



Mansfield
District Council

Mansfield District Council

Supported Housing Provider Information

Thank you for your interest in becoming a supported housing provider.

Mansfield District Council is committed to ensuring that supported housing services are appropriately utilised and effectively managed. Currently, we have 611 supported housing places within the district, and these include services provided by Framework, YMCA, and NCHA.

Supported housing covers a wide range of accommodations but can generally be defined as housing with support attached to it, whether that be 24/7 carers or support workers who help people gain independence in everyday life. We have referred 38 people to supported housing in the May/June 2024 period.

This council is currently part of a Department for Levelling Up, Housing, and Communities two-year pilot scheme called the Supported Housing Improvement Programme (SHIP). The aim of the programme is to improve standards and value for money within the supported housing sector.

The supported housing team work together with providers to review the quality of non-commissioned supported accommodation by carrying out proactive property inspections and face to face resident support reviews. Our aim is to work collaboratively with providers and tenants to ensure that supported accommodation is:

- Safe and appropriate, whilst being free from significant hazards
- That tenant support is being delivered to a high standard
- That support is sufficient for residents to qualify for Housing Benefit
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For example, between March 2023 and March 2024, the team identified 21 category 1 22 and category 2 hazards in various properties, leading to the issuance of enforcement notices.

It is also important to recognise that many of our residents do not need support services and instead, they require affordable single-person accommodation to help them find work and maintain stable housing.

This misalignment can lead to unnecessary costs for the council, and we need to continue to scrutinise claims to ensure that only those with genuine support needs are placed in supported housing.

Our goal is to ensure that supported housing in Mansfield meets the needs of those who truly require support, while also promoting affordable housing options that enable individuals to achieve independence and stability.

If you wish to move onto the next step, please read and answer the application form and submit it to healthyhomeshub@mansfield.gov.uk.