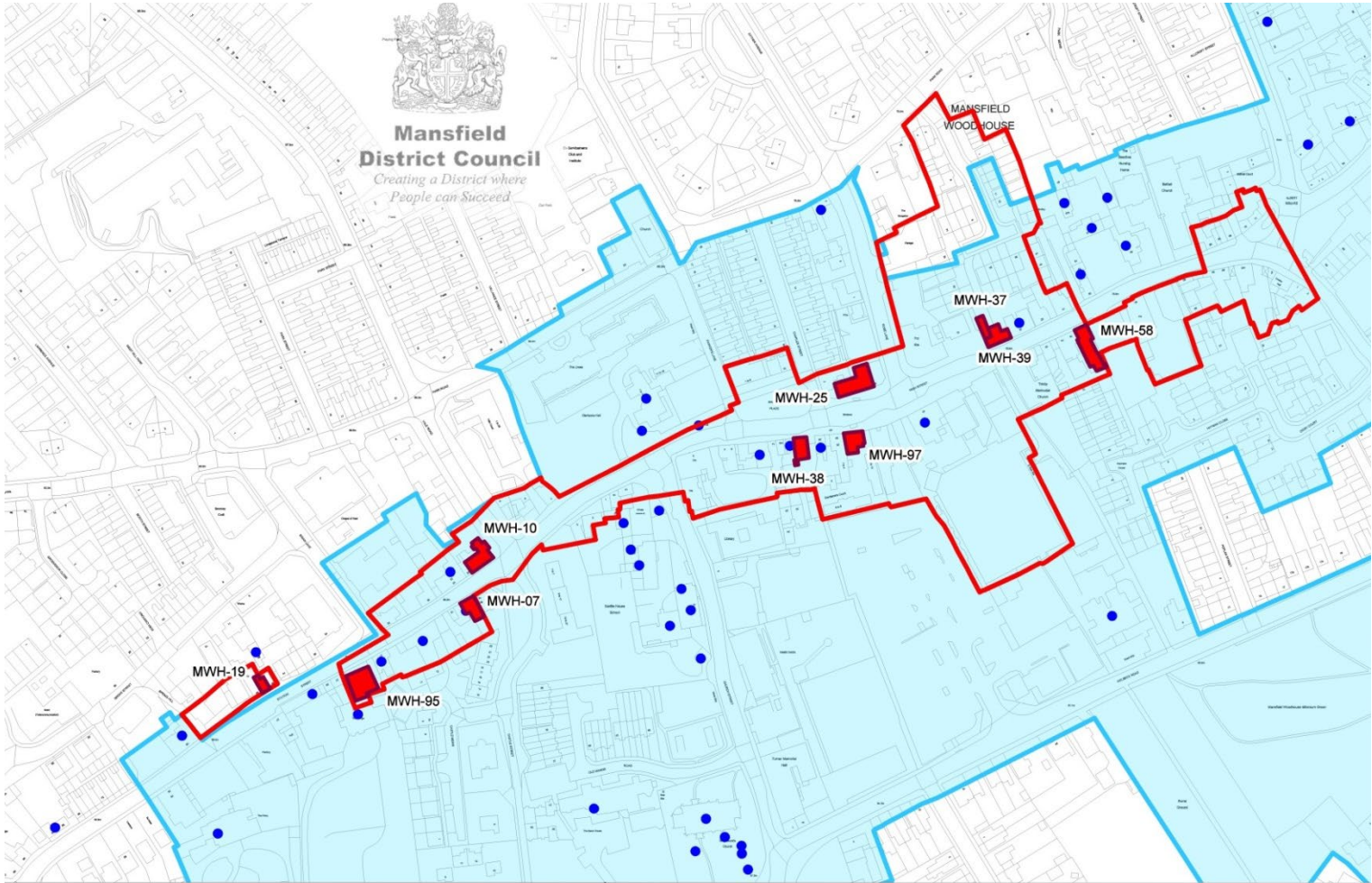
This section provides details of the vacant ground floor units in the centres covered by the monitoring report. Since the survey was carried out some of these may have been occupied, but this will be reflected in the 2019 report. The location of these sites is shown on the following map. It should be noted that total floor space figures may not add up due to rounding. The Use Classes Order reference is the last known use of the property.

### Vacant Units in Mansfield Woodhouse district centre

Ref	Property address	Former use class	Area (sqm)
MWH-25	03 High Street	A2	191.6
MWH-37	17 High Street	A2	44.98
MWH-38	18 High Street	A1	87.76
MWH-39	19 High Street	A2	92.68
MWH-58	78 High Street	A2	169.45
MWH-97	32-34 High Street	C3	98.14
MWH-07	09 Station Street	D1	86.2
MWH-10	14-18 Station Street	D1	135.63
MWH-19	50 Station Street	A1	41.04
MWH-95	23-25 Station Street	B1	183.49
Total vacant floorspace - Mansfield Woodhouse district centre (sqm)			1130.97



Mansfield Woodhouse district centre



**Legend**      Allocated Retail Centre Boundary     Vacant Retail Unit      Conservation Area Boundary    ● Listed Building

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## New occupiers

Over the last year the following new occupiers have moved into the district centre.

### New occupiers in Mansfield Woodhouse district centre

Property address	Occupier
14a High Street	Myah's Boutique
26 High Street	Freya Rose Pet Supplies
75 High Street	Safe Haven Day Nursery
09 Market Place	Sweetsheep Yarns & Crafts
10 Market Place	Pauls Pound Plus
05-08 Market Place	Yorkshire Building Society
01 Portland Street	A Touch of Ink
02 Portland Street	Computer Lab
Crosby Hall, Portland Street	Rossini
03 Station Street	Crafty Corner
19 Station Street	D Boutique

## Committed development

The table below shows the current (unimplemented) planning permissions for development within the district centre, as of 31 March 2018.

### Current planning permissions - Mansfield Woodhouse district centre

Property address	Application no	Proposal	Granted date
<b>Granted 2017/18:</b>			
None			
<b>Granted 2016/17:</b>			
None			
<b>Granted 2015/16:</b>			
Corner Of Station Street & Castle Street	2015/0609/NT	Outline planning application for single storey building for A3 (restaurant/café), A4 (drinking establishment), A5 (hot food takeaway) use on existing amenity space.	21/12/2015

### Recent development

The table below shows the planning permissions that were implemented over the monitoring period, to the best of our knowledge.

### Implemented planning permissions - Mansfield Woodhouse district centre (2017/18)

Property address	Application no	Proposal	Granted date
75-77 High Street	2016/0685/NT	Change of use from A1 and residential to D1 (children's nursery) and erection of a 2 storey extension for D1 use	06/02/2017
20 Station Street	2016/0658/NT	Change of use from retail to a dwelling	20/01/2017

### Sites with potential for retail development

Following the development of a fencing business off Vale Road (previous allocation MW6 in the 1998 Local Plan) there are no longer any sites remaining within the district centre that were identified in the Local Plan as being suitable for retail development.

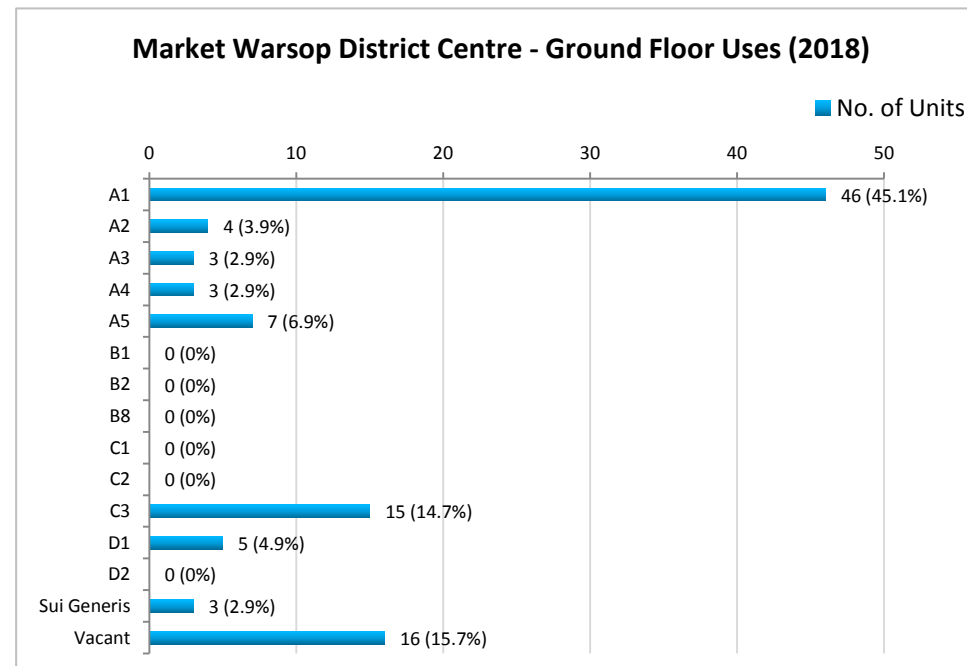


## 6.2 Market Warsop

Market Warsop is located to the north of Mansfield town centre and Mansfield Woodhouse, in the northern part of the district, approximately 2.5 miles from the main urban area. Market Warsop district centre is a traditional and historic town centre located within a conservation area (shown in blue on the following map). The retail core is centred around the Sherwood Street/High Street/Burns Lane/Church Street junction where a range of shops and services provide most of the daily and weekly requirements for the resident population and the surrounding area.

### Diversity of uses

The bar graph below shows the diversity of uses to be found within the Market Warsop district centre, and has been informed by the audit of retail centres which was undertaken in March 2018. For information, empty premises were classified as vacant rather than their most recent use, although this has also been recorded (see the vacant units section below).



## Vacant units

This table below provides details of the vacant ground floor units in the district centre. Since the survey was carried out some of these may have been occupied, but this will be reflected in the 2019 report. The location of these sites is shown on the following map. It should be noted that total floor space figures may not add up due to rounding. The Use Classes Order reference is the last known use of the property.

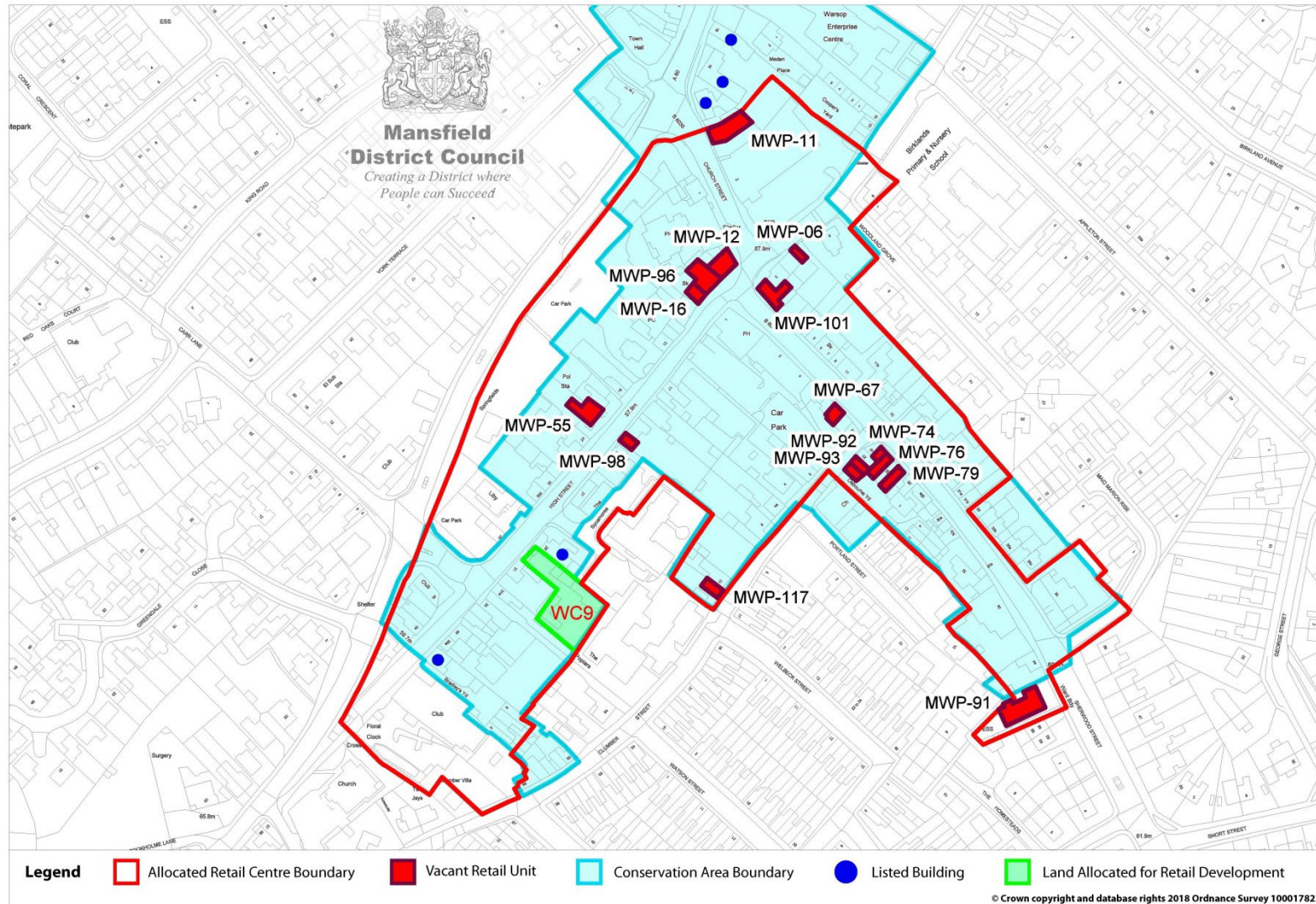
### Vacant units in Market Warsop district centre

Ref	Property address	Former use class	Area (sqm)
MWP-06	4d Burns Lane	A1	26.16
MWP-101	02 Burns Lane	A2	99.11
MWP-11	04 Church Street, Market Warsop	A1	153.76
MWP-117	14 Clumber Street	A1	44.13
MWP-92	01 Clumber Street, Market Warsop	A1	34.85
MWP-93	03 Clumber Street, Market Warsop	A1	36.5
MWP-12	Adjacent 02 High Street	A1	97.27
MWP-16	04-04a High Street, Market Warsop	A1	45.49
MWP-55	Police Station High Street, Market Warsop	SUI GENERIS	107.25
MWP-96	02 High Street	A1	133.31
MWP-98	23a High Street	A1	34.01
MWP-67	12 Sherwood Street	A1	46.42
MWP-74	22 Sherwood Street	A1	23.44
MWP-76	24 Sherwood Street	A1	54.64
MWP-79	26a Sherwood Street	SUI GENERIS	52.71
MWP-91	46 Sherwood Street	D2	196.33
Total vacant floorspace - Market Warsop district centre (sqm)			1185.38





## Market Warsop district centre





## New occupiers

In the last year the following new occupiers have moved into the district centre.

### New occupiers within Market Warsop district centre

Property address	Occupier
24 High Street	Cutting It, by Lorraine
27 High Street	Akash
29 High Street	The Den
33 High Street	Fair Price
39b High Street	Retro Play
01 Sherwood Street	Pinders
10 Sherwood Street	Chernobyl Childrens Lifeline
15 Sherwood Street	Khte Building Services
26 Sherwood Street	Hedkandi

## Committed development

The table below shows that there is currently two (unimplemented) planning permissions for development within the district centre, as of 31 March 2018.

### Current planning permissions - Market Warsop district centre

Property address	Application no	Proposal	Granted date
<b>Granted 2017/18:</b>			
14 Clumber Street	2017/0228/FUL	Change of use from retail (A1) to residential (C3)	01/06/2017
<b>Granted 2016/17:</b>			
None			
<b>Granted 2015/16:</b>			
None			



## Recent development

No permissions were implemented over the monitoring period, to the best of our knowledge.

## Sites with potential for retail development

The following table gives information about a site within the district centre that is considered as having potential for retail use. The site is shown in green on the previous map.

### Sites within Market Warsop district centre with potential for retail development

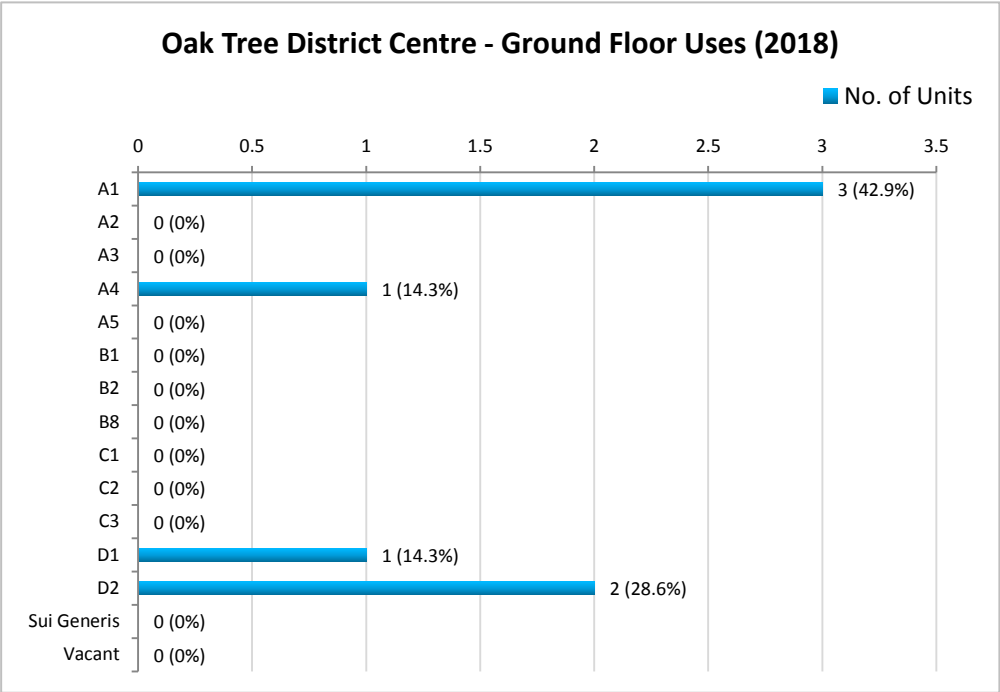
Location	Site Information	
Rear 31 High Street	Local Plan Status	Optional Land Use Area (WC9)
	Sequential Test Status	In Centre
	Application Information	No current application / permission
	Area of Site	0.1ha
	Area dev'd at 31/03	N/A
	Other Information	N/A

6.3 Oak Tree

Oak Tree is located to the south east of Mansfield town centre within a residential area. The centre offers a large food superstore and petrol filling station, a catalogue store, a leisure centre and a tanning studio which together provide most of the daily and weekly requirements for the resident population and the surrounding areas. The extension to the superstore and the introduction of the catalogue store has changed the role of the centre somewhat, and it now serves a wider catchment area, acting more like a retail park.

Diversity of uses

The bar graph below shows the diversity of uses to be found within the Oak Tree district centre, and has been informed by the audit of retail centres which was undertaken in March 2018.





### Vacant units

There were no vacant units within the centre.

### New occupiers

There were no new occupiers during the monitoring period.

### Committed development

The table below shows there are no current (unimplemented) planning permissions for development within the district centre, as of 31 March 2018.

#### Current planning permissions - Oak Tree district centre

Property address	Application no	Proposal	Granted date
Granted 2017/18:			
None			
Granted 2016/17:			
None			
Granted 2015/16:			
None			

### Recent development

No permissions were implemented over the monitoring period, to the best of our knowledge.

### Sites with potential for retail development

Following the extension of the Tesco Store, there are no sites with potential for development within the Oak Tree district centre.

## 7: Local centres

There are currently three local centres within the Mansfield district. These, and the relevant Local Plan policy references, are:

- Clipstone Road West - R3 (A);
- Newgate Lane / Ratcliffe Gate - R3 (B); and
- Ladybrook Lane - R3 (C).

**Clipstone Road West local centre**



**Newgate Lane/Ratcliffe Gate local centre**



**Ladybrook Lane local centre**



This section looks at the general vitality and viability of these centres. It provides the information formerly found in the annual Retail Monitoring Report.



## Vacant units

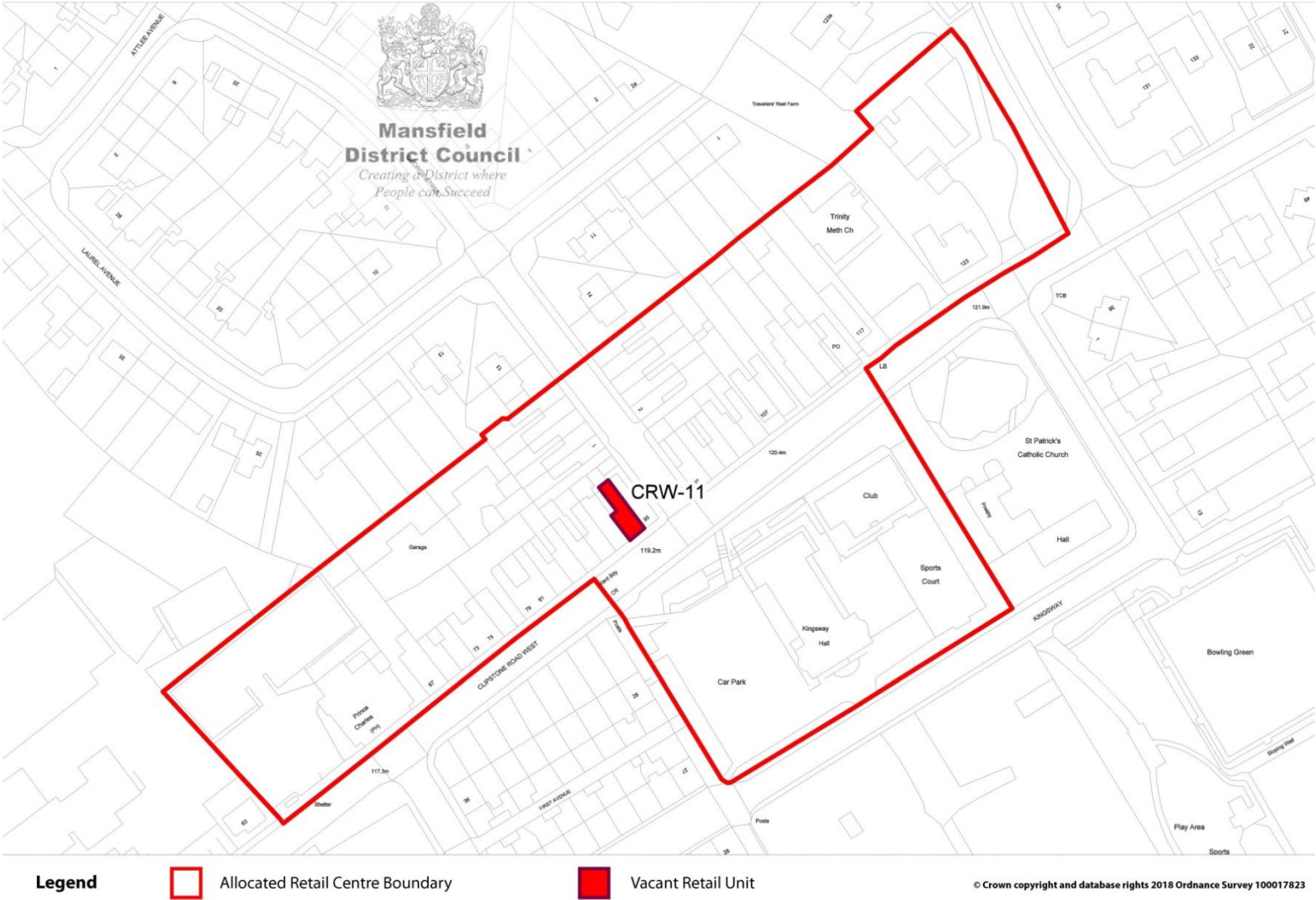
Since the survey was carried out some of the units listed as vacant may have been occupied, but this will be reflected in the 2019 report. The locations of these sites are shown on the following maps. It should be noted that total floor space figures may not add up due to rounding. The Use Classes Order reference is the last known use of the property.

### Vacant units within the local centres

Ref	Property address	Former use class	Area (sqm)
CRW-11	93 Clipstone Road West	A3	60.21
LL-11	10 Ladybrook Place	A1	34.23
NL-18	02a Newgate Lane	A2	162.23
NL-26	50a Newgate Lane	A1	70.38
NL-51	120 Newgate Lane	A1	44.62
NL-53A	123 Newgate Lane	A1	21.16
NL-96	145 & 145a Newgate Lane	A1	53.65
NL-74	157 Newgate Lane	A1	55.1
NL-86	180a Newgate Lane	B1	43.22
NL-92	01 Redcliffe Road	B8	821.17
NL-12	49-51 Ratcliffe Gate	D2	181.72
NL-87	02 Skerry Hill	A1	52.45
Total vacant floorspace - local centres (sqm)			1600.14

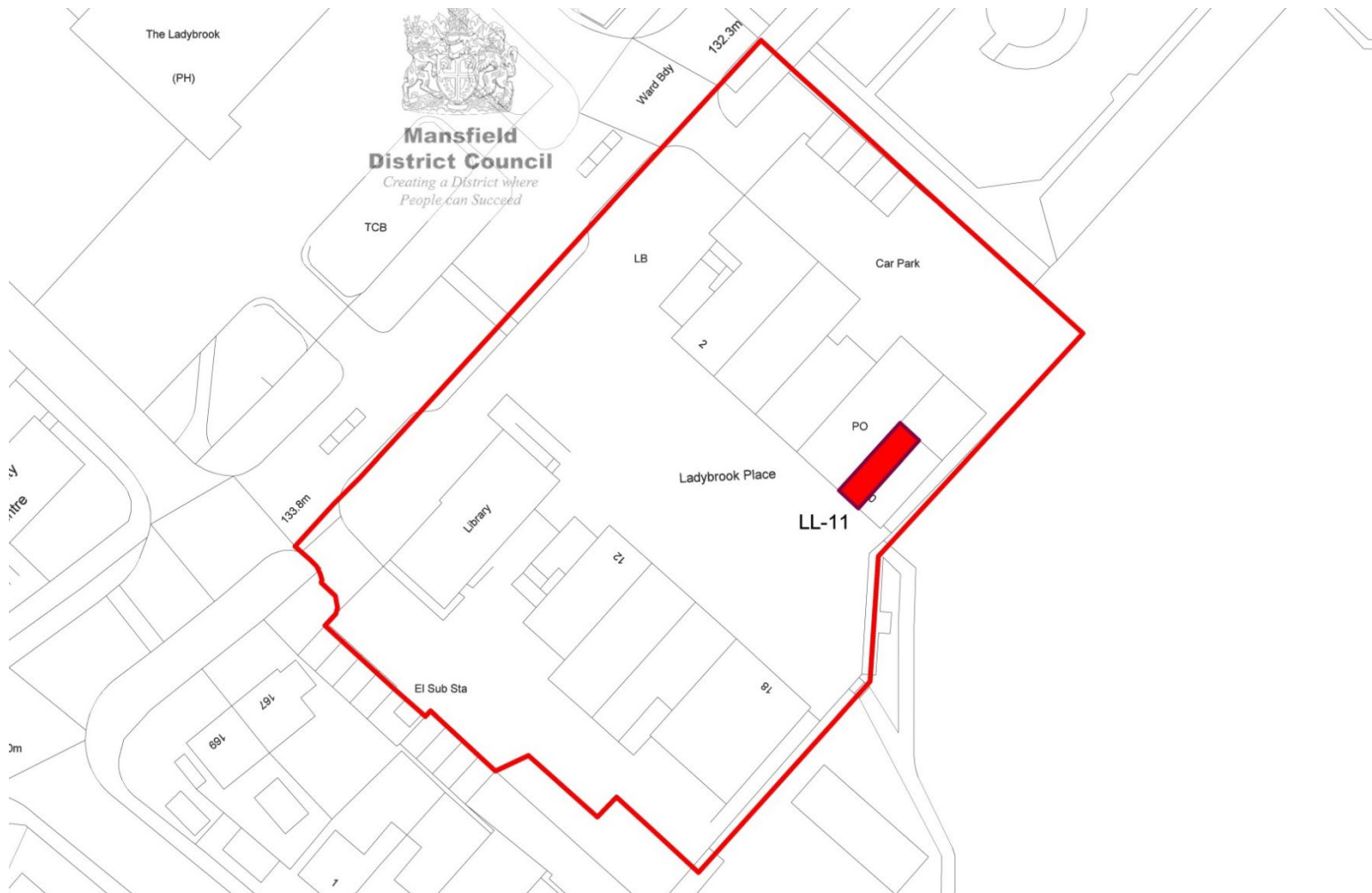


Clipstone Road West local centre





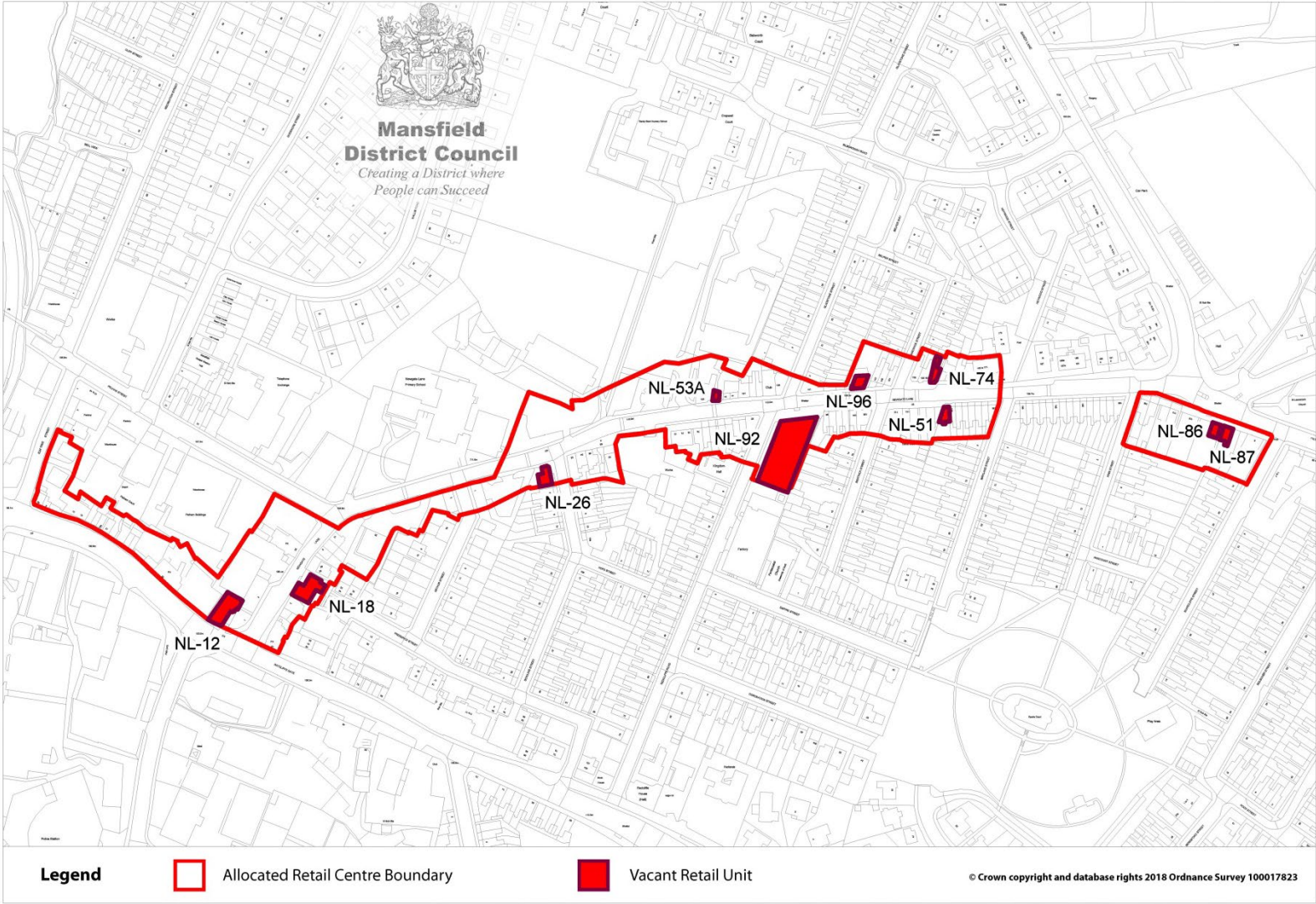
### Ladybrook Lane local centre



**Legend**       Allocated Retail Centre Boundary       Vacant Retail Unit

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Newgate Lane / Ratcliffe Gate local centre







## New occupiers

In the last year the following new occupiers moved into two of the local centres.

### New occupiers within the local centres

Property address	Occupier	Use class
89 Clipstone Road West	Elysium Tattoo Studio	A1
99 Clipstone Road West	Forest Town Cafe	A3
101 Clipstone Road West	Discount Appliances	A1
113 Clipstone Road West	+Well Pharmacy	A1
115 Clipstone Road West	Turkish Barbers	A1
16 Ladybrook Place	Terry's	A1
19 Ratcliffe Gate	Big Mamma Tattoos	Sui Generis
29 Ratcliffe Gate	Who's Toys	A1

## Committed development

The table below shows there is one current (unimplemented) planning permission for development within the local centre, as of 31 March 2018.

### Current planning permissions - local centres

Property Address	Application No	Proposal	Granted date
<b>Granted 2017/18:</b>			
None			
<b>Granted 2016/17:</b>			
Stork Shop, 120 Newgate Lane	2016/0510/ST	Proposed change of use of a building from shops (A) to dwelling (C3).	17/11/2016
<b>Granted 2015/16:</b>			
None			

## Recent development

No permissions were implemented over the monitoring period, to the best of our knowledge.

## 8: Neighbourhood centres

There are twelve neighbourhood parades within Mansfield district. These, and the relevant Local Plan policy references, are:

- Carter Lane - R4 (A);
- Chesterfield Road North - R4 (B);
- Chesterfield Road South - R4 (C);
- Cox's Lane / Brown Avenue - R4 (D);
- Egmanton Road - R4 (E)
- Garibaldi Road - R4 (F);
- Harrop White Road - R4 (G);
- Ling Forest Road - R4 (H);
- Pecks Hill - R4 (I);
- Ravensdale Road - R4 (J);
- Ossington Close - R4 (K);
- Nottingham Road - R4 (L)

This section looks at the general vitality and viability of these centres and provides information formerly found in the Retail Monitoring Report.

### Vacant units

Some of the vacant units may have been occupied since the survey, but this will be reflected in the 2019 report. The locations of these units are shown on the following maps. It should be noted that total floor space figures may not add up due to rounding. The Use Classes Order reference is the last known use of the property.

### Vacant units within the neighbourhood parades

Ref	Property address	Former use class	Area (sqm)
BACL-03	08 Brown Avenue	A1	78.2
CL-12	60 Carter Lane	A1	190.41
CRN-03	108 Chesterfield Road North	B1	96.41
ER-02	05 Egmanton Road	A1	105.61
ER-04	09 Egmanton Road	A5	114.6
GR-06	31 Garibaldi Road	A5	70.9
HWR-03	50 Harrop White Road	A1	77.12
HWR-05	56 Harrop White Road	A1	88.6
NR-20	149 Nottingham Road	A1	54.05
Total vacant floorspace - neighbourhood parades (sqm)			875.9



### Carter Lane neighbourhood centre

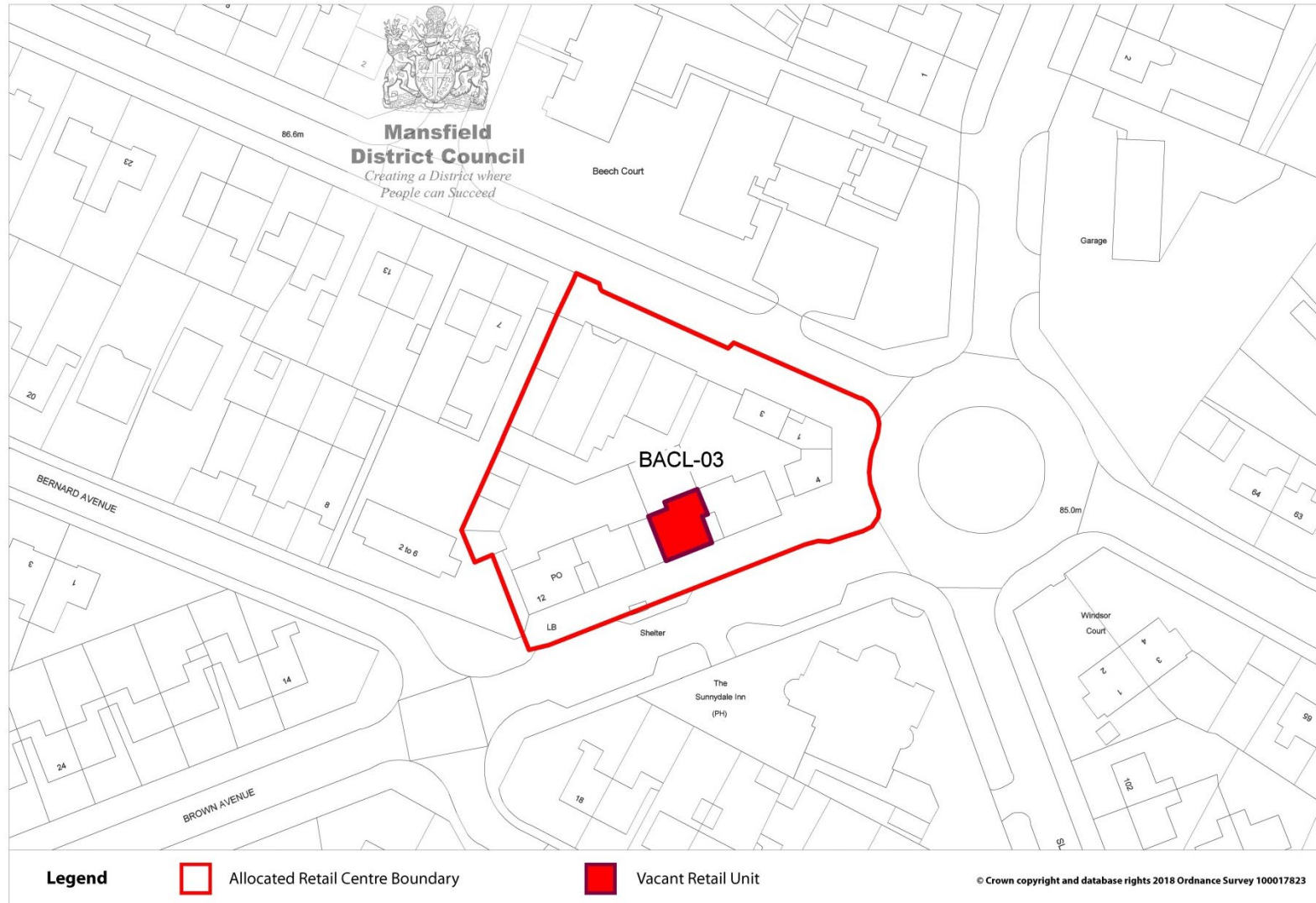




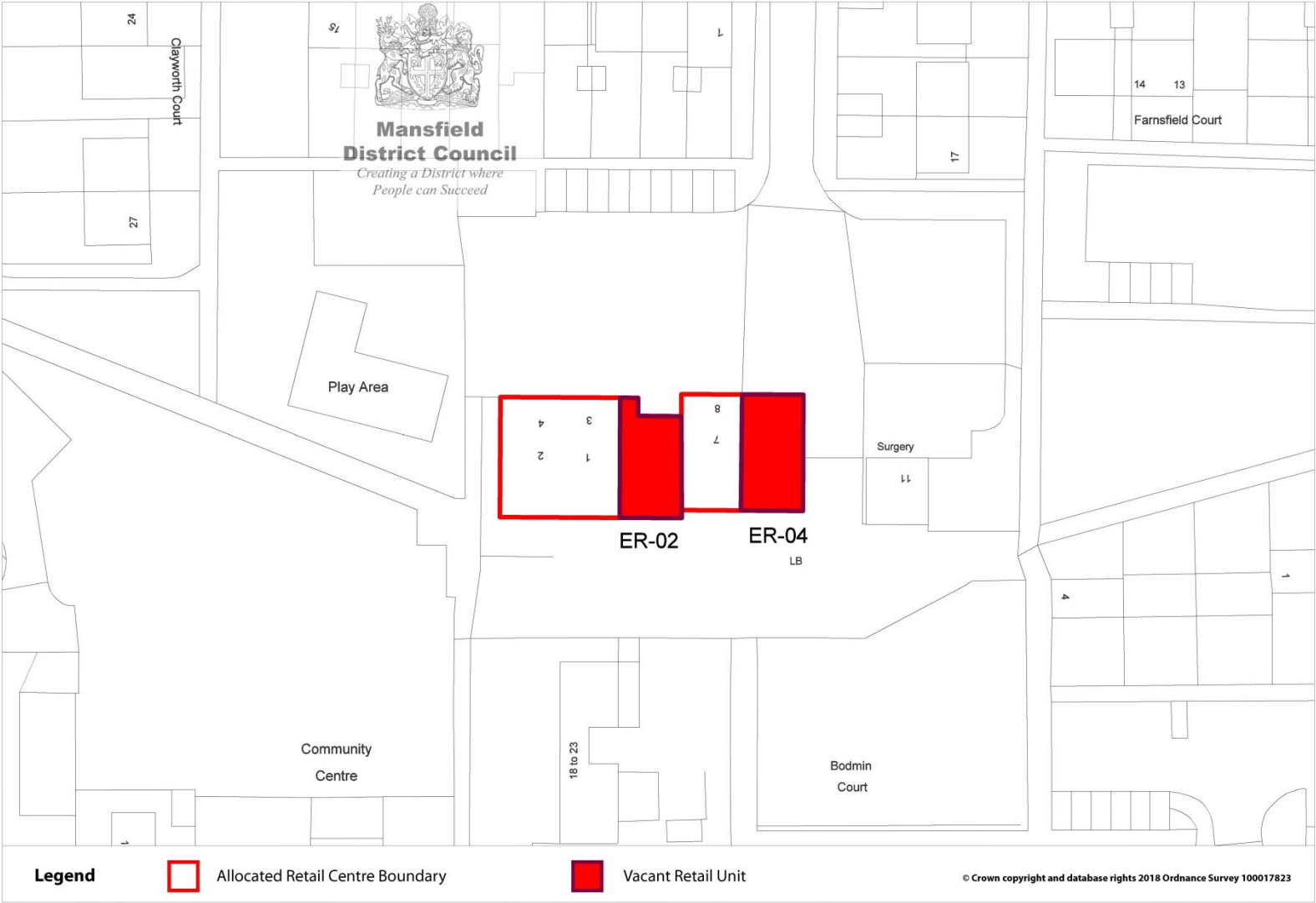




### Cox's Lane / Brown Avenue neighbourhood centre



Egmanton Road neighbourhood centre

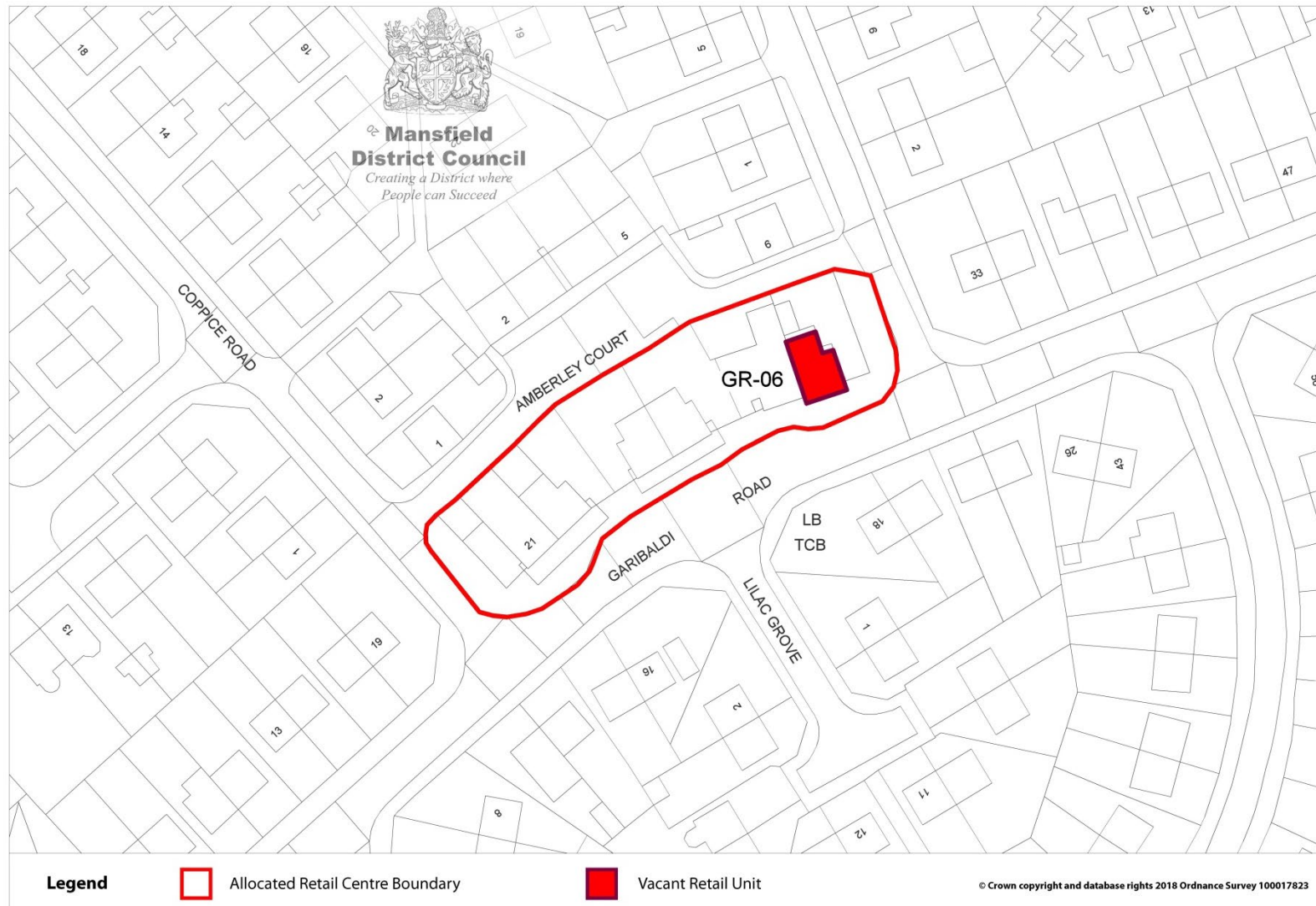


**Eight: Neighbourhood centres**

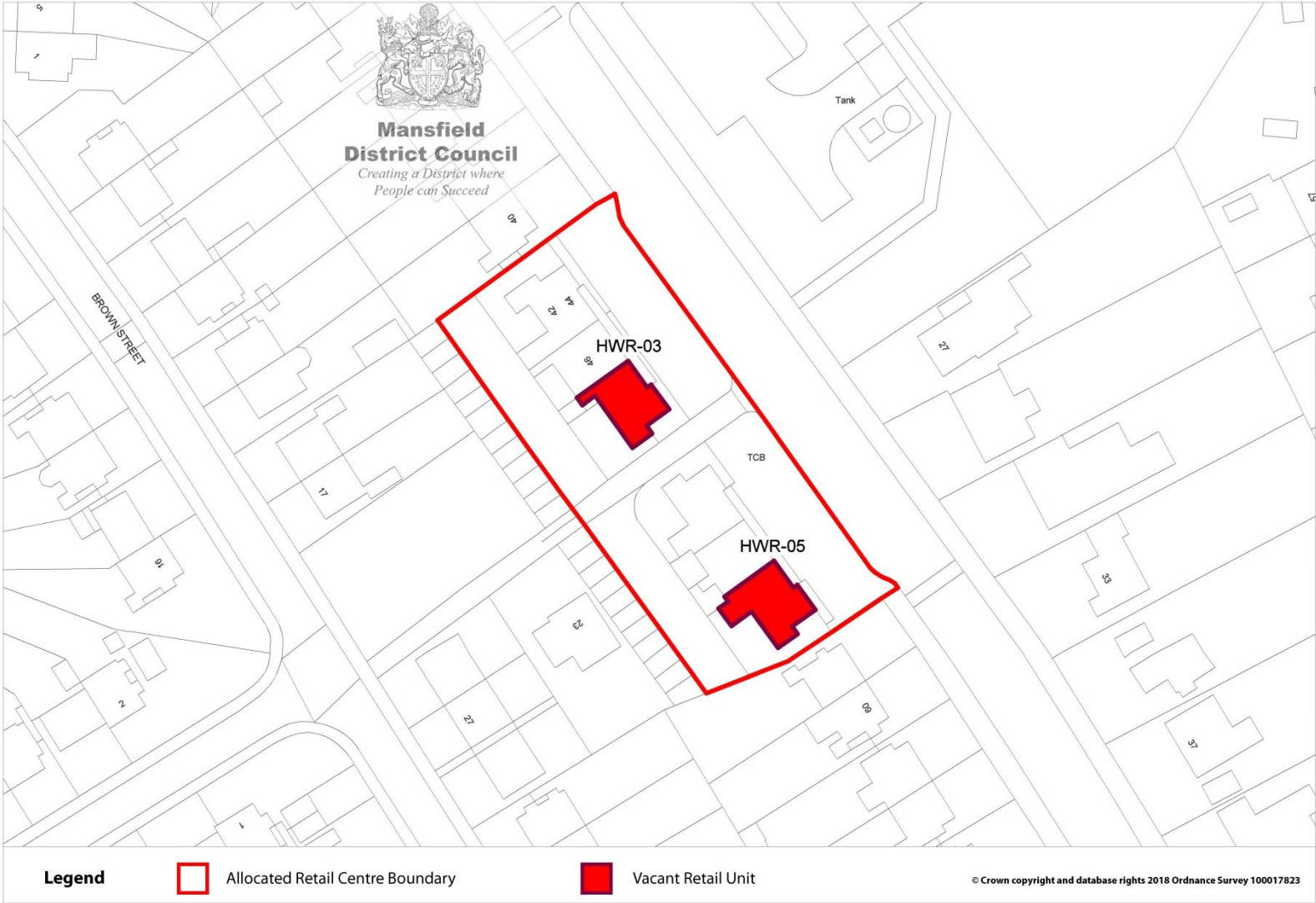




### Garibaldi Road neighbourhood centre

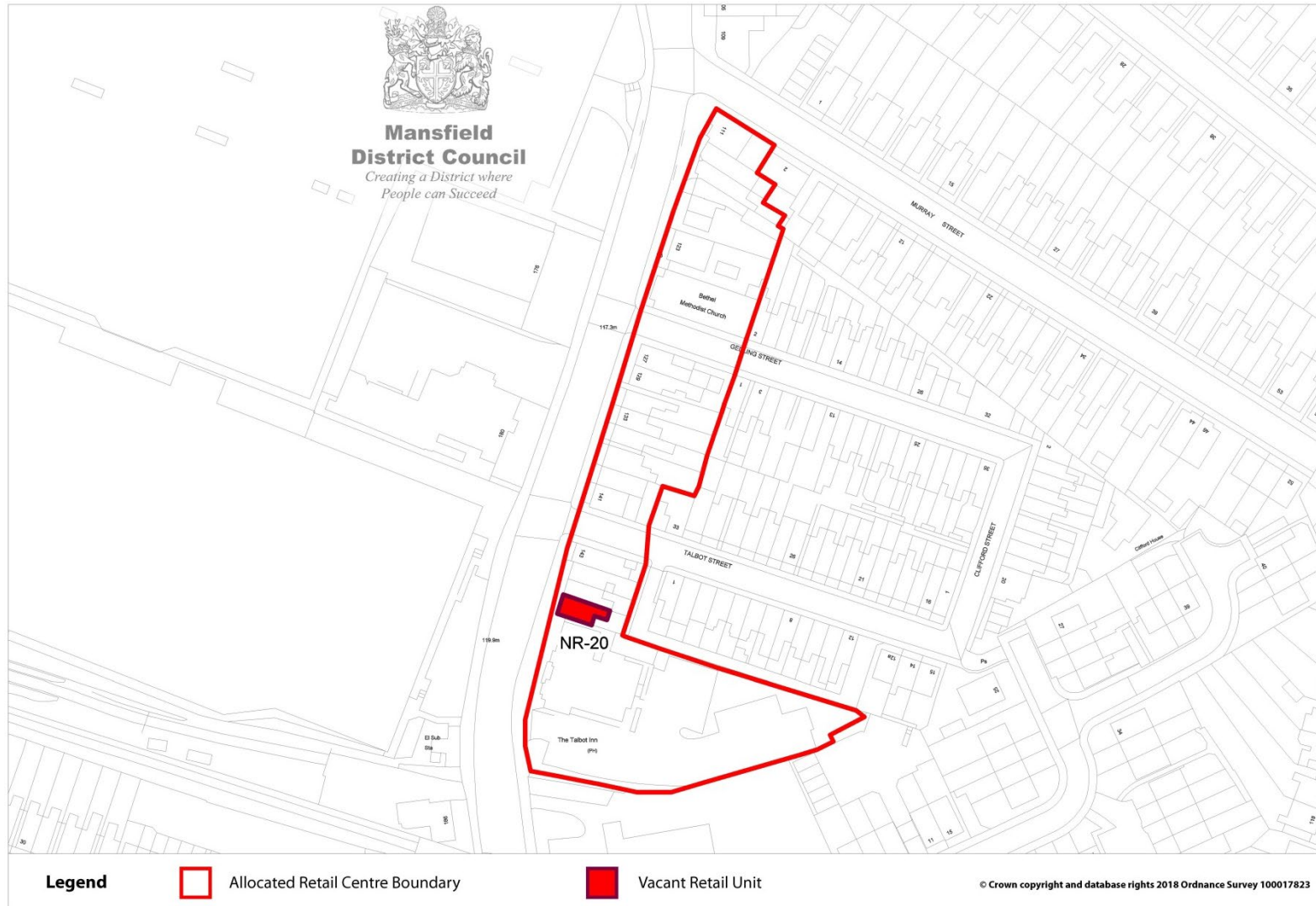


Harrop White Road neighbourhood centre





## Nottingham Road neighbourhood centre





## New occupiers

In the last year the following new occupiers moved into five of the neighbourhood parades.

### New occupiers within the neighbourhood parades

Property address	Occupier
112a Chesterfield Road North	The Clove
27 Garibaldi Road	Rhodes Butchers
01 Lingforest Court	Laundry By Sparkes
141 Nottingham Road	Power Cuts
01 Pecks Hill	Elizabeth Orridge Photography

## Committed development

The table below shows all current (unimplemented) planning permissions within the neighbourhood centres, as of 31 March 2018.

### Current planning permissions - neighbourhood centres

Property address	Application no	Proposal	Granted date
<b>Granted 2017/18:</b>			
116-120 Chesterfield Road North	2017/0033/OUT	The demolition of existing houses, and the construction of a new building to provide two new shops (A1).	11/04/2017
<b>Granted 2016/17:</b>			
None			
<b>Granted 2015/16:</b>			
35 Pecks Hill	2015/0283/ST	Two storey side extension to provide a hot food takeaway (use class A5) at ground floor and extension to existing living accommodation at first floor	02/07/2015
33 Pecks Hill	2015/0220/ST	Change of use from A1 (retail) and C3 residential) to A5 (hot food takeaway) and ancillary residential accommodation and installation of extraction flue to rear elevation	08/06/2015

**Recent development** - No permissions were implemented over the monitoring period, to the best of our knowledge.



## 9: Retail parks, edge and out-of-centre retail development

Mansfield district has a number of retail parks, free-standing retail units and out-of-centre food stores. This section provides details on any vacancies and new occupiers within the retail parks, as well as any proposed edge and out-of-centre developments.

### Vacant units

There were no vacant units within the retail parks

### New occupiers

In the last year the following new occupier moved into Portland Retail Park.

Property address	Occupier
12 Portland Retail Park	Smyths Toy Superstore

### Committed development

The table below shows all current (unimplemented) planning permissions within the retail parks, as of 31 March 2018.

#### Current planning permissions - neighbourhood centres

Property address	Application no	Proposal	Granted date
<b>Granted 2017/18:</b>			
None			
<b>Granted 2016/17:</b>			
Adjacent Unit 3 St Peters Retail Park	2015/0733/ST	Erection of a single storey mixed class A3/A1 building, reconfiguration of existing crossing and cycle route and associated works.	12/04/2016
<b>Granted 2015/16:</b>			
None			

## Recent development

The following permissions were implemented over the monitoring period.

### Implemented planning permissions – within retail parks (2017/18)

Property address	Application no	Proposal	Granted date
Adj Unit 6 St Peters Retail Park, Station Street	2016/0286/ST	Erection of a single storey mixed class A3/A1 building	12/07/2016

## Edge and out of centre locations

The following table shows all current (unimplemented) planning permissions for development in locations that are outside of defined centres of the retail hierarchy, as of 31 March 2018.

### Current planning permissions - within other edge and out-of-centre locations

Property address	Application no	Proposal	Granted date
<b>Granted 2017/18:</b>			
154 Mandalay Road	2018/0023/FUL	Change of use of ground floor from retail (A1) to residential (C3)	20/02/2018
4 Wood Street	2017/0804/COU	Change of use from restaurant (A3) to office (B1)	09/01/2018
88 Station Street, Mansfield Woodhouse	2017/0357/FUL	Change of use of ground floor from retail (A1) to physiotherapy practice (D1)	24/08/2017
Former Kings Mill Garage, Sutton Road	2017/0259/FUL	Construction of A3 use class (café/restaurant) buildings with drive-thru	13/10/2017
Tesco, Chesterfield Road South	2016/0686/ST	Change of use of 30 Tesco car parking spaces for installation of centre for car servicing, and car rental cabin and associated car parking	28/08/2017
<b>Granted 2016/17:</b>			
Vape HQ Woodhouse Road Mansfield	2016/0719/FUL	Development of the site to create five small shopping units with on-site parking facilities to replace the existing vape HQ shop/office/store	16/03/2017
38 Yorke Street	2016/0594/NT	Change of use from residential, to residential with a dog grooming salon (SUI GENERIS)	06/12/2016
Disused Public Conveniences, St John Street	2016/0513/ST	Change of use from redundant public convenience to A3 (café/bistro)	08/11/2016
Adjacent Unit 3, 69 Woodhouse Road	2016/0178/NT	Erection of retail unit (A1)	27/05/2016
<b>Granted 2015/16:</b>			
30 Leeming Lane South, Mansfield Woodhouse	2014/0621/NT	Erection of new retail food store and associated works	08/04/2015



## Recent development

The following permissions were all implemented over the monitoring period.

### Implemented planning permissions - edge and out-of-centre locations (2017/18)

Property address	Application no	Proposal	Decision date
1c St Crispins Court, Stockwell Gate	2016/0353/ST	Change of use of ground floor unit from office (B1A) to hot food take-away (A5)	20/06/2016
1 Stella Street	2016/0626/ST	Change of use from retail A1 to hot food take-away A5	13/02/2017
17 Southwell Road West, Mansfield	2014/0716/ST	Demolition of existing outbuilding and part demolition of a public house to facilitate erection of a class A1 convenience store with associated car parking, landscaping, ATM machine and replacement rear extension to public house	17/04/2015
Former B&Q, Old Mill Lane	2016/0611/NT	Change of use from retail A1 to assembly and leisure D2	20/12/2016
190 Ladybrook Lane	2014/0587/ST	Erection of local needs food retail store and associated works	06/02/2015
Oakleaf Close, Mansfield	2015/0380/ST	Construction of a 1925sq m foodstore (use class A1) and associated access, parking, servicing, facilities and landscaping	13/12/2016
Sainsburys Supermarket Ltd, Nottingham Road, Mansfield	2015/0578/ST	Single storey ground floor extension of 18.5 sqm to create a new modular (A1 retail) pod for occupation as a Timpson Ltd concession	05/11/2015
Rose Cottage, Sookholme Lane	2015/0185/NT	Change of use to part of detached garage to food/drink production for retail/sale	05/06/2015

## 10: Conclusions

This section of the report summarises the key findings of this year's report which has provided a useful snapshot of how the town centre is performing in terms of economic, transport, leisure and environmental issues. It will then go on to summarise the findings in relation to the other centres within the retail hierarchy.

### Mansfield town centre

The centre (including St Peter's Retail Park) was dominated by retail with A1 uses making up 40.3% of all occupied ground floor units followed by A2 (financial & professional services) 12.5% and C3 (residential) 11.8%. 43 occupiers had come into, or moved within the town centre.

The primary shopping frontages within the town centre were dominated by a high proportion of A1 units and national multiple retailers. At the time of the survey the proportion of occupied retail (A1) units was 81%. On lower West Gate 21.7% of units (5 units) were in other uses, contrary to Policy MTC5 (which seeks to ensure that primary shopping areas are occupied by retail uses), however, in general, this is not a failure of the policy, as 3 of these uses were already established when the Local Plan was adopted and the area designated. Costa Coffee (A1/A3) and Time Café (A3) were permitted more recently and were considered appropriate in the context of new planning guidance. The proposals also helped secure the occupation of two long term vacant units.

The secondary shopping frontages have seen no change in the number of units which are vacant. A1 is the predominant use with 47%; this has decreased by 2% since last year. Policy MTC6 (which seeks to ensure that 50% of properties in the secondary shopping frontages remain in retail

use) when looked at as an overall figure was unsuccessful (by 3%). However, when all frontages are looked at individually most are above the threshold. Despite this it needs to be recognised that (in terms of this policy) the centre is becoming increasingly vulnerable. Market Street has an A1 level of 33.3% and there are other frontages with low levels of units in A1 use, such as Stockwell Gate (48.0%) (8.3% of those units are also vacant). Footfall has also steadily decreased over the last five years.

At the time of the town centre survey, the vacancy rate was 12.9% (70 units), which has improved by 0.1% since 2016/17. The primary shopping frontages had vacancy rate of 8% (compared to 5% in 2016/17). In the secondary and non-defined shopping areas the vacancy rate has stayed constant from 2016/17, at 17% and 12% respectively. The 70 vacancies seem to be fairly spread out around the town centre although many are located within the White Hart area of the town centre which is covered by a Supplementary Planning Document (SPD). The area had a full planning permission for a mixed-use redevelopment of 0.62 hectares of the area, and which includes 1,735 sqm of retail floorspace granted in 2008, however this has now lapsed.

Mansfield is well represented by national retailers (with 61% of the 'key retailers' identified by Experian present within the town centre), and the number of requirements for floorspace is promising.

Convenience goods provision is limited and was worsened when Tesco relocated from Stockwell Gate to Chesterfield Road South. This re-emphasises the need to provide new development opportunities and retail space. The need for a convenience store within the town centre was highlighted within the Mansfield Retail and Leisure Study addendum (2014).



The town is dominated by small units with approximately 430 units being less than 250 square metres in size. As a result it can be difficult for retailers to supply the number and range of goods that they would supply in larger stores elsewhere.

The amount of rent which retailers are prepared to pay for retail space within a centre is an indication of the perceived strength of the centre. Data from 2010 shows that locally Nottingham, Sheffield and Meadowhall continue to have the highest rental values, which reflects their position as Regional Centres. Of the centres lower down the hierarchy, Mansfield has the second highest value; however this had fallen by £269 in 2010.

There were no new major developments permitted during the monitoring period and there were 4 sites remaining that were allocated for a variety of uses including retail development in the 1998 local plan. There are a range of current proposals in various stages of progress which, over a period of time, will enhance Mansfield's status as a centre for retailing, leisure and tourism activities as well as improving the physical environment. This includes a mixed use scheme on the site of the former Courtaulds factory (granted outline planning permission).

The council is in the process of producing the Mansfield District Council Local Plan 2013 to 2033, which will replace the existing 1998 Mansfield District Local Plan. The new plan will incorporate policies to ensure that the town remains a healthy and vibrant centre for retail, leisure, residential and employment activities and which enables it to consolidate its role as a major sub-regional centre.

### *Summary of vitality and viability of Mansfield town centre*

It is considered that Mansfield generally exhibits some positive signs of vitality and viability, and is performing its role and function as a sub-regional shopping centre. The retail mix of the centre is fairly strong, and the presence of key retailers in the town centre appears to be attracting good levels of footfall. As mentioned above, a number of new retailers have been attracted to the town which suggests that Mansfield remains a viable trading destination for retailers and is a positive reflection on the overall 'health' of the town centre.

In terms of comparison goods shopping, Mansfield is generally strong and there is good representation from the majority of comparison goods sectors in the town centre. There is a need for more middle to higher-order clothing retailers to be represented in order to balance the current leaning towards the lower-middle end of the market, although there is a small area of niche independent, middle-upmarket retailers on Church Street and White Hart Street.

As highlighted above, the town centre would benefit from the provision of a 'metro' style supermarket to replace the Tesco store at Stockwell Gate as there is currently no supermarket serving the needs of those who live and work in the town centre. The service sector is generally strongly represented, although the centre would benefit from more cafés and restaurants. The latter is seen as particularly important, as Mansfield's 'evening economy' is currently heavily orientated towards drinking establishments. The presence of more restaurants in the centre, such as the newly opened Capo Lounge would encourage 'dwell time' in the centre outside of retail hours. This is something that the council and its partners are trying to address in order to increase the vitality of the town centre.



The British Retail Consortium (BRC) announced an average national vacancy rate figure of 8.9% towards the end of the monitoring period (January 2018) so the rate identified for Mansfield at March 2018 (12.9%) is above this average. Positively, vacancy rates in the main retailing areas are low.

The environmental quality of the centre is reasonable in the most part, although Stockwell Gate and White Hart Street are a cause for concern - mostly due to the number of vacant units. These areas benefit from either planning consent for their redevelopment, or adopted planning guidance to steer their future development. Environmental quality is particularly strong in the conservation areas, and the improvements to the pedestrian environment which have taken place throughout much of the centre greatly enhance its vitality and viability.

### **Mansfield Woodhouse district centre**

At the time of the 2018 survey, the proportion of occupied properties within retail (A1) use was 40.0%. This has increased by 2% since 2017.

There were 11 vacant units (all uses) within the centre which equated to a vacancy rate of 12.2%. The vacancy rate was 17% in 2017.

There was no edge of centre sites remaining from the 1998 Local Plan following the development of a fencing business at Vale Road.

#### *Summary of vitality and viability of Mansfield Woodhouse district centre*

Mansfield Woodhouse is an attractive district centre, and exhibits positive signs of vitality and viability. The retail mix reflects that of many district and local centres, with an emphasis on food shopping and meeting the day-to-day services needs of local residents. There are some gaps in the retail offer – for example there is no greengrocer's – but generally the centre has sufficient diversity of uses to meet most local residents' day-to-day needs.

The presence of the Morrisons food store adds to the vitality and viability of the centre, particularly given the strong links the store has with the rest of the retail offer. This store appears well supported but does have a tired appearance, particularly internally. There is only limited product choice available compared to many of Morrisons' more modern stores, although this has recently been improved.

There have been a number of new retailers who have commenced trading in the centre over the last year, suggesting Mansfield Woodhouse represents a viable trading destination.



## Market Warsop district centre

The proportion of occupied properties within retail (A1) use at the time of the 2018 survey was 45.1%. This has stayed the same since the 2017 survey.

The vacancy rate decreased (by 1.3%) to 15.7%.

There was 1 site that was allocated for optional land uses including retail development. This is located to the rear of 31 High Street (0.1ha).

### *Summary of vitality and viability of Market Warsop district centre*

Market Warsop appears to be adequately performing the role and function of a district centre, and exhibits some signs of vitality and viability. There is a range of convenience, comparison and services goods, and it is considered that most residents' day-to-day shopping needs can be met by the current offer.

There have been a small number of examples of recent investment by retailers in the centre which represents investor confidence.

## Oak Tree district centre

The proportion of occupied properties within retail (A1) use at the time of the 2018 survey was 42.9%, and there were no vacant units within the centre.

### *Summary of Oak Tree district centre*

Oak Tree district centre functions differently to the district centres of Mansfield Woodhouse and Market Warsop in that it is not a historic centre, rather one which was purpose-built in the 1990s, providing a large foodstore

to meet the shopping needs of the surrounding residential area. Many of the functions of a typical district centre are provided solely by the Tesco store. The store offers a wide range of convenience goods, and has a pharmacy, photo processing facilities, a cash machine and in-store café. There are also a wide range of non-food goods including clothing (via a number of concessions), electrical goods, CDs, DVDs and books.

## Other centres

All of the local centres continued to provide a good range of facilities for the local communities they serve. However it has been noted that the Newgate Lane/Ratcliffe Gate local centre has a number of vacancies. It is also dominated by residential uses (43.0%) whilst retail only made up 25.8%. This situation will need looking at as part of the new Local Plan process, and monitoring closely to ensure that retail and other uses are not lost to the extent that the centre does not provide an adequate service to the community.

Neighbourhood parades continue to play their role in the hierarchy providing valuable day to day facilities for the community; however, the parade at Chesterfield Road South is an area of concern. Currently the centre is made up of 50% residential uses, and just 37.5% retail. It is noted that this centre is close to the recent Poppyfields development, therefore it is likely that this could encourage more retail into the area when it has been occupied for a while. This should be monitored closely in the future.

The two retail parks are well occupied with no vacancies.

## Appendix 1: Use Classes Order

Use Class	Use / Description of development
<b>A1</b>	The sale of goods to the public includes: shops, post offices, travel agencies & ticket agencies, hairdressers, dry cleaners, internet cafés and sandwich bars (where sandwiches or other cold food is to be consumed off the premises)
<b>A2</b>	Financial Services including: banks, building societies & bureau de change. Professional Services (other than health or medical services): estate agents & employment agencies. Other services which it is appropriate to provide in a shopping area: betting shops (where the services are provided principally to visiting members of the public)
<b>A3</b>	Restaurants & Cafés i.e. places where the primary purpose is the sale and consumption of food and light refreshments on the premises
<b>A4</b>	Public houses, wine bars or other drinking establishments where the primary purpose is the sale and consumption of alcoholic drinks on the premises
<b>A5</b>	Takeaway outlets where the primary purpose is the sale of hot food to takeaway
<b>B1</b>	a) Offices, other than those within Class A2; b) Research and development of products or processes; c) light industry
<b>B2</b>	General industry: Use for the carrying out of an industrial process other than that falling in Class B1
<b>B8</b>	Use for storage or distribution centre
<b>C1</b>	Use as a hotel, boarding house or guest house where no significant element of care is provided
<b>C2</b>	Hospital, nursing home or residential school, college or training centre where they provide residential accommodation and care to people in need of care (other than those within Class C3 Dwelling Houses)
<b>C3</b>	Use as a dwelling house a) by a single person or people living together as a family or b) by not more than 6 people living together as a single household (including a household where care is provided for residents)
<b>D1</b>	Includes: Clinics & health centres, crèches, day nurseries & day centres (not attached to the consultant's or doctor's house), museums, public libraries, art galleries & exhibition halls, non residential education & training centres, places of worship
<b>D2</b>	Assembly and Leisure which includes: cinema, concert hall, bingo hall, dance hall, swimming bath, staking rink, gymnasium, or area for indoor or outdoor sports or recreation, not involving motor vehicles or firearms
<b>Sui Generis</b>	A use on its own includes: theatres, nightclubs, retail warehouse clubs, amusement arcades, petrol filling stations and car show rooms, casino



## Appendix 2: Indicators of vitality and viability

This table shows the indicators that should be monitored in order to assess the health of town centres. It also shows where the relevant information can be found for Mansfield town centre within this report.

NPPG Indicators	Where is the data in this monitoring report?	Previous Indicators - from superseded PPS4	Method of Assessment - from superseded PPS4
<b>Diversity of uses</b>	Pages 21-24	A1: Diversity of main town centre uses (by number, type, and amount of floorspace)	The amount of space in use for different functions - such as offices, shopping, leisure, cultural, and entertainment activities, pubs, cafes and restaurants, and hotels
<b>Retailer representation and intentions to change representation</b>	Pages 9-10, 31-33	A4: Retailer representation and intentions to change representation	Existence and changes in representation of types of retailer, including street markets, and the demand of retailers wanting to come into the centre, or to change their representation in the centre, or to reduce or close their representation
<b>Commercial rents</b>	Pages 42-43	A5: Shopping rents	Pattern of movement in Zone A rents within primary shopping areas (i.e. the rental value for the first 6m depth of floorspace in retail units from the shop window)
<b>Proportion of vacant street level property</b>	Pages 25-30	A6: Proportion of vacant street level property	Vacancies can arise even in the strongest town centres, and this indicator must be used with care. Vacancies in secondary frontages and changes to other uses will also be useful indicators
<b>Commercial yields on non-domestic property</b>	Pages 44-45	A7: Commercial yields on non-domestic property	Demonstrates the confidence of investors in the long-term profitability of the centre for retail, office and other commercial developments. This indicator should be used with care
<b>Pedestrian flows</b>	Page 46	A9: Pedestrian flows (footfall)	A key indicator of the vitality of shopping streets, measured by the numbers and movement of people on the streets, in different parts of the centre at different times of day and evening, who are available for businesses to attract into shops, restaurants and other facilities
<b>Accessibility</b>	Pages 50-53	A10: Accessibility	Ease and convenience of access by a choice of means of travel, including - the quality, quantity and type of car parking; the frequency and quality of public transport services and the range of customer origins served; the quality of provision for pedestrians, cyclists and disabled people; and the ease of access from main arrival points to the main attractions
<b>Customers' views and behaviour</b>	Pages 54-55	A11: Customer and residents views and behaviour	Regular surveys will help authorities in monitoring and evaluating the effectiveness of town centre improvements and in setting further priorities. Interviews in the town centre and at home can be used to

NPPG Indicators	Where is the data in this monitoring report?	Previous Indicators - from superseded PPS4	Method of Assessment - from superseded PPS4
			establish views of both users and non-users of the centre, including the views of residents living in or close to the centre. This information could also establish the degree of linked trips
<b>Perception of safety and occurrence of crime</b>	Page 60	A12: Perception of safety and occurrence of crime	Should include views and information on safety and security, including from the threat of terrorism, and where appropriate, information monitoring the evening and night-time economy
<b>State of town centre environmental quality</b>	Pages 56-59	A13: State of the town centre environmental quality	Should include information on problems (air pollution, noise, clutter, litter and graffiti) and positive factors (such as trees, landscaping and open spaces)

Sources: National Planning Practice Guidance (2014) Reference ID: 2b-005-20140306 and Planning Policy Statement 4 (which has now been superseded). Strikethrough text relates to old PPS4 indicators that have not been carried forward by the NPPG.



## Appendix 3: Key retailers within Mansfield town centre

Key Retailer	No. in Mansfield Town Centre (excl Retail Parks)
Argos	0
Bhs	0
Boots The Chemist	1
Burton	1
Carphone Warehouse	1
Clarks	1
Clintons	1
Debenhams	1
Dorothy Perkins	1
H&M	0
HMV	1
House of Fraser	0
John Lewis	0
Marks & Spencer	1
New Look	1
Next	0
O2	1
Phones 4 U	0
Primark	1

Key Retailer	No. in Mansfield Town Centre (excl Retail Parks)
River Island	1
Sainsbury's	0
Superdrug	1
TK Maxx	0
Tesco	0
Topman	1
Topshop	1
Vodafone	1
Waitrose	0
Waterstones	0
W H Smith	1
Wilkinsons	1

Source: Experian



## Appendix 4: Remaining floorspace capacity

The tables below show the floorspace capacity figures that were recommended to the council through the Mansfield Retail and Leisure Study Update 2017. Whilst the majority of this new floorspace shall be allocated through the Local Plan process, it is important that we monitor any new retail and leisure floorspace that comes forward in the meantime so that we do not allocate more than can be supported by the district's catchment area.

### Overall requirement for A1 comparison floorspace

Mansfield district should seek to accommodate 13,200 sqm net by 2033, split as shown in the following table.

It should be noted that the floorspace requirement already accounts for development which was committed at the time.

Committed A1 comparison floorspace vs requirement (sqm)		
Centre	By 2033	Developed?
<b>Mansfield town centre</b>	<b>11,100</b>	-
Amount committed up to end of 2017/18:	1,588 (2015/0273/ST)	No
	127 (2017/0754/FUL)	No
Balance remaining:	9,385	-
<b>Mansfield Woodhouse district centre</b>	<b>700</b>	-
Amount committed up to end of 2017/18:	0	-
Balance remaining:	700	-
<b>Market Warsop district centre</b>	<b>700</b>	-
Amount committed up to end of 2017/18:	0	-
Balance remaining:	700	-
<b>Other (Housing growth areas)</b>	<b>700</b>	-
Amount committed up to end of 2017/18:	84 (2010/0805/ST)	No
Balance remaining:	616	-
<b>Other</b>	<b>0</b>	-
Amount committed up to end of 2017/18:	18.5 (2015/0578/ST)	Yes
<b>Total amount committed / developed (district-wide):</b>	<b>1,817.5</b>	-
<b>Overall balance remaining:</b>	<b>11,382.5</b>	-



## Overall requirement for A1 convenience floorspace

There is no quantitative need for any convenience floorspace to be provided, however there is a recognised need for a small foodstore within the town centre. A small target of 540 sqm has also been identified within housing growth areas proposed in the emerging Local Plan.

Committed A1 convenience floorspace vs requirement (sqm)		
Centre	By 2033	Developed?
<b>Mansfield town centre</b>	<b>0</b>	<b>-</b>
Amount committed 2017/18:	0	-
Balance remaining:	0	-
<b>Mansfield Woodhouse district centre</b>	<b>0</b>	<b>-</b>
Amount committed 2017/18:	0	-
Balance remaining:	0	-
<b>Market Warsop district centre</b>	<b>0</b>	<b>-</b>
Amount committed 2017/18:	0	-
Balance remaining:	0	-
<b>Other (Housing growth areas)</b>	<b>540</b>	<b>-</b>
Amount committed 2017/18:	0	-
Balance remaining:	0	-
<b>Other</b>	<b>0</b>	<b>-</b>
Amount committed 2017/18:	160 (2017/0033/OUT)	No
<b>Total amount committed / developed (district-wide):</b>	<b>160</b>	<b>-</b>
<b>Overall balance remaining:</b>	<b>-160</b>	<b>-</b>

## Overall requirement for food and leisure floorspace (A3, A4, A5)

There is a total requirement of approximately 3,500 sq.m A3, A4 and A5 new leisure floorspace in the district to 2033. It is expected that the majority of this requirement would be satisfied through the development of a mixed-use scheme which incorporates an element of leisure floorspace provision.

Committed leisure floorspace vs requirement (sqm)		
Centre	By 2033	Developed?
<b>Mansfield town centre</b>	<b>2,800</b>	<b>-</b>
Amount committed 2017/18:	0	-
Balance remaining:	2,800	-
<b>Mansfield Woodhouse district centre</b>	<b>350</b>	<b>-</b>
Amount committed 2017/18:	0	-
Balance remaining:	350	-
<b>Market Warsop district centre</b>	<b>350</b>	<b>-</b>
Amount committed 2017/18:	0	-
Balance remaining:	350	-
<b>Other</b>	<b>0</b>	<b>-</b>
Amount committed 2017/18:	167 (2017/0259/FUL)	No
<b>Total amount committed / developed (district-wide):</b>	<b>167</b>	<b>-</b>
<b>Overall balance remaining:</b>	<b>3,333</b>	<b>-</b>

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