

Mansfield Connect Q&A



1. Is it just Mansfield District Council moving offices?

The building will be transformed into a multi-agency hub, home to a range of our partners and the council itself. This is so we can deliver services for our residents in a coordinated and direct way—a one-stop shop—and hence the reason behind the name, Mansfield Connect.

2. Who else will occupy the building?

It is expected to house a variety of public, educational, enterprise, and other services, along with space for private sector occupiers and community organisations.

3. Why this building?

The former Beales and Co-op building has sat derelict in the heart of the town centre for a number of years and would have become a worsening blight for many years to come unless the council had stepped in, such as it did with the former General Hospital site and White Hart Street. This site has been highlighted in the Town Centre Masterplan as an opportunity for regeneration.

In its unique position, the council took the initiative and purchased the premises to enable a successful bid to the government's Levelling Up Fund (LUF) to help revitalise the town centre. Further government resources are supporting the Mansfield Connect project via the Levelling Up Partnership.



4. What benefits will it bring?

Mansfield Connect will bring a range of agencies together under one roof, supporting service transformation and a joined-up approach to meeting the needs of Mansfield's residents and their communities.

Mansfield Connect is located right next to the bus and railway station, offering ready access to services via public transport. The town's taxi rank and disabled parking bays are located close by. This increased footfall will benefit existing retailers and help drive regeneration, with the project being a catalyst to stimulate private sector investment in both the daytime and nighttime economy of the town.

5. What will happen to the Civic Centre?

The council is exploring all options for the future of the Civic Centre and the wider site, planning for all potential outcomes. No decisions have been made at this stage.

6. Will it have accessibility provisions?

The council will always take care to ensure there are accessibility provisions in the project as it progresses forward. The building will be fully compliant with all relevant legislation and good practices, for staff and visitors alike.



7. Why can't you spend the money on other things?

The money is ring-fenced by the Government to be spent on the Mansfield Connect project, supporting the council's regeneration initiatives for the town centre and cannot be spent on other projects or other council services.

8. Why move from the Civic Centre? It's been recently refurbished.

When complete in early 2028, it will also bring the council and partners together into a new building in the heart of the town centre will lead to efficiency gains and better accessibility to vital services. The Civic Centre has served us well, but it has its maintenance challenges, and its services need to be future-proofed, offering a different approach to their delivery.

9. Where can we park, and will we have to pay?

Being located in the heart of the town centre, parking can be managed by the immediately available car parking across the town. The location will see an ease of access for staff and visitors alike, with drop-off points for deliveries and the management of staff kit and equipment and access for those with disabilities and accessibility challenges. Staff parking is being reviewed and further information will be communicated accordingly.



10. How will you ensure the project stays to time and does not go over budget?

The council is committed to delivering the Mansfield Connect project as timely and cost-effectively as possible for residents. We are working closely through the design phase to ensure that costs are managed and the project remains within budget. We are bound by government requirements to meet the programme's milestones, and will keep residents up-to-date as the project progresses.

11. Will opportunities be open to local contractors and local people for jobs and training?

The council is working with the appointed contractor, looking to bring local suppliers into the project, and we will look to ensure jobs and training opportunities are available wherever possible. Potential contractors and local suppliers can review the council's procurement approach here: [Procurement and selling to the council – Mansfield District Council](#) where they can also add their details to the council's supplier list.

