

Disability Access Statement

We look forward to welcoming you to the Civic Centre and hope that this document will help appease any questions or concerns you may have before attending.

Parking

On site parking is available to the rear of the Civic Centre. The public car park is pay and display with 84 spaces, 8 disability parking spaces and a small motorcycle parking area. A 'drop off' facility is also available outside the rear entrance.

Access

Level access is available from both Chesterfield Road South and the car park entrances and throughout the ground floor area, with automatic or push pad access options on the doors.

Facilities

Male, female and gender inclusive accessible toilets are available with baby changing facilities provided in both the female toilets and the parent and baby room just off main reception.

Communication

We are committed to serving people with disabilities and providing accessible systems. We offer publications in various translations, large format print and braille on request.

A portable hearing loop is available on main reception and within the DWP Job Centre area.

Assistance dogs are welcome within the Civic Centre.

Mobility Scooters

Class 3 mobility scooters are not permitted within the Civic Centre and must be parked outside in the designated areas.

All normal parking restrictions apply to mobility scooters. Your vehicle should not be left on a footpath or pedestrian area on its own if it gets in the way of other pedestrians, including wheelchair users and people with prams or pushchairs.

In line with health and safety guidance there are no charging facilities available for mobility scooters at the Civic Centre.

Summary

We are dedicated to meeting all of your accessibility needs. Should you have specific questions or concerns about the accessibility of this site or need assistance, please direct your questions or concerns to mdc@mansfield.gov.uk or alternatively call 01623 463463.