

# PREVENTING AND RELIEVING HOMELESSNESS



**Mansfield District Council's  
Early Intervention Service**

If you would like more information or are worried about your housing situation, please contact the Housing Needs team on:



**Mansfield**  
District Council

**01623 463121**



[www.mansfield.gov.uk/homeless](http://www.mansfield.gov.uk/homeless)



**Mansfield**  
District Council



## Early Intervention (Prevent)

Our service is here to provide advice if you are worried that you may become homeless. It is important that you talk to us as soon as you can so that we can help you to resolve your situation out.

We can help by:

- Negotiating with your landlord or mortgage provider
- Giving welfare rights and budgeting advice
- Providing details of local services that help to sustain your tenancy
- Explaining your rights to you or your landlord.

You will be invited to a meeting with an Early Intervention Officer where you will work together to create a personalised housing plan. This plan will include actions that you must take to prevent you from becoming homeless or for seeking alternative accommodation.

The documents you would need to bring to this appointment are:

- Identification such as birth certificate
- Passport
- Driving licence
- Proof of child benefit
- Proof of pregnancy
- Tenancy agreement
- Eviction notice or court possession papers.



## If you become homeless (Relief)

If you are unable to remain in your home we will discuss your options and support you with finding suitable alternative accommodation.

Due to the lack of council accommodation and other social housing across the country, all of your housing options will be explored including rehousing within the private rented sector. Your Early Intervention Officer will, however, work with you to find accommodation that is affordable for your circumstances.

We can help you to find accommodation in the private rented sector:

- By providing a bond guarantee to your landlord
- By helping you to apply for Discretionary Housing Payments for rent in advance.

While both authorities try to assist everybody who approaches with homelessness there are not enough resources available to provide temporary or emergency accommodation to all people that approach and so we will have to assess whether you are: **eligible, homeless** and in **priority need** in order for you to be eligible for this accommodation.

