

Event FAQs

We hope you are looking forward to attending our first outdoor theatre performance, The Comedy of Errors, on Sunday 4th July – it's this Sunday and the weather forecast looks good!

Please take a moment to read the Welcome FAQs below to make your visit more enjoyable. If there's something else you need, please get in touch by emailing us at events@mansfield.gov.uk.

Welcome FAQs

- **I feel unwell, what should I do?**

We ask that you do not attend any event if you are feeling unwell or have COVID-19 symptoms including: a new, continuous cough, high temperature, loss of sense of taste and/or smell or its changed.

For more advice about Coronavirus symptoms, guidance and events, visit the Government website www.gov.uk/coronavirus

And don't worry about your ticket money! You can get a refund if you can't attend because you are unwell or self-isolating.

- **Do I need to have a coronavirus test before coming to the event?**

No, you don't but it is recommended that you do to do your bit to keep those around you safe. You can get lateral flow tests from pharmacies, testing sites, employers, schools, colleges and universities. 1 in 3 people with coronavirus don't have symptoms so help to reduce the risk to those around you.

- **What COVID secure measures are in place to keep me and my family safe?**

We are asking all attendees to download their ticket so that we can monitor capacity and take Track and Trace details in advance. This will enable A) Public Health to contact you if you've been in contact with a positive case, and B) for us to contact you if we need to cancel the event due to a local outbreak of COVID. There will also be a QR code to scan on the day using the NHS COVID-19 app, which is a requirement for all attendees. **To allow the entry process to run smoothly, please have the NHS COVID-19 app downloaded and ready for use.**

You will be asked to sanitise your hands upon entrance and wear a mask in enclosed spaces like toilets and gazebos (unless you're exempt or government advice changes) as well as a wristband which will allow you access in and out of the event area. There will be hand sanitiser points around the park for you to use. If you are bringing children, please write your phone number on their wristband in case they become separated from you.

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We respectfully ask you to seat your party considering social distancing requirements. Our staff will be able to help you.

For your information, all event staff will be required to present a negative lateral flow test prior to working the event and any contractors will be advised to do the same.

- **Do I need to bring any PPE?**

We respectfully request that you bring your own masks and hand sanitiser. There will however be hand sanitiser positioned around the park.

- **What time can I arrive from?**

Gates will be opened from 4pm, with the performance starting at 5pm. Please arrive in plenty of time, and move through the queuing and entry process socially distanced.

- **Can I bring a chair?**

Yes, we encourage you to bring picnic blankets or low backed chairs to enjoy the performance. Should you need to use your chair whilst queueing to enter, please feel free to do so, but move along promptly when required.

- **Can I bring alcohol?**

This is a family event so no alcohol will be allowed on site. The park is in a PSPO zone which means that drinking alcohol in this area isn't allowed. Hot and cold drinks will be available to purchase on site.

- **Can I bring a BBQ or other food?**

No BBQs are permitted on site but we do allow picnics. Please do not bring glass to the park. Please leave no trace of litter and either use the bins provided or take your rubbish home with you.

- **Will there be food and drink available?**

Yes, there will be various food and drink vans available for you to buy snacks and drinks. Keep an eye on our social media pages for details of which vendors will be standing.

- **How do I get there?**

We advise people to walk or cycle wherever possible to reduce COVID transmissions. However if you need to use public transport, Titchfield Park has good transport links. It's a short 12 minute walk from Mansfield bus station and a 15 minute walk from Mansfield train station.

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The nearest car park is Water Meadows pay and display (NG18 1BA) which is right next to the park and priced at £1 per hour, or free between 3pm and 8am. Free disabled parking is also available here. Alternative parking can be found at Church Lane Car park (NG18 1BA) and is priced at 80p per hour.

The park address is: Nottingham Road, Mansfield, Nottinghamshire NG18 1BA.

- **Is it suitable for wheelchairs / prams?**

There are pathways around the whole park but event areas will be on the grass so it may be uneven in places. There will be disabled toilets on site along with baby changing facilities too.

- **Can I bring my dog?**

Dogs are allowed onto the park but MUST be kept on a lead at all time. Please clean up any mess immediately.

- **What disabled facilities are there?**

There are clear pathways, free disabled parking in Water Meadows car park and a disabled toilet. Please inform us if you need any reasonable adjustments by emailing events@mansfield.gov.uk and we will do what we can to accommodate.

- **What about the weather?**

Whilst the forecast can always change we advise you follow this carefully. You can bring an umbrella but please be mindful of other people being able to see the performance. Similarly, we advise you wear sun screen and hats should the weather be hot.